# SAMSUNG Galaxy S6

# **User Guide**



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# Introduction

The following topics describe the basics of using this guide and your new phone.

### **About the User Guide**

Thank you for purchasing your new Galaxy S 6. The following topics explain how best to use this guide to get the most out of your phone.

#### **Before Using Your Phone**

Read Get Started and Basic Operations thoroughly for proper usage.

Accessible services may be limited by subscription contract conditions.

#### **Descriptions in the User Guide**

Note that most descriptions in this guide are based on your phone's setup at the time of purchase. Unless otherwise noted, instructions begin from the phone's Home screen, which is displayed by pressing the **Home Key**. Some operation descriptions may be simplified.

#### **Screenshots and Key Labels**

Screenshots in the user guide may appear differently on your phone. Key labels in the user guide are simplified for description purposes and differ from your phone's display.

#### **Other Notations**

In the user guide, the phone may be referred to either as "phone," "device," or "handset."

Introduction 1

# **Get Started**

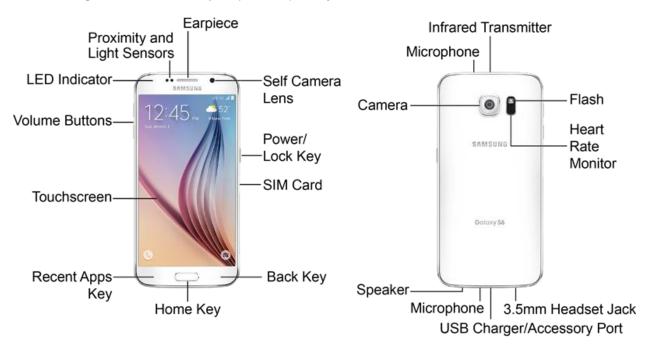
The following topics give you all the information you need to set up your phone and wireless service the first time.

# **Parts and Functions**

These topics illustrate your phone's primary parts and key functions.

### **Phone Layout**

The following illustration outlines your phone's primary external features and buttons.



Part	Description
3.5mm Headset Jack	Plug in a headset for convenient, hands-free conversations.
Back Key	Return to the previous screen, or close a dialog box, options menu, the Notification panel, or onscreen keyboard.
Camera	Take pictures and videos.
Earpiece	Listen to calls and automated prompts when using the phone.
Flash	Illuminate subjects in low-light environments when the camera is focusing and capturing a picture or video.

Part	Description
Heart Rate Monitor	Detect body metrics for use with the S Health app.
Home Key	Return to the Home screen. Press and hold to open Google Search/Google Now.
Infrared Transmitter	Control other devices using infrared signals.
LED Indicator	The LED indicator blinks or glows when charging, to indicate low battery, to announce new notifications, and when voice recording.
Microphone	Transmit your voice for phone calls or record your voice or ambient sounds for voice recordings and videos. There are two microphones, one on the top and one on the bottom.
Power/Lock Key	Turn the phone on or off, or turn the screen on or off. You can also turn Airplane mode and Emergency mode on or off.
Proximity and Light Sensors	Detect when objects are close to the screen. For example, when you hold the phone to your ear while on a phone call, the sensor temporarily locks the screen to prevent accidental screen touches.
Recent Apps Key	Access recently used apps.
Self Camera Lens	Take pictures and records videos while facing the screen, and allows you to video conference.
SIM Card	Tray for the SIM card.
Speaker	Hear ringtones and sounds. Switch to speakerphone mode to amplify the caller's voice.
Touchscreen	Display information needed to operate your phone, such as the call status, the Contacts list, and the date and time. Also provides one-tap access to all of your features and applications.
USB Charger/Accessory Port	Connect the phone charger or the USB cable (included).
Volume Buttons	Adjust the ringtone or media volume or adjust the voice volume during a call.

**Caution**: Inserting an accessory into the incorrect jack may damage the phone.

# **Battery Use**

The following topics explain how to charge your phone's battery using either the included charging head and USB cable or via a USB connection on your computer.

**Note**: This phone has an integrated battery that cannot be removed by the user.

#### Battery Cautions

**Storage**: Avoid storing or leaving the phone with no battery charge remaining. Saved information and settings may become lost or changed, or the phone may become unusable. Charge once every six months before storing or leaving unused for a long period.

Bulges: Depending on use, bulges may appear near end of battery life. This does not affect safety.

**Note**: For fastest charging times, use the Adaptive Fast Charging charger that came with your phone. This charger provides faster charging only when connected to devices that have Adaptive Fast Charging.

### **Charge the Battery**

Follow these instructions to charge your phone's battery using either the included AC adapter or via a USB connection on your computer.

#### **Charge Using the AC Adapter**

1. Plug the USB cable into the USB charger/accessory port on the bottom of your phone.



- 2. Plug the other end of the USB cable into the charging head.
- 3. Plug the charging head into an electrical outlet.
  - ❖ The LED indicator illuminates when charging starts. The color changes when the battery is fully charged. Fully charging a battery may take up to three hours.
- 4. After charging, disconnect the phone from the charger.
  - Unplug the charging head from the outlet, and remove the USB cable from the phone and the charging head.

#### **Charge Using a PC Connection**

Before using a PC connection to charge your phone, ensure that the computer is turned on. Depending on the type of connection, your phone's battery may not charge.

1. Insert the small end of the USB cable into the USB charger/accessory port on the bottom of your phone.



- 2. Insert the large end of the USB cable into a USB port on your computer.
- 3. After charging, remove the USB cable from both the phone and the computer.

# **Turn Your Phone On and Off**

The instructions below explain how to turn your phone on and off.

#### **Turn Your Phone On**

Press and hold the Power/Lock Key.



- ❖ Your phone will power on. Depending on the settings, you may see the Lock screen.
- See Lock and Unlock Your Screen and Lock Screen and Security Settings for information about using the screen lock.

- The first time you turn the phone on, you will see the startup screens. See Complete the Setup Screens for details.
- If your phone is not yet activated, see Activation and Service for more information.

#### **Turn Your Phone Off**

1. Press and hold the **Power/Lock Key** to open the phone options menu.



2. Tap **Power off** > **POWER OFF** to turn the phone off.



Your phone will power off.

Your screen remains blank while your phone is off (unless the battery is charging).

# **Use the Touchscreen**

Your phone's touchscreen lets you control actions through a variety of touch gestures.

### **Tap or Touch**

When you want to type using the onscreen keyboard, select items onscreen such as application and settings icons, or press onscreen buttons, simply tap or touch them with your finger.



#### **Touch and Hold**

To open the available options for an item (for example, a contact or link in a Web page), touch and hold the item.



### Swipe or Slide

To swipe or slide means to quickly drag your finger vertically or horizontally across the screen.



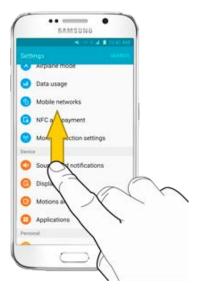
### Drag

To drag, press and hold your finger with some pressure before you start to move your finger. While dragging, do not release your finger until you have reached the target position.



#### Flick

Flicking the screen is similar to swiping, except that you need to move your finger in light, quick strokes. This finger gesture is always in a vertical direction, such as when flicking the contacts or message list.



#### **Rotate**

For most screens, you can automatically change the screen orientation from portrait to landscape by turning the phone sideways. When entering text, you can turn the phone sideways to bring up a bigger keyboard. See Samsung Keyboard for more details.



**Tip**: You can also access the screen rotation setting from the Notification panel. Pull down the Status bar and tap **Screen rotation** to select or deselect the option.

#### **Pinch and Spread**

"Pinch" the screen by moving two fingers inward to zoom out, or "spread" by moving two fingers outward to zoom in.



### **Activation and Service**

Before using your phone, you must set up your service with Boost Mobile. You will need your phone's serial number (MEID).

For more information about your Boost Mobile account, see Boost Account Information and Help.

#### **Create Your Account and Pick Your Plan**

Set up your Boost Mobile account.

- 1. From your computer, visit boostmobile.com/activate.
- 2. Enter your phone's MEID and click start activation process.
  - Your phone's MEID (serial number) can be found on the bottom panel of the phone's package.
- 3. Follow the remaining instructions to choose your plan and select a payment method.
- 4. Follow the activation instructions below and you'll be able to start using your phone.

**Note**: You can also activate by phone by calling **1-888-BOOST-4U** (1-888-266-7848) from any other phone.

#### **Activate Your Phone**

After setting up your account on boostmobile.com, simply turn your device on. Your device is designed to activate automatically. If you are swapping from another Boost Mobile device to a new one, be sure to turn off the old device before swapping the serial number (MEID). Once the MEID swap is complete, turn on the new device and the programming information will be pushed to your device automatically.

You can also start the activation process manually.

■ From home, tap Apps > Settings > Activate this device.

# **Complete the Setup Screens**

The setup screens help you set up certain features and preferences on your phone. Once your phone has been turned on, you will see a Welcome message. You can then complete the setup process.

**Note**: You may be able to complete the setup screens before your phone has been activated on your Boost account.

Note: During or after setup, you may see a **Connections Optimizer** notice. Read the notice and tap **I AGREE** to allow your phone to connect automatically to the best available data network, including Wi-Fi. To turn Connections Optimizer off at any time, from Home, tap **Apps** > **Settings** > **Mobile networks** > **Connections optimizer** and uncheck the box next to Connections Optimizer.

1. At the Welcome screen, choose options, and then tap • to begin setup.

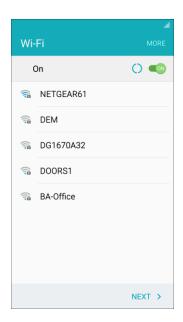


- Language: Choose the default language for your phone's operation.
- Accessibility: Configure settings to access settings to improve the accessibility of your phone's features if you are visually impaired or hard of hearing.

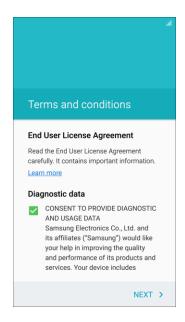
2. Follow the onscreen instructions to complete setup for each topic. Tap **NEXT**, or the right arrow, to move through the steps. You can skip options to continue to the next one. During setup, you may see these options:

Note: Screens may vary based on the activation status of your phone.

Wi-Fi: By default, your phone prompts you to use Wi-Fi when accessing data services. Tap a
Wi-Fi access point to connect to it, or you can continue setup using your phone's connection
to the wireless network.



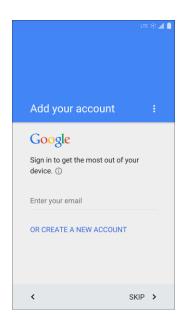
■ Terms and conditions: Read the End User License Agreement (EULA) and then tap the check box to confirm that you understand and agree to it terms and conditions. If you do not agree to the EULA, you cannot continue with setup. If you consent to provide diagnostic and usage data to Samsung, tap Yes, or tap No thanks.



 Tap & Go: Quickly copy any Google Accounts, backed up apps, and data from your existing Android device. Follow the onscreen instructions to use Tap & Go, or tap SKIP to continue setup.

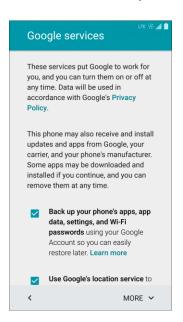


 Add your account (Google): Your phone uses your Google Account to provide access to many features and apps. Complete the steps to sign in to your current Google Account, or sign up for a new Google Account right from your phone. You can also skip signing in to your Google Account, or sign in later.

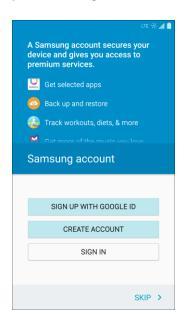


- To sign in to an existing Google Account, you will need your account name (Gmail address) and password.
- For both new and existing accounts, you will need to review and accept the Terms of Service and Privacy Policy by tapping ACCEPT when prompted.

• **Google services**: Select Google service preferences, including Backup & Restore, Location and Communication options.

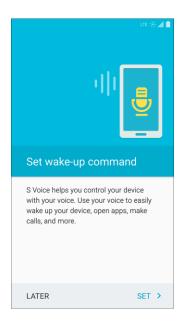


 Samsung account: Some apps and features use your Samsung account. You can sign in to your Samsung account, or follow the prompts to create a new account.



 To sign in to or set up a Samsung account, you will have to review and agree to the Terms and Conditions by tapping AGREE when prompted.

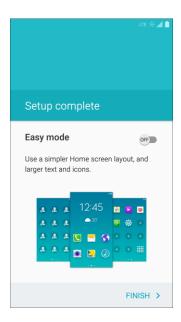
• **Set wake-up command**: Enable S Voice to easily wake up your device, open apps, make calls, and more.



 Add fingerprint: Register your fingerprint to unlock your device and sign in to services securely without entering your password,



Easy mode: Easy mode offers a simpler home screen layout, with larger text and icons. Tap
the ON/OFF switch to turn on Easy mode. You can also choose Easy mode from Settings at
any time.



- 3. Tap **FINISH** to complete setup.
  - Your phone is now set up for use. If you skipped any part of the setup, you can access additional options through the Apps list or through Settings.

**Note**: You do not need to sign up for a Google Account to use your phone. However, to download apps from the Google Play store app, you must link your phone to a Google Account.

The following topics outline basic features and operations of your phone.

### **Basics**

The following topics offer an overview of your phone's basic operations.

# **Home Screen and Applications (Apps) List**

Most of your phone's operations originate from the Home screen or the apps list.

- 1. From any screen, press the **Home Key** to display the Home screen.
- 2. Tap **Apps** to display the apps list.



For information about using the Home screen, see Home Screen Basics.

### **Select Options and Navigate Screens**

Tap icons, onscreen keys, and other items to open or activate the assigned function.

■ Tap **Back** to return to the previous screen.

### **Recent Applications**

You can display a list of recently used applications using the recent apps key.

■ Tap Recent Apps to view a list of recently used applications.

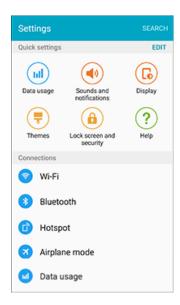
# **Phone Settings Menu**

You can customize your phone's settings and options through the Settings menu.

■ From home, tap **Apps** ⇒ **Settings** .

– or –

Drag the Notification panel down and tap **Settings** 



For more information, see Settings.

# **Portrait and Landscape Screen Orientation**

The default orientation for your phone's screen is portrait (vertical), but many apps will change to landscape orientation (widescreen) when you rotate the phone sideways.



#### **Turn Screen Rotation On or Off**

- 1. Open the Status bar by dragging down from the top of the screen.
- 2. Tap **Screen rotation** to turn the option on or off.
  - You may need to scroll left or right to see the Screen rotation option.
  - If the Screen rotation option is not available, tap Edit to display the full options list.
  - Not all screens will adjust for landscape orientation.

# **Capture Screenshots**

You can use your phone's power and home keys to capture screenshots.

- Press and hold the **Power/Lock Key** and **Home Key** at the same time to capture a screenshot of the current screen.
  - ❖ The current screenshot will be captured and stored in the Screenshots album in the phone's Gallery. From home, tap Apps ⇒ Gallery .

Depending on your settings, you may also capture a screenshot by swiping your palm across the screen from side to side.

To set up palm swipe screen capture:

- 1. From home, tap Apps > Settings .
- 2. Tap Motions and gestures and then tap the ON/OFF switch next to Palm swipe to capture.

# **Applications**

The following topics describe how to access the applications (apps) list and launch apps on your phone.

# **Launch Applications**

All installed apps can be accessed and launched from the apps list.

1. From home, tap **Apps** ......



- The apps list opens.
- 2. Tap an app icon to launch the corresponding application.
  - The application opens.

# **Apps List**

The apps list expands to include any apps you download and install on your phone. The following table outlines the primary apps that have been preinstalled on your phone.

Арр	Function/Service
1Weather	Receive real-time local weather information at any location in the world.  Access 7-day and hourly weather forecasts for your area.
airG	Meet new friends instantly with just one click. Real-time feeds allow you to browse through the latest community activity or just see what your friends are up to.
Amazon	Shop Amazon.com from your phone.
Boost 411	Boost 411 gives you access to a variety of services and information, including residential, business, and government listings; movie listings or show times; driving directions, restaurant reservations, and major local event information. You can get up to three pieces of information per call, and the operator can automatically connect your call at no additional charge.
Boost Music	Discover millions of DRM-free music tracks, ringtones, and ringback tones from Boost's official music store and player.
Boost Wallet	Boost Wallet is a quick and easy way to make payments with cash directly from your Boost Mobile phone. Send money, pay bills and top-up your mobile phone account balance.
Boost Zone	Stay connected to all the latest news and information from Boost. Included here are news, feedback, featured applications and tips/tricks for your device.
+- ×+ Calculator	Perform basic and advanced mathematical calculations.
5 Calendar	Use Calendar to create and manage events, meetings, and appointments, organize your time, and be reminded of important events.
Camera	Take pictures and record videos using the front and back cameras.
© Chrome	Browse the Internet using Google's Chrome Web browser.
Clock	Set alarms, view time in time zones around the world, use a stopwatch, set a timer, and use your phone as a desk clock.

Арр	Function/Service
Contacts	Store and manage contacts from a variety of sources, including contacts you enter and save directly in your phone as well as contacts synchronized with your Google Account, compatible email programs (including Exchange Server), and your Facebook friends.
<b>△</b> Drive	Store, sync, and access your data across multiple devices with Google Drive's cloud storage. Located in the <b>Google</b> folder in the apps list.
Email	Send and receive email from a variety of email service providers.
Facebook	Keep up with friends and family with the Facebook app. Share updates, photos, and videos, as well as text, chat, and play games.
Gadget Guardian	Keep your device and personal data safe and secure.
Galaxy Apps	Discover apps designed exclusively for your Galaxy device.
Gallery	View and edit pictures and watch videos that you've taken with your phone's camera or downloaded.
M Gmail	Send and receive messages using Google's Gmail service. Located in the <b>Google</b> folder in the apps list.
8 Google	Search the Internet using Google Search. Located in the <b>Google</b> folder in the apps list.
S Google Settings	Use Google Settings to manage your Google apps and account settings.  Located in the <b>Google</b> folder in the apps list.
S Google+	Instant message with your friends. Set up Circles of friends, visit the Stream to get updates from your Circles, use Hangouts for fast messaging with everyone in your Circles, or use Instant Upload to automatically upload videos and photos to your own private album on Google+. Located in the <b>Google</b> folder in the apps list.
Hancom Office 2014	Opens and manages Hancom Office Hanword (*.hwp) and Hanshow (*.show) documents.
4 Hangouts	Instant message with your friends and family using Google Hangouts.  Located in the <b>Google</b> folder in the apps list.
? Help	View tips and guidelines for using your phone.

Арр	Function/Service
Instagram	Capture and share photos and videos with your friends. Customize what you capture, and then share it on your feed or post it directly to your friends. Located in the <b>Social</b> folder in the apps list.
<b>5</b> Internet	Browse the Internet using a full-featured browser.
<b>Maps</b>	Use Google Maps to determine your current location with or without GPS, get driving and transit directions, and find phone numbers and addresses for local businesses. Located in the <b>Samsung</b> folder in the apps list.
Memo	Organize your life by creating, editing, and managing memos.
Messages	Send and receive text and multimedia messages.
Messaging Plus	Messaging Plus provides high quality video calling, group chat, and media sharing along with easy registration, a full emoji keyboard, and other convenient features.
<b>∞</b> Messenger	Instantly reach your friends and family with Facebook Messenger. Located in the <b>Social</b> folder in the apps list.
₩ Milk	Exclusive to Galaxy owners, Milk Music is a radio service that gives you more of the music you love, curated by top DJs and industry pros and all for free. Located in the <b>Samsung</b> folder in the apps list.
Milk Video	Exclusive to Galaxy owners, Milk Video helps you discover and share the most talked about videos.
Music	Use Music to browse your music library, play songs, and create playlists. You can also set songs as ringtones for incoming calls, or as alarm tones.
My Files	Manage your sounds, images, videos, Bluetooth files, Android files, and other data in one convenient location. Located in the <b>Samsung</b> folder in the apps list.
<b>№</b> NextRadio	Listen to your favorite local radio stations with NextRadio – FM radio on your smartphone. Tune in to any FM frequency in your area and listen to the radio without the buffering and cost of streaming music.
OneDrive	OneDrive gives you free online storage for all your personal files so you can get to them from your Android device, computer, and any other devices you use. Located in the <b>Microsoft</b> folder in the apps list.

Арр	Function/Service
OneNote	Stay organized using text, pictures, or audio notes. Create Quick Notes or review and edit shared OneNote notebooks using OneDrive. Located in the <b>Microsoft</b> folder in the apps list.
Peel Smart Remote	Use your phone to control your TV, Set-top box, DVR, Stereos, and other electronic devices. Located in the <b>Samsung</b> folder in the apps list.
Phone	Make and receive phone calls.
*Photos	View photos and videos on your phone, and sync them with your Google+ account. Located in the <b>Google</b> folder in the apps list.
Play Books	Discovering your favorite books and authors has never been easier. With Google Play Books, you can shop the world's largest selection of eBooks and read them anywhere you like. Located in the <b>Google</b> folder in the apps list.
Play Games	Google Play Games is the easiest way for you to discover new games, track achievements and scores, and play with friends around the world. It brings all of your gaming on Google Play together in a unified Android experience. Located in the <b>Google</b> folder in the apps list.
Play Movies & TV	Google Play Movies & TV allows you to watch movies and TV shows purchased on Google Play. You can stream instantly on your Android phone or download so you can watch from anywhere, even when you are not connected. Located in the <b>Google</b> folder in the apps list.
Play Music	Google Play Music lets you browse, shop, and play back songs purchased from the Google Play store app, as well as songs you have loaded from your own music library. The music you choose is automatically stored in your Google Music library and instantly ready to play or download. Located in the <b>Google</b> folder in the apps list.
Play Newsstand	Discover more of the news and magazines you care about all in one app on your phone. Enjoy breaking news and in-depth articles featuring audio and video. From sports, business, cooking, entertainment, fashion and more it's all in one place. Located in the <b>Google</b> folder in the apps list.
Play Store	The Google Play store app is the place to go to find new Android apps, games, movies, music, and books for your phone. Choose from a wide variety of free and paid apps ranging from productivity apps to games.
S Health	S Health is a wellness application that can help you manage your health. Set fitness goals, check your progress, and keep track of your overall health.

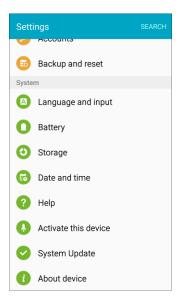
Арр	Function/Service
<b>⑤</b> S Voice	S Voice is a voice recognition application you can use to activate a wide variety of functions on your phone.
Scout	Scout is a daily personal navigator that helps you get where you're going. It lets you see and hear turn-by-turn directions and it can provide important, personalized information about traffic and alternate routes.
© Settings	Configure settings and options on your phone.
Uber	Search and find transportation service using the Uber app. Request a ride and get picked up within minutes.
Video	View videos on your phone.
Voice Recorder	Record voice memos and share them with others. Located in the <b>Samsung</b> folder in the apps list.
<b>♦</b> Voice Search	Search the Internet and your phone using voice commands. Located in the <b>Google</b> folder in the apps list.
Voicemail	Visual Voicemail gives you a quick and easy way to access your voicemail.  Now you can find exactly the message you are looking for without having to listen to every voicemail message first.
YouTube	YouTube is a video sharing website on which users can upload and share videos. The site is used to display a wide variety of user-generated video content, including movie clips, TV clips, and music videos, as well as video content such as video blogging, informational shorts, and other original videos.

**Note**: Available apps are subject to change.

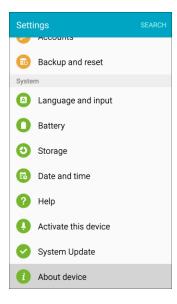
# **Phone Number**

Follow the instructions below to display your phone's wireless phone number.

1. From home, tap **Apps** > **Settings** .



2. Tap About device 0.



#### 3. Tap Status.



❖ You will see the number listed under **My phone number**.

# **Airplane Mode**

Airplane mode turns off all functions that emit or receive signals, while leaving your phone on so you can use apps that don't require a signal or data.

To turn on airplane mode:

1. Press and hold the **Power/Lock** key to display the device options menu.



2. Tap Airplane mode > TURN ON.



❖ Your phone is now in airplane mode. You will see the airplane mode icon 

in the Status bar.

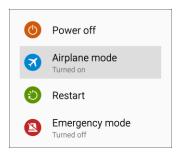
**Tip**: You can also access Airplane mode through the Notification panel. Drag the Status bar down to reveal the Notification panel and tap **Airplane mode** to turn Airplane mode on.

To turn off airplane mode:

1. Press and hold the **Power/Lock** key to display the device options menu.



2. Tap **Airplane mode** to turn Airplane mode off.



Your phone's wireless connection features are now restored.

**Tip**: You can also access Airplane mode through the Notification panel. Drag the Status bar down to reveal the Notification panel and tap **Airplane mode** to turn Airplane mode off.

## **Enter Text**

You can type on your phone using the touchscreen Samsung keyboard or Google voice typing.

## Samsung Keyboard

Use the touchscreen Samsung keyboard for entering text. The keyboard appears automatically onscreen when you tap a text entry field, and can be used in either portrait or landscape mode. You can also use the Google Voice typing option to enter text using your voice (see Google Voice Typing for details).

The Samsung keyboard offers a traditional QWERTY keyboard setup for entering text by tapping keys (like on a computer), along with enhancements and options that allow you to enter text faster and more accurately, such as continuous key input, personalized usage dictionaries, and more.





Portrait

Landscape

**Note**: Depending on which app you're using (Messages, Email, etc.), the keyboard appearance may differ.

### **Assigning the Samsung Keyboard for Text Entry**

If you have multiple text input methods installed on your device, you can select the Samsung keyboard to be your default text input method from Settings, or you can choose it at any time while entering text.

**Note**: The Samsung keyboard is the default text input method on your phone. Additional keyboards and input methods are available for download at the Google Play store. See Google Play Store.

#### From Settings:

■ From home, tap Apps > Settings > Language and input △ > Default keyboard, and then choose Samsung keyboard.

#### While entering text:

- 1. While entering text, drag down from the top of the screen to open the Notification panel.
- 2. Tap **Select keyboard**, and then choose **Samsung keyboard**.

### **Use Samsung Keyboard to Enter Text**

- Tap keys to enter text. While entering text, use these options:
  - If you make a mistake, tap to delete incorrect characters. Touch and hold to delete a whole word or field.
  - Tap 1 to change the case of the text (the arrow will turn blue). Tap 1 twice to switch to all capitals (the key will turn blue).
  - Tap sym to switch to a symbols keyboard, to enter symbols. There are two symbol keyboards.
  - Tap to switch to Google Voice typing to enter text by speaking. See Google Voice Typing.
  - If you have more than one language selected in Samsung Keyboard settings, you can swipe your finger over to switch between languages.

### **Configure Samsung Keyboard**

■ From home, tap Apps ⇒ Settings > Language and input △ > Samsung keyboard.

## **Google Voice Typing**

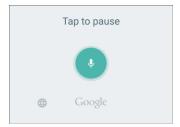
Google Voice typing uses Google voice recognition to convert speech to text.

### **Use Google Voice Typing to Enter Text**

1. While entering text, drag down from the top of the screen to open the Notification panel, and then tap **Select keyboard** > **Google voice typing**.



Tap from the Samsung keyboard.



- 2. Speak into the microphone and watch your text being entered onscreen.
- 3. If the text is incorrect, tap **DELETE**.

Note: Tap to assign a new language to Google voice typing.

### **Configure Google Voice Typing**

■ From home, tap Apps > Settings > Language and input > Google voice typing.

## **Tips for Editing Text**

Your phone gives you many options to make entering text easier, including copying, cutting, and pasting text, using voice-to-text input, customizing the user dictionary, using predictive text, and more.

- Double-tap text to highlight it, and then select from the following options:
  - Select all: Highlights all the text in the field.
  - Cut: Removes the selected text and saves it to the clipboard.
  - Copy: Copies the selected text to the clipboard.
  - Paste: Insert the last copied or cut text into the current field.
  - Clipboard: Display the clipboard to choose previously cut or copied text.
  - Dictionary: Access your personal dictionary.

# **Google Account**

You will need a Google Account to access several phone features such as Gmail, Google Maps, Hangouts, and the Google Play applications. Before you are able to access Google applications, you must enter your account information. These applications sync between your phone and your online Google Account.

## Google Account Cautions

Be sure not to forget your Google Account ID or password.

## **Create a Google Account**

If you do not already have a Google Account, you can create one online or by using your phone.

**Note**: You can also create and sign into your Google/Gmail account through your phone's Setup application.

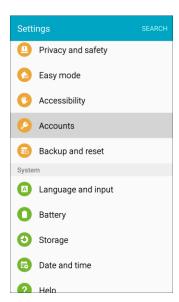
**Note**: Although you need a Gmail account to use certain features of your phone, such as Google Play, you do not need to use Gmail as the default account for your phone.

### **Create a Google Account Online**

- 1. From a computer, launch a Web browser and navigate to google.com.
- 2. On the main page, click **Sign in**.
- 3. Click Create an account, and then follow the onscreen prompts to create your free account.
- 4. Look for an email from Google in the email box you provided, and respond to the email to confirm and activate your new account.

## **Create a Google Account Using Your Phone**

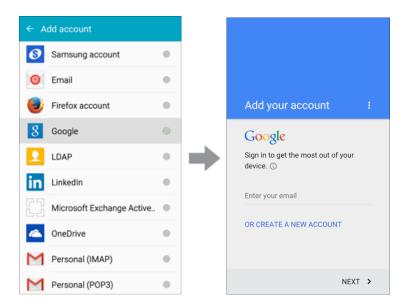
1. From home, tap Apps > Settings > Accounts .



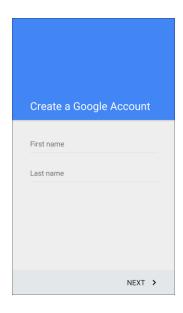
2. Tap Add account.



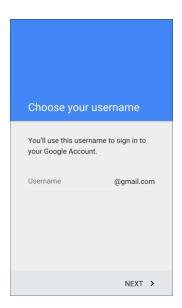
3. Tap Google > OR CREATE A NEW ACCOUNT.



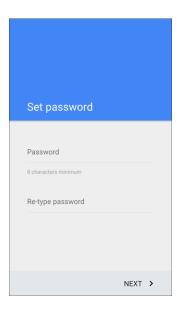
4. Enter your **First name** and **Last name**, and then tap **NEXT**.



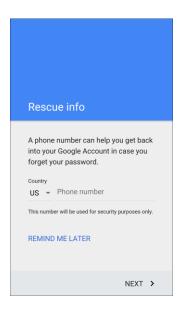
5. Enter a desired **Username**, and then tap **NEXT**.



6. When prompted, enter and re-type a password. Then tap **NEXT**.

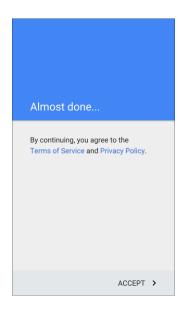


7. Enter a valid phone number to help you recover your Google Account and password if you ever forget it, and then tap **NEXT**.

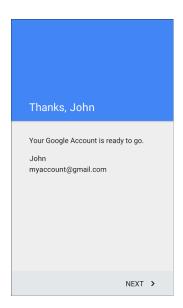


**Note**: When setting up a new Google Account, either on your phone or online, you will be prompted to add a secondary email address. Enter a second Gmail address or any other email address from which you currently send and receive email. This address is used to authenticate your account should you ever encounter problems or forget your password. It is strongly encouraged for Android users so you can regain access to Google services and purchases on your phone.

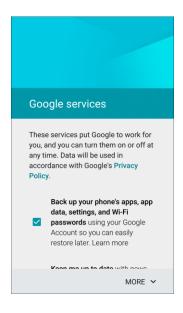
8. Read the Google Terms of Service, Privacy Policy, and other legal documents, and then tap **ACCEPT**.



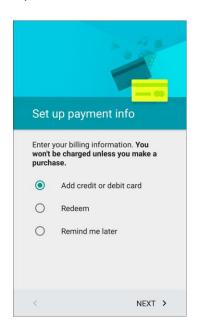
9. Your phone connects with the Google servers and displays your account information.



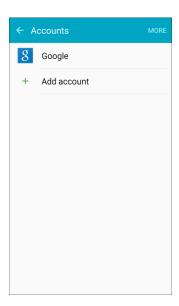
10. Configure your Google data backup and communication, and then tap NEXT.



11. If desired, you can set up payment options for purchases through the Google Play store, and then tap **NEXT**.



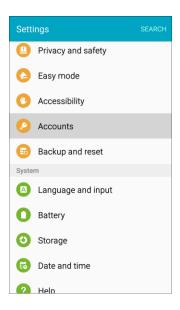
- You are signed in to your new Google Account.
- ❖ Your Google Account is listed in Apps ⇒ Settings > Accounts



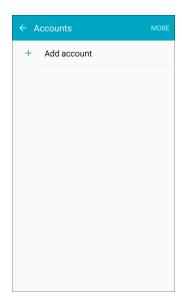
# **Sign In to Your Google Account**

If you have a Google Account but have not yet signed in with your phone, follow these instructions to sign in to your Google Account.

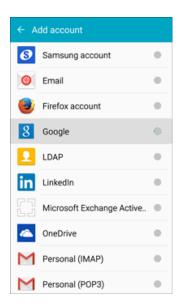
1. From home, tap Apps > Settings > Accounts .



2. Tap Add account.



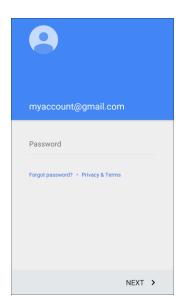
3. Tap Google.



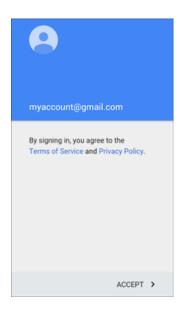
4. Tap Enter your email, enter your Gmail address, and then tap NEXT.



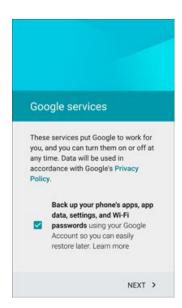
5. Enter your password and tap **NEXT**.



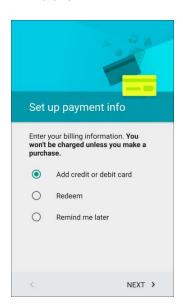
6. Read the Google Terms of Service, Privacy Policy, and other legal documents, and then tap **ACCEPT**.



7. Select which Google services you prefer, and then tap **NEXT**.

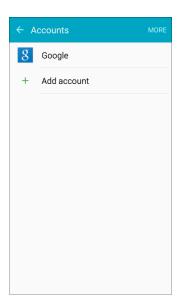


8. Set up payment information for use in the Google Play store, and then tap **NEXT**.



You are now signed in to your Google Account, and your phone will start synchronizing with your Google Account.

❖ Your Google Account is listed in Apps > Settings > Accounts <...</p>



# **Google Play Store**

Google Play is the place to go to find new Android apps, books, movies, and music for your phone. Choose from a wide variety of free and paid content ranging from productivity apps and games to bestselling books and blockbuster movies and music. When you find what you want, you can easily download and install it on your phone.

To access the Google Play store app, you must first connect to the Internet using your phone's Wi-Fi or mobile data connection and sign in to your Google Account. See Browser and Sign In to Your Google Account for details.

## Installing Applications

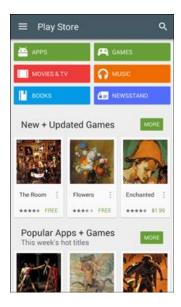
Many different kinds of applications can be installed on your phone from Google Play (provided by Google Inc.). The company is not responsible in any way for user-installed applications (quality, reliability, legality, fitness for a purpose, credibility, accuracy, etc.) or resulting malfunctions (viruses, etc.).

**Important**: Our policies often do not apply to third-party applications. Third-party applications may access your personal information or require us to disclose your customer information to the third-party application provider. To find out how a third-party application will collect, access, use, or disclose your personal information, check the application provider's policies, which can usually be found on their website. If you aren't comfortable with the third-party application's policies, don't use the application.

## Find and Install an App

When you install apps from Google Play store and use them on your phone, they may require access to your personal information (such as your location, contact data, and more) or access to certain functions or settings of your phone. Download and install only apps that you trust.

1. From home, tap **Apps** > **Play Store** .



- 2. When you open the Google Play store app for the first time, the Terms of Service window will appear. Tap **Accept** to continue.
- 3. Browse through the categories (APPS, GAMES, MOVIES & TV, MUSIC, BOOKS, or NEWSSTAND), find an item you are interested in, and tap the name.



- Browse through featured apps. Scroll through the list of featured apps when you open Google Play.
- Search for an app. Tap on the Google Play Home screen, enter the name or type of app you are looking for, and then tap on the keyboard.
- 4. Tap an app to read a description about the app and user reviews.
- 5. Tap **INSTALL** (for free applications) or the price (for paid applications).

**Note**: If you did not set up a payment option during phone setup or when adding your Google Account, you will be prompted to add a payment method when making a purchase from Google Play.

- 6. The subsequent screen notifies you whether the app will require access to your personal information or access to certain functions or settings of your phone. If you agree to the conditions, tap ACCEPT (for free apps) or ACCEPT and then BUY (for paid apps) to begin downloading and installing the app.
  - The selected app is downloaded and installed on your phone.

**Warning**: **Read the notification carefully!** Be especially cautious with applications that have access to many functions or a significant amount of your data. Once you tap **OK** on this screen, you are responsible for the results of using this item on your phone.

### Purchasing Applications

Purchase apps at your own risk. The company is not responsible for any disadvantage resulting for user or third parties.

## Request a Refund for a Paid App

If you are not satisfied with an app, you can ask for a refund within 15 minutes of the purchase. Your credit card is not charged and the app is uninstalled from your phone.

If you change your mind, you can install the app again, but you can't request a refund a second time.

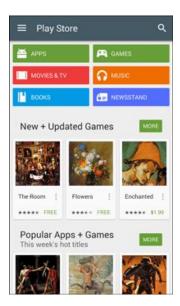
- 1. From home, tap Apps > Play Store .
- 2. Tap Menu => My apps.
- 3. Tap the app to uninstall for a refund. The details screen for the app opens.
- 4. Tap **Refund**, and then tap **Yes** to confirm. Your app is uninstalled and the charge is cancelled.

# **Update an App**

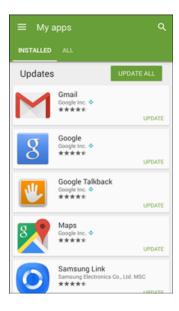
Depending on your settings, many apps will update automatically, or you can update apps directly from the Play store app.

## **Update an App Directly**

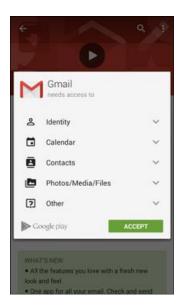
1. From home, tap **Apps** > **Play Store** .



2. Tap Menu = > My apps.



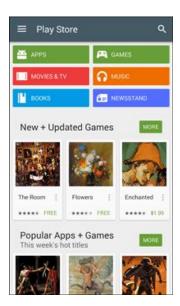
3. Tap the app you want to update, and then tap **UPDATE** > **ACCEPT**.



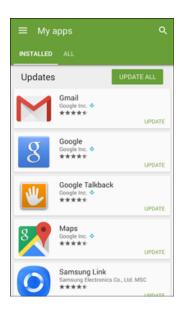
The app update is downloaded and installed.

### **Set Automatic App Updates**

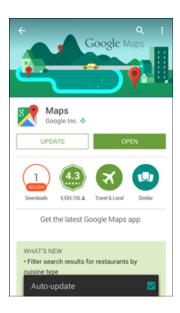
1. From home, tap **Apps** > **Play Store** .



2. Tap Menu > My apps.



3. Tap the app you want to set for auto-update, and then tap > Auto-update.



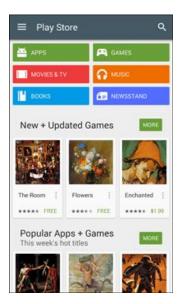
❖ The app is set to update automatically whenever an update becomes available.

Note: Automatic updates are unavailable for some apps.

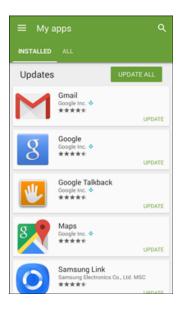
# **Uninstall an App**

You can uninstall any app that you have downloaded and installed from Google Play.

1. From home, tap **Apps** > **Play Store** .



2. Tap Menu = > My apps.



3. On the Installed screen, tap the app you want to uninstall, and then tap **UNINSTALL** > **OK**.

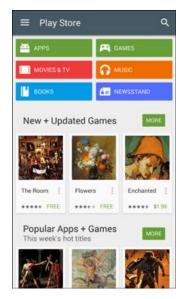


The app is uninstalled and removed from your phone.

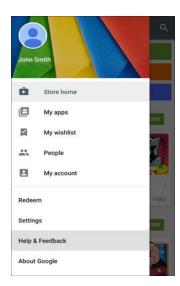
## **Get Help with Google Play**

The Google Play store app offers an online help option if you have questions or want to know more about the app.

1. From home, tap **Apps** > **Play Store** .



2. Tap Menu = > Help & Feedback.



❖ The Web browser will take you to the Google Play Help Web page, where you will find comprehensive, categorized information about Google Play.

## **Lock and Unlock Your Screen**

Your phone allows you to quickly turn the screen off when not in use and to turn it back on and unlock it when you need it.

#### Turn the Screen Off When Not in Use

■ To quickly turn the screen off, press the **Power/Lock Key**. Pressing the **Power/Lock Key** again or receiving an incoming call will turn on your phone screen and show the Lock screen.

To save battery power, the phone automatically turns off the screen after a certain period of time when you leave it idle. You will still be able to receive messages and calls while the phone's screen is off.

Note: For information on how to adjust the time before the screen turns off, see Display Settings.

#### Turn the Screen On and Unlock It

1. To turn the screen on, press the Power/Lock Key.



- The Lock screen appears.
- 2. Swipe your finger across the screen to unlock it.
  - The screen is unlocked.
  - If you have set up a screen lock, you will be prompted to draw the pattern or enter the password or PIN. See Lock Screen and Security Settings.

# **Update Your Phone**

From time to time, updates may become available for your phone. You can download and apply updates through the **Settings** > **System update** menu.

## Software Update Cautions

**During update**: The phone cannot be used until the software update is complete. It may take time to update your phone's software.

**Signal during update**: Update your phone where signal reception is good, and do not change location during the update process. Make sure the battery is adequately charged before beginning an update. A weak signal or low battery during an update may cause the update to fail. An update failure may disable the phone.

Other functions during update: Other phone functions cannot be used during a software update.

You can update your phone's software using the **System update** option.

### **Before Updating Your Phone**

Updating your phone may result in a loss of saved data depending on the condition of your phone (malfunctioning, damaged, water seepage, etc.). You must back up all critical information before updating your phone firmware.

#### **Back Up All Data Prior to Update**

To back up your Gmail information:

- 1. From home, tap Apps > Settings > Accounts > Google > [my account].
- 2. Tap the **ON/OFF** switches to enable backup of each option.
- 3. Tap **MORE** > **Sync now** to sync your Google Account information.

To back up your Exchange Mail information:

- 1. From home, tap Apps > Settings > Accounts > Microsoft Exchange ActiveSync.
- 2. Tap the **ON/OFF** switches to enable backup of each option (Calendar, Contacts, Email, Tasks).
- 3. Tap MORE > Sync now to sync your Microsoft Exchange ActiveSync information.

To back up your Google apps:

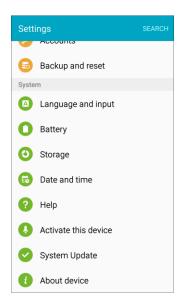
Your Google app purchases are reloaded remotely and can be re-installed after the update is applied.

- 1. From home, tap Apps > Play Store .
- 2. Tap **Menu** > **My apps** > and swipe to the **All** tab.
- 3. Scroll through the list of previously downloaded Google apps and choose those you wish to reinstall.
- 4. Follow the onscreen instructions.

### **Update Your Phone's Software**

Once you have backed up all your data, use the **Update now** option to update your phone's software.

From home, tap Apps ⇒ Settings > System Update <.</li>



2. Tap Update now.

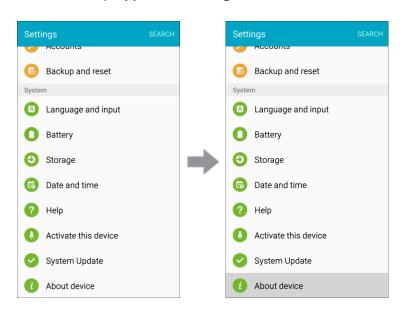


- Your phone automatically downloads and installs any available updates. You may be required to power your phone off and back on to complete the software upgrade.
- or –
- 1. Locate the **System Update Available** icon in notifications.
- 2. Drag the Status bar down.

- 3. Tap I to open the System Updates screen.
- 4. Tap **Download** and follow the onscreen instructions. The downloading icon ( ) appears within the Status bar to indicate the phone is downloading the necessary files.
- 5. Follow the prompts to install the update and restart your phone.

#### **Confirm Your Current Phone Software**

1. From home, tap Apps > Settings > About device 0.



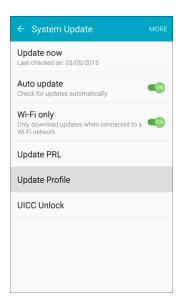
2. Locate the Software version read-only field.



# **Update Your Profile**

This option allows you to automatically update your online user profile information. If you choose to change your user name and select a new one online, you must then update the user name on your phone.

1. From home, tap Apps ⇒ Settings > System Update > Update Profile.



- 2. Follow the onscreen instructions.
  - The phone will download and install the profile update and you will see a confirmation when complete.

**Note**: If your data services or account syncing ever seems to go out unexpectedly, use this feature to reconnect with the network.

# **Update Your PRL**

This option allows you to download and update the PRL (preferred roaming list) automatically.

1. From home, tap Apps ⇒ Settings > System Update > Update PRL.



- 2. Follow the onscreen instructions.
  - The phone will download and install the PRL update and you will see a confirmation when complete.

# **Your Phone Interface**

The following topics describe how to use and customize your phone's Home screen, understand the Status bar, and use the Notification panel.

# **Home Screen Basics**

The Home screen is the starting point for your phone's applications, functions, and menus. You can customize your Home screen by adding application icons, shortcuts, folders, widgets, and more.

# **Home Screen Layout**

Your Home screen extends beyond the initial screen. Swipe the screen left or right to display additional screens.



Item	Description
Application Icons	Application icons are shortcuts to favorite applications. You can add and remove these shortcuts as you wish.
Applications (Apps) List	Tap to open the applications (apps) list. The apps list key is a primary shortcut available from all Home screens.
Notification Area	The notification area of the Status bar (on the left) displays notifications for incoming messages, missed calls, application updates, and more.
Primary Shortcuts	Primary shortcuts are application shortcuts that appear in the same location on all of your phone's Home screens. These are customizable except for the Applications (Apps) shortcut, which remains static.
Status Area	The status area of the Status bar (on the right) displays phone and service status information such as signal strength, battery status, Wi-Fi and data connectivity, ringer status, and time.
Status Bar	The Status bar displays icons to notify you of your phone's status (on the right side) and notifications (on the left side).
Widget	Widgets are self-contained onscreen apps that reside on your phone's Home screen.

**Note**: The screen indicator above the primary shortcuts shows you your current screen position.

**Tip**: Press the **Home Key** to return to the main Home screen from any other screen.

### **Extended Home Screens**

In addition to the main Home screen, your phone features extended Home screens to provide more space for adding icons, widgets, and more. Press the **Home Key** to display the main Home screen and then drag across the screen to move from the main screen to an extended screen.



- Swipe left or right to go to an extended Home screen.
- While on an extended screen, press the **Home Key** to return to the main Home screen.

#### **Add Home Screens**

If you want to set up more shortcuts or widgets than you have space for, you can add more home screens.

- 1. Touch and hold an empty area on a Home screen.
- 2. Scroll through the thumbnail screens to the right until you see a blank screen with a + sign.



- 3. Tap to add the screen.
  - ❖ A new blank home screen will be added to the far right of your screens.

# **Status Bar**

The Status bar at the top of the Home screen provides phone and service status information on the right side and notification alerts on the left. To view the Notification panel or access the quick settings menu, tap the Status bar and drag it down.

### **Status Bar Layout**



#### **Main Notification Icons**

Icon	Notification
)<	Missed call.
C	Call is in progress.
C.	Call is on hold.
C	Speakerphone is active.

lcon	Notification
8	New voicemail message.
>∕@	New email message.
$\sum$	New Gmail message.
$\times$	New text or MMS message.
Φ	New Hangout message.
ZONE	New Boost Zone message.
1	Event alert.
	Alarm is set.
<b>A</b>	Warning alert.
Ê	Update is available.
<u> </u>	Update is downloading.
<b>\$</b>	Update was successful.
:::::	Keyboard is active.
Œ	More notifications are available (drag down to view).

### **Main Status Icons**

Icon	Status
*	Bluetooth is active.
(î:	Wi-Fi is active.
*	Silent mode (mute).
<b>X</b>	Vibrate mode.

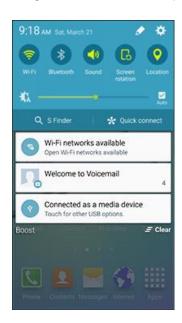
Icon	Status
4	Mobile network is available (full signal).
	Mobile network is available (roaming).
3G	3G data service is available.
ESGE ESGE	3G data service is in use. The rays spin when data is being transferred.
LTE 🍇	Enhanced LTE data service. The rays spin when data is being transferred.
X	Airplane mode is active.
Ė	Battery is charging.
	Battery is at full charge.

# **Notification Panel**

Drag the Status bar down to open the Notification panel. From there, you can check notifications, download updates, open messaging apps, use the quick settings menu, and more.

### **Open the Notification Panel**

■ Drag the Status bar down. (Slide your finger down from the top of the screen.)



The Notification panel opens. To check notifications, tap an item in the list.

#### **Close the Notification Panel**

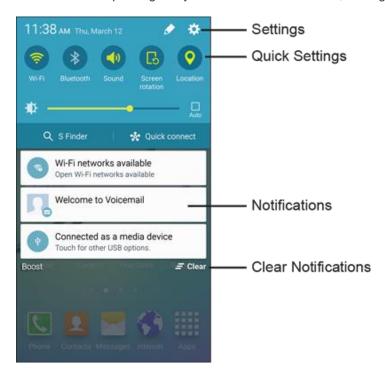
■ Drag the Notification panel up. (Slide your finger up from the bottom of the screen.)

— or —

Tap **Back** to close the Notification panel.

#### **Notification Panel Layout**

The Notification panel gives you access to notifications, settings, and the quick settings menu.



### **Notification Panel Quick Settings**

The Quick Settings list at the top of the Notification panel lets you quickly access frequently used settings options. Scroll left or right to display all available settings, and tap an icon to turn the selected feature on or off.

You can customize which settings are available in your Quick Settings list.

- 1. From a Home screen, drag the status bar down to display the Notification panel.
- 2. Tap **Edit** to display the quick settings panel options.
- 3. Drag buttons to arrange which options appear in the quick settings panel.
  - You will see two sets of buttons, Active Buttons on top and Available Buttons below.
    - You can have ten buttons active in the quick settings panel. These appear in the Active Buttons list.
    - There will additional buttons shown in the Available Buttons list. These are not currently active in the quick settings panel.
  - To add, remove, or move a button, touch and hold it and move it to the desired location.

4. Tap **DONE** when you are finished.

**Note**: You can only move buttons from Active to Available or vice-versa if there is space in the destination area. For example, if there are already ten Active buttons, you will need to move one to Available before dragging a different Available button up to the Active area.

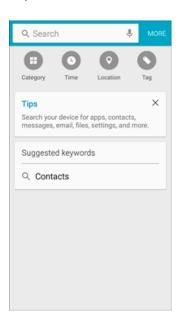
### **S Finder**

Search your device for apps, contacts, messages, email, files, settings, and more.

1. Open the Notifications panel by sliding your finger down from the top of the screen.



- The Notifications panel opens.
- 2. Tap S Finder.



- 3. Tap the **Search** field and enter search criteria.
- 4. Tap an item to view or launch.

## **Quick Connect**

Quickly connect wirelessly to nearby devices that support Quick connect, Wi-Fi Direct, Screen Mirroring, and devices that can share media via Wi-Fi.

1. Open the Notifications panel by sliding your finger down from the top of the screen.



- The Notifications panel opens.
- 2. Tap Quick connect and set your device visibility:



- Always visible: Your device will always be visible to other devices.
- Only when Quick connect turned on: Your device will only be visible to other devices when Quick connect is turned on.
- 3. Tap TURN ON QUICK CONNECT to view available devices.
- 4. Tap a device and follow the prompts to connect.

**Tip**: For more information about Quick Connect, tap **QUICK CONNECT HELP** from the connections screen.

## **Customize the Home Screen**

Learn how to set the wallpaper and add, move, or remove shortcuts, widgets, and folders from the Home screen.

#### **Operations for Rearranging the Home Screen**

- Moving Widgets and Icons: From home, touch and hold an item and then drag it to the desired location.
- **Deleting Widgets and Icons**: From home, touch and hold an item and then drag it to **Remove**.
- **Displaying the Home Screen Menu**: From home, touch and hold an empty space to display the Home Screen menu. Menu options include Wallpapers, Widgets, Themes, and Screen grid.

## **Change the Wallpaper**

Select and assign your phone's background wallpaper.

From home, touch and hold an empty space, and then tap Wallpapers.

1. From home, touch and hold an empty space, and then tap **Wallpapers** ...



- You can also access the wallpaper menu through settings. From home, tap Apps >
   Settings > Wallpaper =
- 2. Tap **Home screen**, and then tap an option to select the wallpaper.



- Home screen to set the background wallpaper for your Home screen. Select from From Gallery, Wallpapers, or ID wallpapers.
- Lock screen to set the wallpaper for your phone's Lock screen. Select from From Gallery or Wallpapers.
- Home and lock screens to set a wallpaper for both your Home screen and your Lock screen. Select from From Gallery or Wallpapers.
- 3. Select a wallpaper and tap SET AS WALLPAPER.
  - The wallpaper is set.

**Note**: If you select **From Gallery**, you will need to select an album and a picture. Once selected, use the crop tool to resize and position the image and then tap **DONE**.

### Add Shortcuts to the Home Screen

You can add shortcuts for quick access to favorite apps from the Home screen.

1. From home, tap **Apps** 



- The Apps list opens.
- 2. Touch and hold an app icon.
  - The icon will disengage and you will see thumbnails of your Home screens.
- 3. Drag the icon to an empty location on one of the Home screens.
  - The shortcut is added to the Home screen.

## **Add Widgets to the Home Screen**

You can add widgets to your phone's Home screen. Widgets are self-contained apps that display on a Home screen. Unlike a shortcut, the Widget works like as an onscreen application. There are all kinds of widgets, including links to a specific contact, Internet bookmarks, Gmail and email accounts, and many others.

1. From home, touch and hold an empty space, and then tap Widgets



- 2. Touch and hold a widget icon.
  - The icon will disengage and you will see thumbnails of your Home screens.
- 3. Drag the icon to an empty location on one of the Home screens.
  - The widget is added to the Home screen.

### **Add Folders to the Home Screen**

You can group Home screen shortcuts into folders for convenient access.

1. From home, touch and hold a shortcut you want to place in a folder, and then drag it on to another app.



- 2. Type a name for the folder and tap **Done**.
  - A new folder is created.
- 3. To add more app shortcuts to the folder, touch and hold a shortcut and drag it on top of the new folder.
  - The new shortcut is added to the folder.

### **Change Folder Names**

Once you have added folders, you can change the name easily from the folder display.

- 1. From home, tap the folder to open it, and then tap the folder name.
- 2. Type a new name and then tap **Done**.

# **Phone App**

The following topics outline the use of your device's phone app to place and receive calls, use voicemail, set up and manage contacts, and more.

## **Place and Answer Calls**

The following topics describe how to directly dial calls, how to answer incoming calls, and how to use the in-call screen options.

### **Adjust In-Call Volume**

■ Adjusting Call Volume: Press the volume key up or down during the call.

### **Troubleshooting**

Problem: Difficulty during call.

**Solution 1**: It may not be possible to make a call properly in a noisy location.

**Solution 2**: When calling using Speaker, check the call volume. Raising the call volume may make calling difficult.

Problem: Sound pops momentarily during a call.

**Solution**: Are you changing location while calling? Sound pops when signal is weak and the phone switches to a different area.

## **Call Using the Phone Dialer**

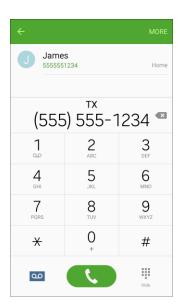
The most "traditional" way to place a call is by using the phone's dialer screen.

1. From home, tap **Phone** to display the phone screen.



- ❖ The phone app opens. If necessary, tap 

   to display the dialer screen.
- 2. Tap the number keys on the dial pad to enter the phone number.



As you enter digits, Smart Dial searches for contacts that match. If you see the number you
want to dial, tap the contact to fill in the number on the keypad.

3. Tap to call the number.



- The phone dials the number. The call begins when the other party answers.
- 4. To end the call, tap .
  - The call ends.

### **Troubleshooting**

Problem: Call does not connect.

**Solution 1**: Was the number dialed using the correct area code?

Solution 2: Are you in an area with poor wireless coverage? Try calling again from another area.

### **Call Emergency Numbers**

You can place calls to 9-1-1 even if the phone's screen is locked or your account is restricted.

To call the 9-1-1 emergency number when the phone's screen is locked with a screen lock:

- 1. From the Lock screen, swipe the Phone shortcut \( \bigcup \) up, and then tap **Emergency call**.
- 2. Tap 9 wxvz 1 40 1 40 .
  - ❖ As long as you are in an area covered by wireless service, the emergency call is placed.

To call the 9-1-1 emergency number normally or when your account is restricted:

- 1. Unlock the screen. For more information, see Lock and Unlock Your Screen.
- 2. From home, tap **Phone** > .
- 3. Tap 9 wxyz 1 40 1 40 .
  - ❖ As long as you are in an area covered by wireless service, the emergency call is placed.

### Enhanced 9-1-1 (E9-1-1) Information

This phone features an embedded Global Positioning System (GPS) chip necessary for utilizing E9-1-1 emergency location services where available.

When you place an emergency 9-1-1 call, the GPS feature of your phone seeks information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take up to 30 seconds or more to determine and report your approximate location.

**Important**: Always report your location to the 9-1-1 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs), may not be equipped to receive GPS location information from your phone.

### **Answer Phone Calls**

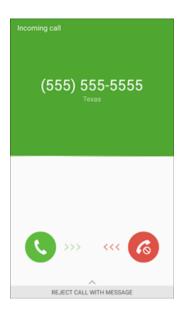
The following information lets you know how to answer incoming calls, mute the ringer on incoming calls, reject incoming calls, and more.

When you receive a phone call from a contact, the Incoming call screen appears and displays the caller ID icon, name, and phone number of the calling party. When you receive a phone call from someone who is not stored in Contacts, only the default caller ID icon and phone number appear on the Incoming call screen.

Note: If your phone is turned off, all calls automatically go to voicemail.

### **Answer an Incoming Call**

1. When a call arrives, drag to the right to answer it.



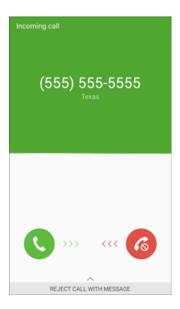
- The call begins.
- 2. To end the call, tap .
  - The call ends.

## **Mute the Ringing Sound**

■ To mute the ringer without rejecting the call, press the volume button down.

### **Reject an Incoming Call**

■ When a call arrives, drag to the left to reject it.



The ringtone or vibration will stop and call will be sent directly to voicemail.

### Reject a Call and Send a Text Message

You can reject an incoming call and automatically send a text message to the caller.

1. When a call arrives, drag **REJECT CALL WITH MESSAGE** up from the bottom of the screen.



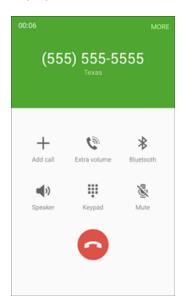
- 2. Tap one of the messages to send it to the caller.
  - The selected message will be delivered to the caller.
  - You can edit the reject messages through the Call settings menu. From the phone app, tap MORE > Settings > Call rejection > Rejection messages and edit or create the reject messages.

### **In-Call Screen Layout and Operations**

While you are on a call, you will see a number of onscreen options.

### **In-Call Screen Layout**

Tap options to activate them during a call.



- Add call: Tap to initiate a conference call.
- Extra volume: Increase the call volume.
- End call 
   End the current call.
- **Speaker**: Route the phone's audio through the speaker (On) or through the earpiece (Off).
  - Activate Speaker to route the phone's audio through the speaker. (You can adjust the speaker volume using the volume buttons.)
  - Deactivate Speaker to use the phone's earpiece.

**Warning**: Because of higher volume levels, do not place the phone near your ear during speakerphone use.

• Mute: Mute the microphone during an active call. Tap again to unmute the microphone.

**Note**: If Mute is activated, the speaker mode is deactivated.

- **Bluetooth**: Route the phone's audio through a connected Bluetooth headset (On) or through the speaker (Off).
  - When the call is routed to a Bluetooth headset, the current call area shows the Bluetooth icon.

**Note**: The Bluetooth button is activated to show the current call is routed to the connected Bluetooth headset.

- To route the current call back to the phone, tap **Bluetooth** to temporarily use the phone. Tap it again to route the call back to the connected Bluetooth headset.
- When Bluetooth or the Bluetooth headset is turned off, the call is routed through either the earpiece or speaker.
- Keypad: Use the onscreen keypad to enter additional numbers, for example, an extension or access code.
  - For example: When you call your bank's 800 number, use your keypad to enter your account number and PIN.

### **Additional In-Call Options**

- Tap MORE during a call to display a list of additional in-call features. Tap an option to select it.
  - Contacts: Display your Contacts list.
  - Message: Send a text or multimedia message while remaining on the call.
  - Memo: Create a new memo while remaining on the call.
  - Calendar: View your calendar while remaining on the call.

#### **End of Call Options**

When a call ends, you will briefly see an end-of-call options screen, which may include:

- **View contact**: Display the contact information for the caller.
- Create contact: Create a new contact entry for the caller. See Add a Contact.
- Update existing: Add the caller's phone number to an existing contact entry. See Edit a Contact.
- Add event: Schedule a meeting and invite the caller. See Add an Event to the Calendar.
- Call: Place a call to the caller.
- Message: Address a text message to the caller. See Send a Text Message.

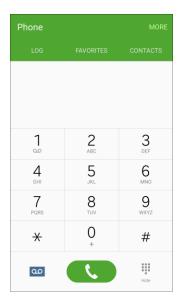
# Place Calls from Contacts/Call Logs

Make calls quickly using Contacts and Call Logs.

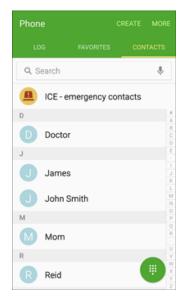
### **Place a Call from Contacts**

You can place phone calls directly from entries in your Contacts list.

1. From home, tap **Phone** to display the phone app.

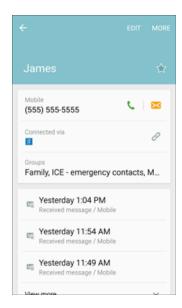


2. Tap **CONTACTS** to display the Contacts list.



The Contacts list appears.

#### 3. Tap a contact.



- 4. Tap **Call** \( \square\) next to the number you want to call.
  - ❖ The phone dials the number. The call begins when the other party answers.
- 5. To end the call, tap . The call ends.

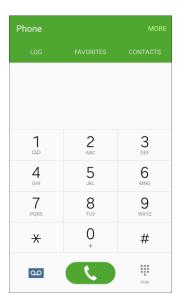
**Tip**: You can also place a call directly from the Contacts list. Swipe the entry you want to call from left to right to place a call to the entry's primary number.



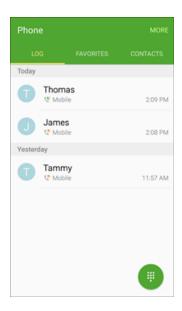
## **Call from Call Logs**

The Call logs list lets you quickly place calls to recent incoming, outgoing, or missed numbers.

1. From home, tap **Phone** to display the phone app.

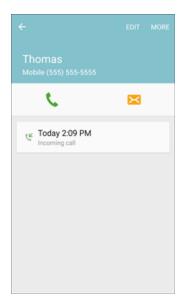


2. Tap the **LOG** tab to display the Call logs list.



The call logs list appears.

3. Tap an entry to display the call details.



- 4. Tap **Call** to place a call.
  - The phone dials the number. The call begins when the other party answers.
  - For additional options, tap the name or number.
- 5. To end the call, tap .
  - The call ends.

**Tip**: You can also place a call directly from the Call logs list. Swipe the entry you want to call from left to right to place a call.



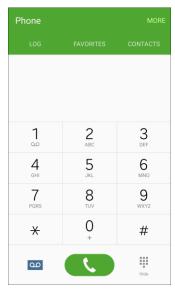
# **Optional Services**

The following topics outline additional voice-related services available with your phone, including call services, voicemail, and more.

## **Voicemail Setup**

You should set up your voicemail and personal greeting as soon as your phone is activated. Always use a password to protect against unauthorized access. Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off.

1. From home, tap Phone \( \subseteq > Keypad \( \bar{\bar{\text{\text{0}}}} \).



2. Touch and hold 1 co to dial your voicemail number.



Your phone dials the voicemail access number.

- 3. Follow the system prompts to:
  - Create your password.
  - Record your name announcement.
  - Record your greeting.

**Important**: **Voicemail Password** – It is strongly recommended that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your phone is able to access your voicemail messages.

### **Visual Voicemail**

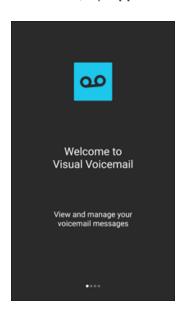
Visual Voicemail gives you a quick and easy way to access your voicemail. Now you can find exactly the message you are looking for without having to listen to every voicemail message first. This feature periodically goes out to your voicemail, and gathers the caller information from all of the current voicemails. It then populates a list with the caller name and number, along with the length of time and priority level of the voicemail message.

## **Set Up Visual Voicemail**

Setting up Visual Voicemail follows many of the same procedures as setting up traditional voicemail. You should set up your voicemail and personal greeting as soon as your phone is activated. Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off.

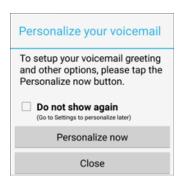
Note: To set up your traditional voicemail box, see Voicemail Setup.

1. From home, tap Apps > Voicemail 2



2. Scroll through the **Welcome to Visual Voicemail** introduction screens to view a brief explanation of the visual voicemail services.

3. At the end of the welcome screens, a **Personalize your voicemail** prompt displays.



- You'll see a Personalize your voicemail prompt.
- 4. Tap **Personalize now** and follow the system prompts to:
  - Create a password (part of standard voicemail).
  - Record your name announcement.
  - Record your greeting.

**Important**: **Voicemail Password** – It is strongly recommended that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your phone is able to access your voicemail messages.

### **Review Visual Voicemail**

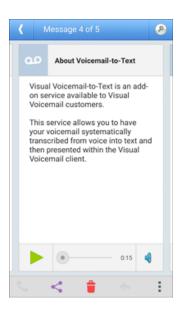
Visual Voicemail lets you easily access and select which messages you want to review.

1. From home, tap Apps > Voicemail 2



You will see the voicemail inbox.

2. Tap a message, and then tap **Play** to review it.

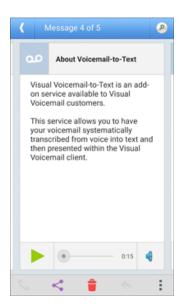


Tip: There are several icons at the bottom of the review screen for maintenance, storage, messaging, and other options. For an explanation of all your options, tap More options Help > Visual Voicemail Menu > Visual Voicemail Settings.

### **Listen to Multiple Voicemail Messages**

When you are done listening to a voicemail message you can easily access other voicemail messages without returning to the main voicemail screen.

- 1. Listen to the current voicemail message.
- 2. Swipe your finger left or right to display the next or previous message.



You can navigate through voicemail messages as frequently as you'd like. You can even move to the next or previous message before you are finished listening to the current one.

### **Visual Voicemail Options**

Your visual voicemail options appear as icons at the bottom of the voicemail review screen.

1. From home, tap Apps > Voicemail 2.



- 2. The following options are available when viewing new voicemail messages:
  - Subscribe: Subscribe to the premium Voice-to-Text transcription service. (This service requires an additional monthly charge.)
  - Play all new: Play all new messages.
  - Select multiple: Perform an action on multiple messages.
  - Compose Avatar message: Send an animated voice message to friends. You can also compose an Avatar message by tapping.
  - More options: Access Search, Settings, and Help features.
- 3. Tap a message to review it. The following options are available while listening to voicemail messages:
  - Call: Dial the number the message came from.
  - Share: Send the message via Wi-Fi Direct, social accounts, and so on.
  - Delete: Delete selected messages.
  - Reply: Reply to the message via text or voice message.
  - More options: Access Archive, Settings, and Help features.

- 4. Touch and hold a message to manage your messages. The following options are available:
  - All: Select all messages.
  - Archive: Save this message.
  - Mark as Read: Mark this voicemail as being read.
  - Mark as Unread: Mark this voicemail as not being read.

Note: Not all options are available for all messages.

## **Configure Visual Voicemail Settings**

The Visual Voicemail settings menu lets you access settings for notifications, pictures, greetings, and more.

1. From home, tap Apps > Voicemail 2.



### 2. Tap More options > Settings.



- You will see the voicemail settings menu.
- 3. Select an option to change its settings:
  - Avatar: Configure you Avatar options.
  - **Display**: Change your voicemail message theme and enter a name to identify yourself to people when replying or forwarding messages.
  - Help: View help topics for using Visual Voicemail.
  - Preferences: Change your Visual Voicemail application preferences.
  - Sound: Change your sound/speakerphone options.
  - Updates: Check for updates.
  - About Voicemail: View information about the application.

### **Change Your Main Greeting via the Voicemail Menu**

Your main greeting can be changed directly via the Visual Voicemail system. This direct access saves you from having to navigate within the voicemail menu.

1. From home, tap Apps > Voicemail 2.



- 2. Tap More options > Settings > Preferences > Personalize voicemail.
- 3. Tap **OK** to connect to the voicemail system. Follow the prompts to change your current greeting.

### **Edit the Display Name via the Voicemail Menu**

From your Visual Voicemail menu, you can quickly change the name or number attached to your voice messages.

- 1. From home, tap Apps > Voicemail 2.
- 2. Tap More options > Settings > Display > Display name.
- 3. Tap the existing identification field and enter a new identifying name or number (used to identify you to recipients of your voice messages).
- 4. Tap **OK** to save your information.

## **Caller ID Blocking**

Caller ID identifies a caller before you answer the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, follow these steps.

1. From home, tap **Phone** S > **Keypad** .



- 2. Tap \* P(J) 6 MNO 7 PORS
- 3. Enter a phone number.
- 4. Tap ...
  - ❖ Your caller information will not appear on the recipient's phone.

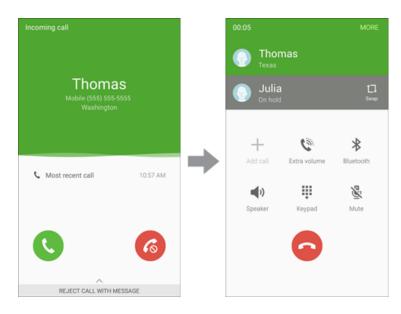
To permanently block your number, call Customer Service.

## **Call Waiting**

When you are on a call, Call Waiting alerts you to incoming calls by sounding two beeps. Your phone's screen informs you that another call is coming in and displays the caller's phone number (if it is available).

To respond to an incoming call while you are on a call:

■ Slide to the right. (This puts the first caller on hold and answers the second call.)



To switch back to the first caller:

■ Tap Swap.

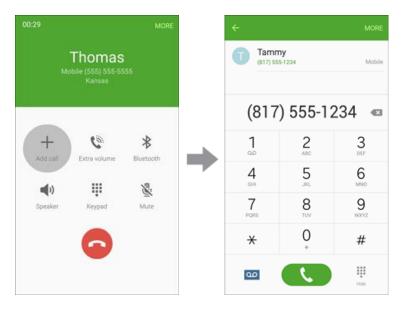
## **Conference Calling**

With conference calling, also known as 3-way calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. On the Phone screen, enter a number and tap (or place a call from Log or Contacts).

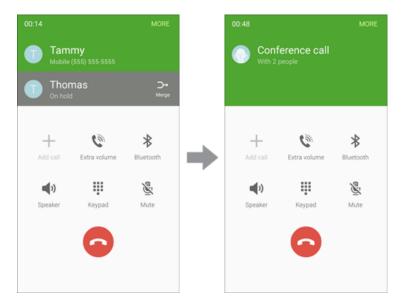


2. Once you have established the connection, tap **Add call**, and dial the second number (or place the call from LOG or CONTACTS).



This puts the first caller on hold and dials the second number.

3. When you are connected to the second party, tap **Merge** . Your conference call is now in session.



4. To end the three-way call, tap .

**Note**: If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.

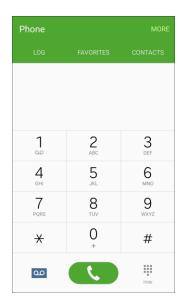
## **Call Forwarding**

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone when you have activated Call Forwarding.

Note: You are charged a higher rate for calls you have forwarded.

#### To activate Call Forwarding:

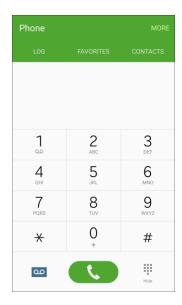
1. From home, tap Phone > Keypad .



- 2. Tap \* P(J) 7 PORS 2 ABC
- 3. Enter the area code and phone number to which you want your calls forwarded.
- 4. Tap ...
  - ❖ You will hear a tone to confirm the activation of Call Forwarding. All calls to your wireless number will be forwarded to the designated phone number.

#### To deactivate Call Forwarding:

1. From home, tap **Phone** > **Keypad** .



- 2. Tap \* P() 7 PORS 2 ABC 0 +
- 3. Tap ...
  - You will hear a tone to confirm the deactivation.

# **Call Settings**

Your phone's Call settings menu lets you configure your voicemail options and a number of other settings for the phone application.

### **Call Settings Options**

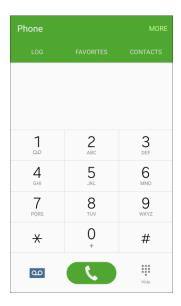
Use the Call settings menu to adjust the following settings:

Setting	Description
Swipe to call or send messages	Place a call to a displayed contact by swiping right. Send a message to a displayed contact by swiping left.
Call rejection	Create or edit messages to reject incoming calls.
Answering and ending calls	Answer calls by pressing the Home Key or using voice commands. End calls by pressing the Power/Lock Key or using voice commands.
Automatic answering	Automatically answer incoming calls after a set time while a headset or a Bluetooth device is connected.

Setting	Description
Call alerts	Vibrate or play tones when calls are answered or end. Alarms and notifications can be turned off during calls.
Ringtones and keypad tones	Select or create your default ringtone, set the phone to vibrate when ringing, and play a tone when the dialing keypad is tapped.
More settings	<ul> <li>TTY mode: Enable service on your phone.</li> <li>Hearing aids: Improve the sound quality of your phone when using hearing aids.</li> </ul>
US dialing	Replace + with the international dialing code, except when entering +1.
International dialing	Enter the international dialing code automatically.
DTMF tones	Set the length of DTMF tones, which are used when pressing the keypad while on a call.
Voicemail settings	Configure your voicemail.

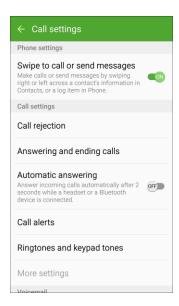
## **Use the Call Settings Menu**

1. From home, tap **Phone** .



The phone app opens.

#### 2. Tap MORE > Settings.



- The Call settings menu appears.
- 3. Configure your options.
  - Tap a menu item to display its options.
  - Select your options and follow the prompts to set them.
  - Your call settings options are set.

## **Contacts**

The Contacts application lets you store and manage contacts from a variety of sources, including contacts you enter and save directly in your phone as well as contacts synchronized with your Google Account, your PC, compatible email programs (including Exchange Server), and your Facebook friends.

#### Contacts Cautions

Information saved in Contacts may be lost or changed if the battery is left uncharged. Accident or malfunction may also cause loss or change to information. It is recommended that you keep a separate copy of contacts and other important information. The company is not responsible for any damages from lost or changed contacts.

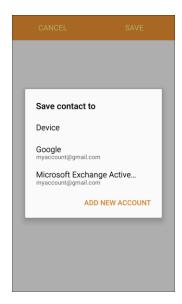
### **Add a Contact**

You can add contacts from the Contacts application. Enter details such as name, phone numbers, email addresses, mailing addresses, and more.

1. From home, tap Apps ₩ > Contacts ᠘.



- You will see the Contacts list.
- 2. Tap to add a contact.

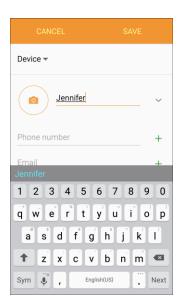


The Save contact to screen appears.

- 3. If you have multiple account types associated with your phone, select a contact type.
  - Select **Device** as the sync account if you want your contacts on your phone only; they will not be synced with your Google Account.
  - Select Google if you want to save contacts to your Google Account; these will be synced automatically with your Google Account online. If you have multiple Google Accounts set up, you will need to pick a specific account.
  - Select Samsung account to sync your contacts automatically with your Samsung account.
  - Select Microsoft Exchange ActiveSync to sync your contacts automatically with your Microsoft Exchange account.

**Note**: If you do not see the Save contact to screen and you have multiple accounts set up, you can select an account by tapping the account type in the upper left corner.

4. Use the keyboard to enter as much information as you want.

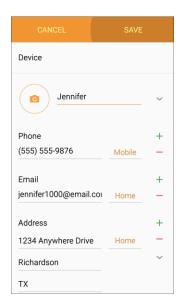


- Tap the picture icon to assign a picture to the contact.
- Name: Enter the contact's name.
- Phone number: Enter a phone number for the contact.
- Email: Enter an email address.
- Groups: If desired, assign the contact to one or more contact groups.
- Ringtone: Select a specific ringtone for this contact.
- Add another field: Tap ADD ANOTHER FIELD to include additional information such as IM, Address, Notes, Nickname, Website, etc.

**Note**: To select a type (label) for a phone number, email address, or postal address (such as Mobile, Home, Work, etc.), tap the type to the left of the field and select the appropriate type.

**Note**: To add more phone numbers, email addresses, etc., tap + on the right side of the entry field.

5. When you have finished adding information, tap **SAVE**.



The contact is added.

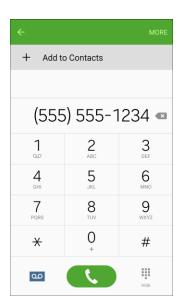
#### Save a Phone Number

You can save a phone number to Contacts directly from the phone keypad.

1. From home, tap **Phone** to display the phone screen.



2. Enter a phone number and tap **Add to Contacts**.



- 3. To add the number to an existing contact, tap **Update existing**. To add a new contact, tap **Create contact**.
  - For an existing contact, tap the contact name and select a number type for the new number.
  - For a new contact, enter the name and any additional information.

#### 4. Tap **SAVE**.

The contact is added.

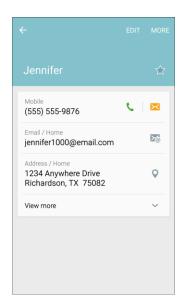
#### **Check Contacts**

View a contact's details by displaying a contact entry.

1. From home, tap Apps ⇒ Contacts ...



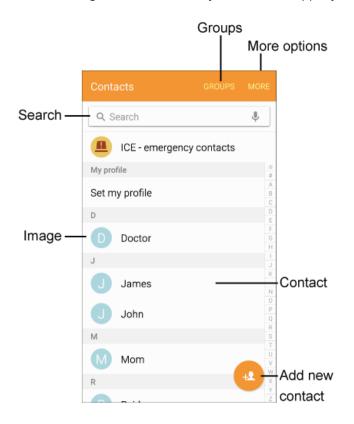
- You will see the Contacts list.
- 2. Tap a contact to view its details.



The contact's detailed listing appears.

## **Contacts Screen Layout**

The following illustration show's your Contacts app layout and describes the various features.

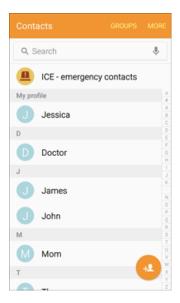


Item	Description
Add new contact	Add a new contact.
Contact	Tap to show the contact's details.
GROUPS	Show contact groups.
Image	Tap to show the contact's details.
MORE	Access additional options.
Search	Search contacts.

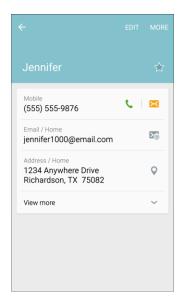
## **Edit a Contact**

Once you've added a contact, you can add or edit any of the information in the entry, assign a caller ID picture, customize with a unique ringtone, and more.

1. From home, tap Apps ₩ > Contacts ᠘.

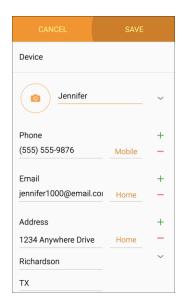


- You will see the Contacts list.
- 2. Tap a contact to view its details.



- The contact's detailed listing appears.
- 3. Tap EDIT.
- 4. Tap any field you want to change or add. See Add a Contact.

5. Add or edit the information, and then tap **SAVE**.



Your changes are saved to the contact entry.

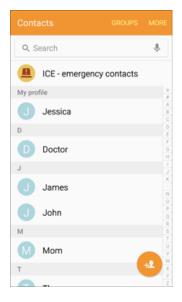
**Note**: To select a type (label) for a phone number, email address, or postal address (such as Mobile, Home, Work, etc.), tap the type to the left of the field.

**Note**: To add more phone numbers, email addresses, etc., tap + on the right side of the entry field.

## **Delete a Contact**

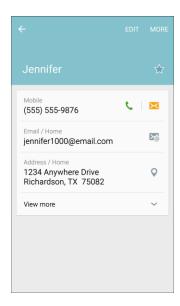
You can delete a contact from the contacts details page.

1. From home, tap Apps ⇒ Contacts ...

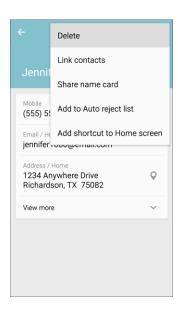


You will see the Contacts list.

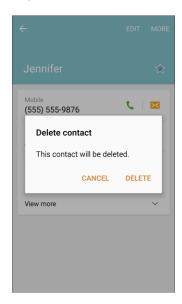
2. Tap a contact to view its details.



- The contact's detailed listing appears.
- 3. Tap MORE > Delete.



#### 4. Tap **DELETE**.



The contact is deleted.

**Tip**: You can also touch and hold the contact from the contact list and then tap **DELETE** > **DELETE**.

#### **Share a Contact**

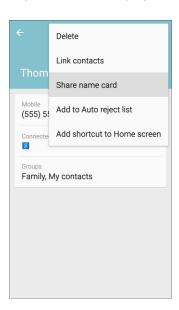
You can quickly share contacts using Bluetooth, email, Gmail, or text messaging.

1. From home, tap **Apps** > **Contacts** 2.

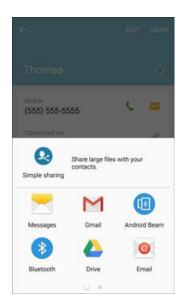


You will see the Contacts list.

2. Tap a contact to display it, and then tap **MORE** > **Share name card**.



- You will see list of sharing methods.
- 3. Select a sharing method:



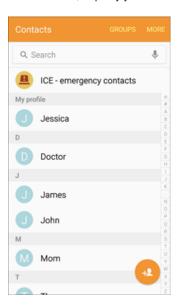
- Android Beam to send the information via Android Beam to a nearby device. See NFC and Payment for more information.
- Bluetooth to send the information via Bluetooth. See Bluetooth for information on pairing and sending via Bluetooth.
- **Drive** to save the information to your Google Drive account.
- Email to send the information as an email attachment. See Compose and Send Email for details on sending email.

- Gmail to send the information as a Gmail attachment. See Create and Send a Gmail Message for details.
- Messages to send the information in a text message. See Send a Multimedia Message (MMS).
- OneDrive to send the information to your Microsoft OneDrive account.
- OneNote to save the information to the Microsoft OneNote app.
- Quick connect to search for and send the information to a nearby device.
- Simple sharing: Share files up to 1 GB using Contacts.
- Wi-Fi Direct to send the information to another device via Wi-Fi Direct. See Wi-Fi Direct for details.
- 4. Complete the required steps as prompted for the selected method.
  - The selected contact will be shared.

## **Profile Sharing**

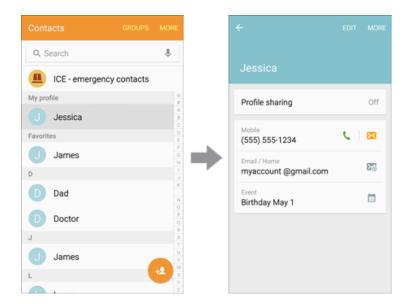
Share your profile information with your contacts. You can select which contacts you want to share it with, as well as select additional information you want to share.

From home, tap Apps → Contacts

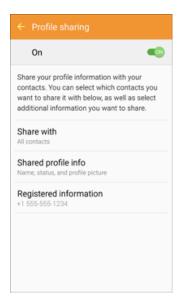


You will see the Contacts list.

2. Tap your profile under My profile.



- Your profile displays.
- 3. Tap **Profile sharing**, and then tap the **ON/OFF** switch to enable the feature.



- 4. Set Profiling sharing options:
  - Share with: Share your profile with the public, all contacts, your favorite contacts, or selected contacts.
  - Shared profile info: In addition to your name, status, and profile picture, you can share your email, organization, address, and date of birth.
  - Registered information: View and set the registered information for your phone number.

**Note**: The first time you turn on Profile sharing, you may be prompted to agree to the Enhanced features Terms and Conditions and Privacy Policy. Review the terms and tap **AGREE** to continue.

## **Import Contacts**

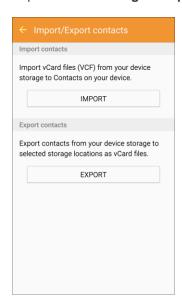
Import (load) contacts that have been backed up to device storage.

#### **Import Contacts from Device Storage**

From home, tap Apps ⇒ Contacts



- You will see the Contacts list.
- 2. Tap MORE > Settings > Import/Export contacts.

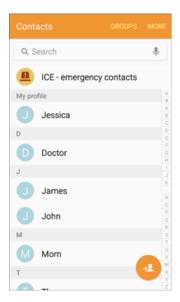


- You will see the Import/Export contacts menu.
- 3. Tap IMPORT > device storage.

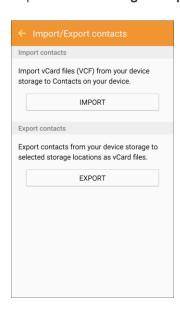
- 4. Select a destination for the imported contacts.
- 5. Follow the onscreen instructions to complete the import.
  - The contacts are imported and stored in the selected account.

## **Back Up Contacts**

If you are saving contacts to an account that does not automatically back them up via the Cloud, you can manually back them up to your phone's memory for re-import if needed.



- You will see the Contacts list.
- 2. Tap MORE > Settings > Import/Export contacts.



You will see the Import/Export contacts menu.

- 3. Tap **EXPORT**.
- 4. Tap a location to export the contacts to.
- 5. Follow the onscreen instructions to complete the export.
  - The contacts are exported and saved to device memory.

# **Messaging and Internet**

With wireless service and your phone's messaging and data capabilities, you have the opportunity to share information through many different channels and accounts, including Gmail (Google), personal and corporate email, text and multimedia messaging, social networking accounts, and Hangouts.

# **Text and Multimedia Messaging**

With Text Messaging (SMS), you can send and receive instant text messages between your wireless phone and another messaging-ready phone.

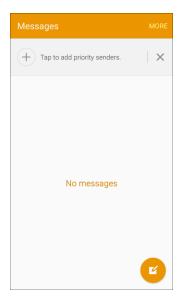
Multimedia messages, or MMS, can contain text and pictures, recorded voice, audio or video files, picture slideshows, contact cards (vCard), or appointments (vCalendar).

See your service plan for applicable charges for messaging.

## **Send a Text Message**

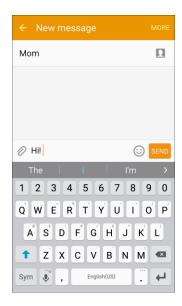
Quickly compose and send text messages on your phone.

1. From home, tap Apps > Messages ...



2. On the Messaging screen, tap **Compose** . The Compose screen opens.

- 3. Fill in one or more recipients. You can:
  - Enter phone numbers directly in the **Enter recipients** field. If you are sending the message to several phone numbers, separate the phone numbers with a comma. As you enter information, any matching phone numbers from your Contacts list are displayed. Tap a match to enter that number or address directly.
  - Tap Recipients ♣, and then select the contacts to whom you want to send the message. You can also select contact groups as recipients. When you have selected all the message recipients, tap DONE.
- 4. Tap the "Enter message" box and then start composing your message.

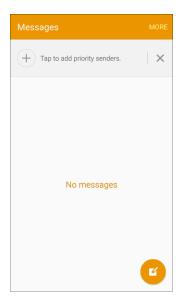


5. When done, tap **SEND** send the text message.

## Send a Multimedia Message (MMS)

When you need to add a little more to a text message, you can send a multimedia message (MMS) with pictures, voice recordings, audio or video files, contact cards (vCard), or appointments (vCalendar).

1. From home, tap Apps > Messages ...



- 2. On the Messaging screen, tap **Compose** 2. The Compose screen opens.
- 3. Fill in one or more recipients. You can:
  - Enter phone numbers directly in the Enter recipients field. If you are sending the message to several phone numbers, separate the phone numbers with a comma. As you enter information, any matching phone numbers from your Contacts list are displayed. Tap a match to enter that number or address directly.
  - Tap the sicon, and then select the contacts to whom you want to send the message. You can also select contact groups as recipients. When you have selected all the message recipients, tap **DONE**.

**Note**: You can add a subject line by tapping **MORE** > **Message options** > **Add subject**.

- 4. Tap the "Enter message" box, and then start composing your message.
- Tap 0.
- 6. In the Attach window, select from the following file attachments:
  - Audio: Select Record audio to make a voice recording and attach it, or Audio to attach a stored music file or voice recording.
  - Calendar: Select the calendar event you want to attach. See Calendar.

- Contacts: Select a contact from your phone, and then select which contact information you want to attach. See Contacts.
- Picture: Select Take picture to take a picture and attach it, or Image to attach a stored picture.
- Maps: Add your current location (requires GPS to be turned on) or a location you pick on a map to your message. See Google Maps.
- Memo: Attach a memo. See Memo.
- Video: Select Record video to capture a video and attach it, or Video to attach a stored video.
- 7. To make changes to or remove your attachment, touch and hold the item.
- 8. Tap **SEND** to send the MMS message.

#### Create a Slideshow

In a multimedia message, you can add slides, each containing a picture, video, or audio.

- 1. In the multimedia message you are composing, tap MORE > Message options > Add slide to add space for a new slide.
- 2. Tap the space for the slide.
- 3. To compose your slideshow, do any of the following:
  - Add a picture: Tap > Image and select a picture.
  - Add a video: Tap > Video and select a video. (You cannot add both a picture and a video on the same slide.)
  - Add music or a voice recording: Tap > Audio and select a file.
  - Add a new slide: Tap MORE > Add slide.
  - Preview your slideshow: Tap MORE > Message options > Preview.
  - For more options, tap **MORE** and select an option.
- 4. When you have finished composing the multimedia message, tap **SEND** SEND

**Tip**: To compose a slide show, you can also simply attach multiple items separately to the MMS message. Tap and select a file type, location, and file and then repeat it for additional slides. Your phone will automatically compile a slide show.

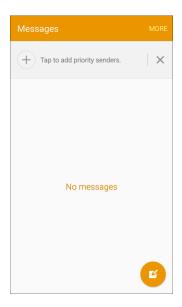
## **Send an Enhanced Message**

Enhanced messaging allows you to send a multimedia message with pictures, voice recordings, audio or video files, contact cards (vCard), and appointments (vCalendar), as well as large files (up to 1 GB) to other Galaxy S 6 phone users.

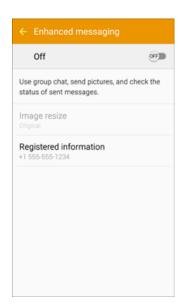
Note: Enhanced messages are only supported on Samsung Galaxy S 6 and Galaxy S 6 edge phones.

#### **Enable Enhanced Messaging**

1. From home, tap Apps > Messages ...



2. Tap MORE > Settings > Enhanced messaging.



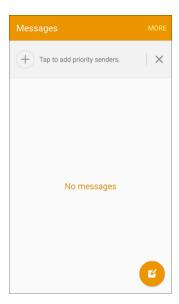
3. Tap the ON/OFF switch to enable Enhance messaging.

- 4. Set options:
  - Image resize: Set the standard size of images sent with Enhanced messages.
  - Registered information: View and set the registered information for your phone number.

**Note**: The first time you turn on Enhanced messaging, you may be prompted to agree to the Enhanced features Terms and Conditions and Privacy Policy. Review the terms and tap **AGREE** to continue.

#### Send an Enhanced Message

1. From home, tap **Apps** > **Messages** .

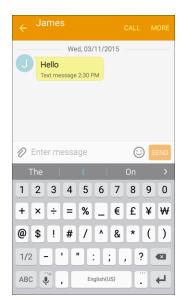


2. On the Messaging screen, tap **Compose** <sup>2</sup>.

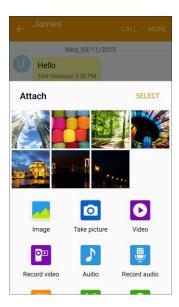


The Compose screen opens.

- 3. Fill in one or more recipients. You can:
  - Enter phone numbers directly in the **Enter recipient** field. If you are sending the message to several phone numbers, separate the phone numbers with a comma. As you enter information, any matching phone numbers from your Contacts list are displayed. Tap a match to enter that number or address directly.
  - Tap the icon, and then select the contacts to whom you want to send the message. You can also select contact groups as recipients. When you have selected all the message recipients, tap **DONE**.
- 4. Tap the **Enter message** field, and then start composing your message.



5. Tap and select from the following file attachments:



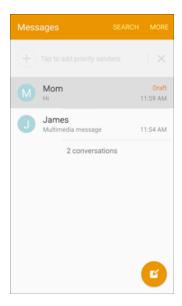
- Audio: Select Record audio to make a voice recording and attach it, or Audio to attach a stored music file or voice recording.
- Calendar: Select the calendar event you want to attach. See Calendar.
- Contacts: Select a contact from your phone, and then select which contact information you want to attach. See Contacts.
- Picture: Select Take picture to take a picture and attach it, or Image to attach a stored
  picture. You will also see thumbnails of recent pictures above the main attachment options;
  tap one to add it to your message.
- Maps: Add your current location (requires GPS to be turned on) or a location you pick on a map to your message. See Google Maps.
- Memo: Attach a memo. See Memo.
- My Files: Attach a file up to 1 GB.
- Video: Select Record video to capture a video and attach it, or Video to attach a stored video.
- 6. To make changes to or remove your attachment, touch and hold the item.
- 7. When done, tap SEND to send the enhanced message.

## Save and Resume a Draft Message

While composing a text or multimedia message, tap **Back** to automatically save your message as a draft. Your message will display "Draft" on the main Messaging screen.

To resume composing the message:

1. From home, tap Apps > Messages ...



- 2. Tap the message to resume editing it.
- 3. When you finish editing the message, tap **SEND** SEND

## **New Messages Notification**

Depending on your notification settings, the phone will play a ringtone, vibrate, or display the message briefly in the Status bar when you receive a new text or multimedia message. To change the notification for new text and multimedia messages, see Text and MMS Options for details.

A new message icon ( ) also appears in the notifications area of the Status bar to notify you of a new text or multimedia message. The Messages application icon also displays the number of new messages ( ).

To open the message, drag the Status bar down to open the Notification panel. Tap the new message to open and read it. For information on reading and replying to messages see Manage Message Conversations.

### **Manage Message Conversations**

Text and multimedia messages that are sent to and received from a contact (or a number) are grouped into conversations or message threads in the Messaging screen. Text or MMS conversations let you see exchanged messages (similar to a chat program) with a contact on the screen.

#### **Read a Text Message**

- Do one of the following:
  - On the Messaging screen, tap the text message or conversation to open and read it.
  - If you have a new message notification, drag the Status bar down to open the Notification panel. Tap the new message to open and read it.

To return to the Messaging screen from a conversation, tap **Back** .

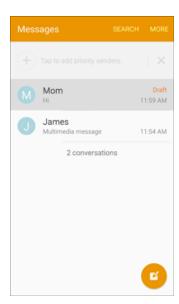
**Note**: To view the details of a particular message, in the conversation, touch and hold the message to open the options menu, and then tap **View message details**.

**Note**: If a message contains a link to a Web page, tap the message and then tap the link to open it in the Web browser.

**Note**: If a message contains a phone number, tap the message and then tap the phone number to dial the number or add it to your contacts.

#### View a Multimedia Message (MMS)

1. From home, tap Apps > Messages ...



2. On the Messaging screen, tap a multimedia message or conversation to open it.

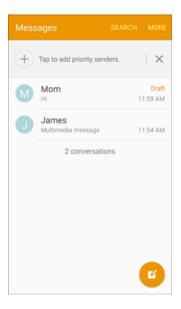
- 3. Tap the attachment to open it.
  - If the attachment is a vCard contact, it is imported to your phone's Contacts list. For more information, see Contacts.
  - If the attachment is a vCalendar file, you can choose the calendar where you want to save the event. For information on using Calendar, see Calendar.
  - For other media (like photos or videos), you can choose where to save the attachment and which app to use to open it.
- 4. To save the attachment to device memory, touch and hold the received MSS message, and then tap **Save** [attachment type] on the options menu.

**Note**: When Auto retrieve in MMS settings is disabled, only the message header is downloaded. To download the entire message, tap the **Download** button at the right side of the message. For details, see Text and MMS Options.

**Note**: If you are concerned about the size of your data downloads, check the multimedia message size before you download it.

#### Reply to a Message

1. From home, tap Apps > Messages ...



- 2. On the Messaging screen, tap a conversation to open it.
- 3. Tap the text box at the bottom of the screen, enter your reply message, and then tap **SEND** SEND.

**Note**: To reply to a text message with a multimedia message, open the text message and tap **Attachment** . The text message is automatically converted into a multimedia message.

#### **Delete Conversations**

- 1. From home, tap Apps > Messages ...
- 2. On the Messaging screen, touch an hold a conversation to delete.
- 3. Select any additional conversations you want to delete, and then tap **DELETE** > **DELETE**.

#### **Delete Message**

- 1. While viewing a conversation, touch and hold a message
- 2. Tap **Delete** > **DELETE**.

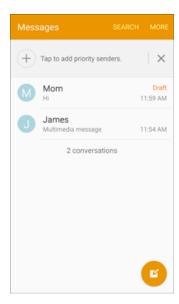
#### **View Contact Information from a Message**

When you receive a message from someone in your stored contacts, you can tap the contact's picture or icon in the conversation to open a menu of options. Depending on the stored contact information, you can view the contact details, place a phone call or send an email message to the contact, and more.

### **Text and MMS Options**

The messages settings menu lets you control options for your text and MMS messages including message limits, size settings, and notifications.

1. From home, tap Apps > Messages ...



- 2. On the Messaging screen, tap **MORE** > **Settings**. You can set the following:
  - **Enhanced messaging**: Message and share content with your friends. Show your profile image, share high-resolution videos with your friends, and start a group chat from Messages.

#### Notifications:

- **Notification sound**: Select a ringtone that is specific to new text and multimedia messages. Note that the ringtone briefly plays when selected.
- **Vibrate**: Select this option if you want the phone to vibrate when a new text or multimedia message arrives.
- **Pop-up display**: Show new messages as pop-ups on any screen outside the Messages application, except for the Lock screen.
- Backgrounds and bubbles: Select colors and images for your text bubbles and message background.
- Quick responses: Add or modify text message responses for incoming calls that you decline.
- Spam filter: Block messages from spam numbers or containing spam phrases.
  - Manage spam numbers: Add numbers that will be blocked when they send you a
    message.
  - Manage spam phrases: Add phrases that will cause messages to be blocked.
  - Spam messages: View messages marked as spam.
- More settings > Text messages:
  - Auto combination: Re-assembles multi-segment messages so they can be shown as a single message.
- More settings > Multimedia messages:
  - **Group conversation**: When enabled, a single message is sent to multiple recipients. When disabled, individual messages are sent to each recipient so that they cannot see the other recipients.
  - Auto retrieve: Select this option to automatically retrieve all your multimedia messages
    completely. When selected, the multimedia message header plus the message body and
    attachments will automatically download to your phone. If you clear this check box, only
    the multimedia message header will be retrieved and shown in your Messaging screen.
- More settings > Delete old messages: Automatically delete older messages when the following maximum message limits are reached.
- Emergency alerts:
  - Emergency alerts: Set which alert types to receive.

- Emergency notification preview: Play a sample emergency alert tone.
- Vibrate: Vibrate for emergency alerts.
- Alert reminder: Select a time interval for emergency alerts to repeat.

## **Create and Send Gmail**

Use Google's Gmail service and your Google Account to send, receive, and manage your Gmail messages. Before using Gmail, you must register a Google (Gmail) Account on your phone. See Google Account for details.

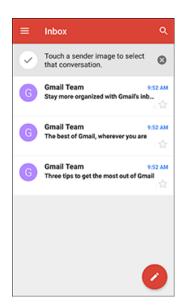
#### Gmail Cautions

Gmail is handled as email from a PC. Restricting email from PCs on your phone prevents your phone from receiving Gmail.

## **Create and Send a Gmail Message**

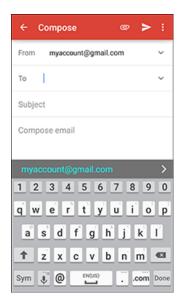
Use your phone to create and send Gmail messages.

1. From home, tap Apps > Google > Gmail M.



The Gmail inbox opens.

2. In the inbox, tap **Compose** .



- The Gmail composition window opens.
- 3. Enter the message recipient(s), subject, and message, and then tap **SEND** .



The Gmail message is sent.

#### **Gmail Composition Options**

- Adding Cc/Bcc: In the mail composition window, tap , tap Cc or Bcc, and then add recipients.
- Attaching Pictures or Videos: In the mail composition window, tap Attach file . Locate and tap the picture or video you want to attach.

- Save draft (Send Later): While composing your message, tap More options > Save draft. The message is saved as a draft for later.
- Discard: In the mail composition window, tap More options > Discard > DISCARD.

**Note**: To view your draft email messages, in the inbox, tap **Inbox** > **Drafts**. To view your sent messages, in the inbox, tap **Inbox** > **Sent**.

# **Check Received Gmail Messages**

Your phone allows you to access, read, and reply to all your Gmail messages.

## **Open New Gmail Messages**

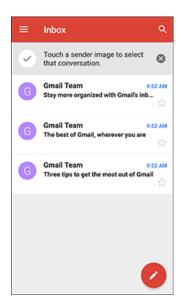
When new Gmail arrives, you will see in the Status bar.

- 1. Drag the Status bar down to display the Notification panel.
- 2. Tap the new message from the Notification panel.
  - The new Gmail message opens.
  - If you have two or more new Gmail messages, tapping the notification opens the Gmail inbox.

## **Open Gmail Messages**

You can also read and reply to all your Gmail messages from the Gmail inbox.

1. From home, tap Apps > Google > Gmail M.



The Gmail inbox opens.

2. Tap the message thread you want to view.



The message thread opens, with the newest message displayed.

#### **Options when Reviewing Gmail Messages**

- Replying to Gmail Messages: With the Gmail message open, tap Reply , compose your reply message, and tap SEND .
  - To reply to all, tap Options > Reply all.
- Forwarding Gmail Messages: With the Gmail message open, tap Options > Forward, enter a recipient and an additional message, and tap SEND.

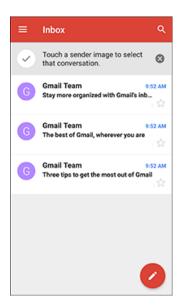
# **Manage Gmail Messages**

Your phone gives you control over how you manage your Gmail messages, with labels, thread management, search capabilities, adding multiple Google Accounts, and more.

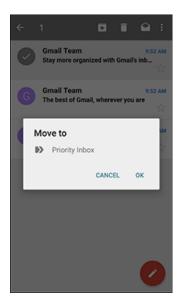
#### **Use Gmail Labels**

Gmail saves all mail in one box, but you can add labels that allow you to sort your Gmail conversation threads. For example, when a new thread starts with a received mail, the label "Inbox" is automatically added to the thread. By then adding the label "travel," all threads with "travel" are shown in a list.

1. From home, tap Apps > Google > Gmail M.



2. Touch and hold a conversation thread to add a checkmark to it, and then tap **More options** > **Move to**.

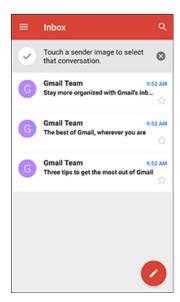


- 3. Tap a label for the thread.
  - The thread is added to the selected label.

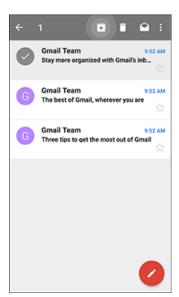
#### **Archive Gmail Threads**

Remove sent and received Gmail threads so they do not appear in the inbox. When replies arrive for archived threads, they appear in the inbox again.

1. From home, tap **Apps** > **Google** > **Gmail** M.



2. Touch and hold a conversation thread to add a checkmark to it, and then tap **Archive** .

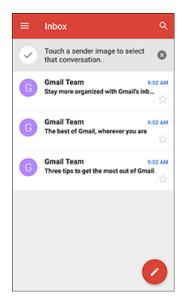


The thread is now archived.

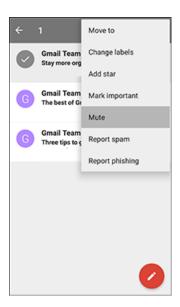
#### **Mute Gmail Threads**

If registered on a mailing list, there will be threads with always-continuing conversations. For long threads that are not important, mute the threads and they will no longer appear in the inbox. When mail arrives that includes user's address as a recipient or in Cc, mail will again appear in the inbox.

1. From home, tap **Apps** > **Google** > **Gmail** M.



2. Touch and hold a conversation thread to add a checkmark to it, and then tap **More options** > **Mute**.

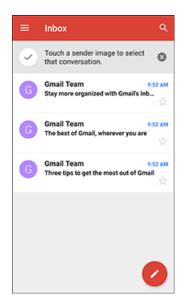


The thread is now hidden.

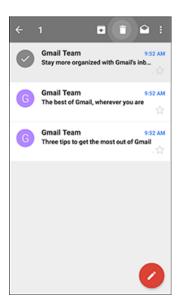
### **Delete Gmail Threads**

If you no longer wish to keep a Gmail conversation thread, you can simply delete it from the inbox.

1. From home, tap Apps > Google > Gmail M.



2. Touch and hold a conversation thread to add a checkmark to it, and then tap **Delete**  $\Box$ .

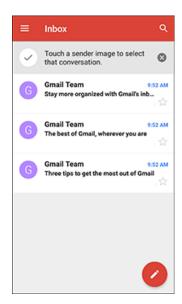


The thread is deleted.

## **Search Gmail Messages**

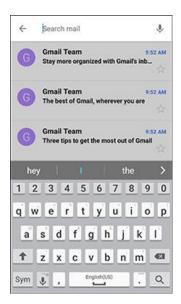
If you need to find a specific message or message thread, you can search Gmail from the inbox.

1. From home, tap Apps > Google > Gmail M.

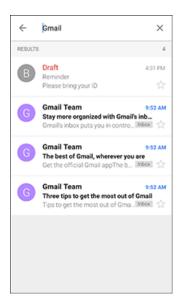


The inbox opens.

2. Tap Search.



3. Enter your search text and tap **Search** 

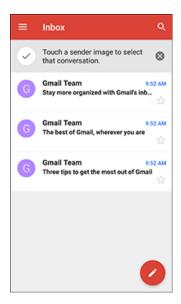


❖ The search results appear. Tap a message or thread from the list to display it.

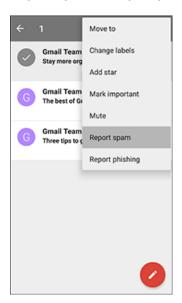
## **Report Spam or Phishing Gmail**

You can report spam or phishing Gmail messages from your phone's Gmail inbox.

1. From home, tap Apps > Google > Gmail M.



- The inbox opens.
- 2. Touch and hold a conversation thread to add a checkmark to it, and then tap **More options** > **Report spam** or **Report phishing**.

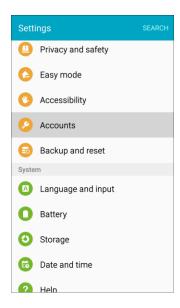


The selected message is reported as spam or phishing.

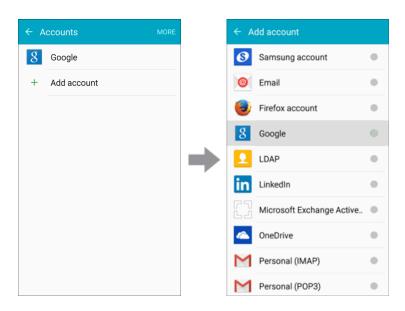
## **Add Another Google (Gmail) Account**

If you have multiple Gmail accounts you wish to view on your phone, you can add them from the **Settings** > **Accounts** menu.

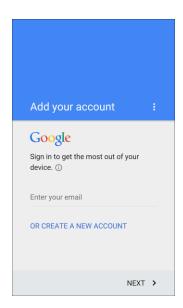
1. From home, tap **Apps** > **Settings** > **Accounts** .



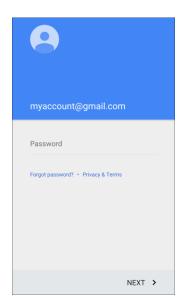
2. Tap Add account > Google.



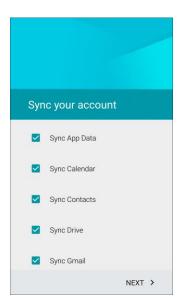
3. Enter your Gmail username and tap **NEXT**.



4. Enter your password, and then tap **NEXT**.



5. After your phone connects with the Google servers, select the items you would like to sync with your phone and then tap **NEXT**.

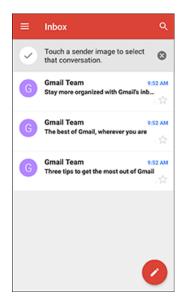


You are signed in to your Google Account, and you can access both of your Gmail accounts from the Gmail app.

## **Switching Between Gmail Accounts**

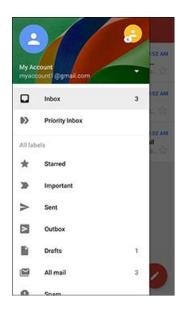
If you have more than one Gmail account set up, you can switch between them in the Gmail app.

1. From home, tap Apps > Google > Gmail M.



The inbox opens.

## 2. Tap Menu =



- 3. Tap the account you want to view from the list at the top of the menu.
  - The selected account inbox is displayed.

## **Email**

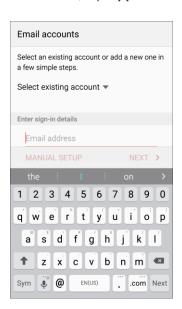
Use the Mail application to send and receive email from your webmail or other accounts, using POP3 or IMAP, or access your Exchange ActiveSync account for your corporate email needs.

## **Set Up an Email Account**

Your phone supports several types of email accounts and allows you to have multiple email accounts set up at one time.

Before setting up an email account, make sure you have the username (user ID), password, server name, etc., so you can get set up successfully.

1. From home, tap **Apps** > **Email** .



- ❖ A popup window for adding an account appears if no email account has been previously set up.
- 2. Follow the onscreen instructions to set up your email account.
  - ❖ The email account is set up and you will begin receiving email.

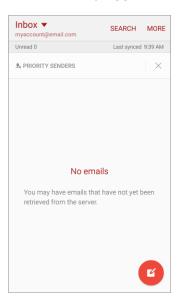
#### **Add an Email Account**

You can add several types of personal email accounts, such as POP3 and IMAP accounts, on your phone.

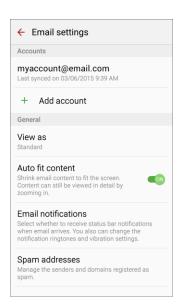
#### Add an Email Account from the Email App

You can add email accounts directly from the email app, even if you have another email account set up.

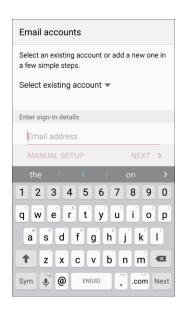
1. From home, tap **Apps** > **Email** .



- The email inbox opens.
- 2. Tap MORE > Settings.



3. Tap + Add account.

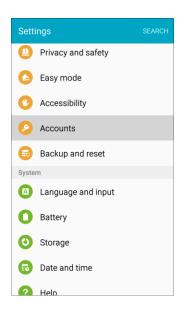


- 4. Follow the onscreen instructions to complete the account setup.
  - The email account is added and you will begin receiving email for the account.

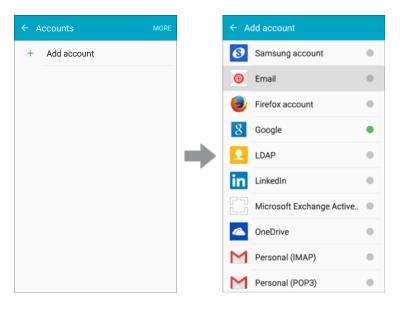
#### Add an Email Account from the Settings Menu

You can also set up email accounts from the **Settings** > **Accounts** menu.

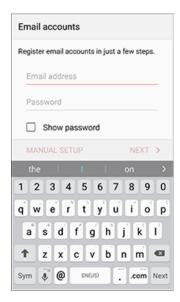
1. From home, tap **Apps** > **Settings** > **Accounts** .



2. Tap + Add account > Email.

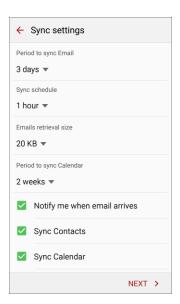


3. Enter the Email address and Password for the email account and then tap NEXT.

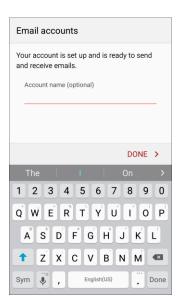


- Tapping NEXT prompts your phone to attempt a "regular" email setup and test the incoming and outgoing servers.
- If you have custom settings you need to configure, tap **MANUAL SETUP** and enter your settings. These may include mail type, user name, password, server, security type, etc.

4. Select your sync settings and then tap **NEXT**.



5. Enter an account name and a display name and tap **DONE** to complete setup.



The email account is set up and you will begin receiving email for the account.

**Important**: If the account type you want to set up is not in the phone database, you will be asked to enter more details. You should get all pertinent information for the email account, such as incoming and outgoing server settings, before you proceed.

### Add an Exchange ActiveSync Account

If you synchronize your phone with your Exchange ActiveSync account, you can read, manage, and send email in the same easy way as with a POP3/IMAP account. However, you can also access some powerful Exchange features.

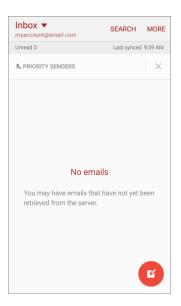
**Important**: Before setting up a Microsoft Exchange ActiveSync Account, contact your company's Exchange Server administrator for required account settings information.

- 1. From Home, tap Apps > Settings > Accounts > Add account > Microsoft Exchange ActiveSync.
- 2. Enter the Email address and Password for the email account and then tap Manual setup.
- 3. Enter the required information.
  - Domain\username: Enter your network domain and username, separated by "\".
  - Password: Enter your network access password (case-sensitive).
  - Show password: Display the password as you enter it.
  - **Exchange server**: Enter your system's Exchange server remote email address. Obtain this information from your company network administrator.
  - Use secure connection (SSL): Tap to place a checkmark in the box, if your system requires SSL encryption.
  - Use client certificate: Tap to place a checkmark in the box, if your system requires certification.
- 4. Follow the onscreen prompts to configure options for the account.
- 5. Enter an account name and a display name and tap **DONE** to complete setup.
  - ❖ Your corporate email account is set up and you will begin receiving email for the account.

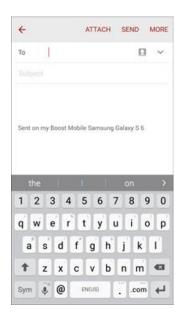
## **Compose and Send Email**

Compose and send email using any account you have set up on your phone. Increase your productivity by attaching files such as pictures, videos, or documents to your email messages.

1. From home, tap **Apps** > **Email** .



- The email inbox opens.
- If you want to switch to a different email account, tap the account name at the top of the screen and select another account.
- 2. Tap Compose



The email composition window opens.

- 3. Enter the message recipient(s), subject, and message.
- 4. Tap **SEND**.

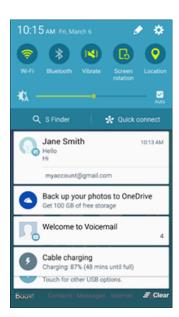


The email message is sent.

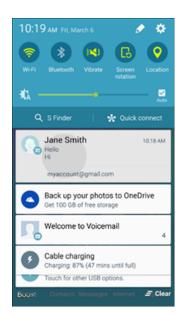
## **Open New Email Messages**

When new email arrives, you will see in the Status bar.

1. Drag the Status bar down to display the Notification panel.



2. Tap the new message from the Notification panel.



- The new email message opens.
- If you have two or more new email messages, tapping the notification opens the email inbox.
  Tap a message to open it.

# **Open Email Messages**

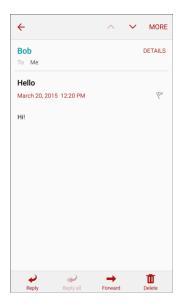
You can also open and read email messages directly from the email inbox. Reading and replying to email on your phone is as simple as on your computer.

1. From home, tap **Apps** > **Email** .



The email inbox opens.

2. Tap the message you want to view.



The email message opens.

**Tip**: Tap the account name at the top of the screen to switch to a different email account.

3. Tap **Reply** or **Reply** all to reply to the message.

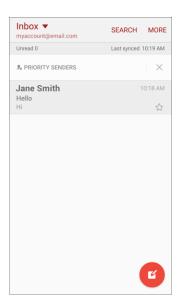
#### **Options when Reviewing Email Messages**

- Resetting Mail as Unread: Tap the message, and then tap MORE > Mark as unread.
- Deleting Email: Tap a message, and then tap Delete.
- Replying to Email Messages: With an email message open, tap Reply or Reply all compose your reply message, and tap SEND.
- Forwarding Email Messages: With the email message open, tap Forward , enter a recipient and an additional message, and tap SEND.

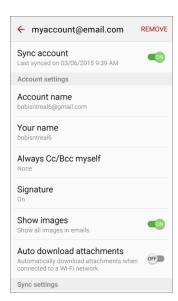
#### **Delete an Email Account**

You can delete an email account from your phone if you no longer wish to receive messages for the account on your phone.

1. From home, tap **Apps** > **Email** .



- The email inbox opens.
- 2. Tap MORE > Settings.



3. Tap the account name, and then tap **REMOVE**.



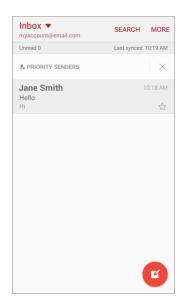
- 4. Tap **REMOVE** to confirm.
  - The account is deleted from your phone

## **Manage Your Email Inbox**

Your email inbox provides management options for viewing, sorting, and deleting your email messages.

#### **View Your Email Inbox**

1. From home, tap **Apps** > **Email** .



The email inbox opens.

2. Tap the email account at the top of the screen to select a different inbox, or tap **Combined view** to see all your email inboxes at once.

#### **Sort Email Messages**

- 1. On the email account inbox, tap MORE > Sort by.
- 2. Select options for filtering email messages.

#### Delete an Email Message

- 1. On the email account inbox, touch and hold the message you want to delete.
- 2. On the options menu, tap **DELETE**.

#### **Delete Multiple Email Messages**

- 1. On the email account inbox, touch and hold a message, and then tap the check box next to the messages you want to delete.
- 2. Tap **DELETE**.

#### **Priority Senders**

Messages from priority senders automatically display at the top of your email inbox. Emails from priority senders display  $\frac{1}{2}$  in their subject line.

To add priority senders:

- 1. On the email account inbox, tap **PRIORITY SENDERS**.
- 2. Tap + Tap to add priority senders.
- 3. Select a recommended contact, or tap the CONTACTS tab to select additional contacts.
- 4. Tap **DONE**.

To view only emails from priority senders:

On the email account inbox, tap PRIORITY SENDERS.

## **Exchange ActiveSync Email Features**

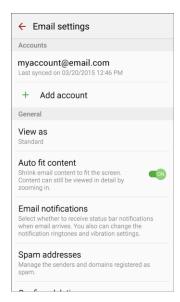
Set options for your corporate Exchange ActiveSync email messages, including synchronization options, out-of-office messages, account settings, and so on.

To access Exchange ActiveSync settings:

1. From home, tap Apps > Email .



2. Tap MORE > Settings.



3. Tap the Exchange ActiveSync account name to view its options.



- The following options are available:
  - **Sync account**: Keep the account synchronized on your phone.
  - Account name: Change the account name.
  - Always Cc/Bcc myself: Send a copy of each email you send to yourself.
  - Signature: Enable and configure your signature for each email you send.
  - Show images: Show all images in emails.
  - **Auto download attachments**: Automatically download attachments when connected to a Wi-Fi network.
  - Sync schedule: Configure a schedule for syncing your email account.
  - Period to sync Email: Configure how far back in time you want to sync your email account.
  - **Limit retrieval size**: Set a limit to the size of email messages you want to receive on your phone.
  - **Limit retrieval size while roaming**: Set a different email size limit when your phone is on roaming.
  - Out of office settings: You can set your Out of Office status and auto-reply message right from your phone.
  - Folder sync settings: Select which email folders to sync with the server.
  - Period to sync Calendar: Set the time period for syncing your calendar with the server.

- Empty server trash: Delete the content of the trash folder on the server.
- In case of sync conflict: Select whether the device or the server has priority during a sync conflict.
- Sync Contacts: Sync your Contacts with your Exchange account.
- Sync Calendar: Sync your calendar with your Exchange account.
- Sync Task: Sync your tasks with your Exchange account.
- Sync Messages: Sync your messages with your Exchange account.
- Security options: Manage encryption and signature options for outgoing email.
- Exchange server settings: Modify the Exchange server settings for this email account.

# Data Services General Information (LTE and 3G Networks)

The following topics will help you learn the basics of using your data services, including managing your user name, launching a data connection, and navigating the Web with your phone.

**Important**: Certain data services requests may require additional time to process. While your phone is loading the requested service, the touchscreen or QWERTY keyboard may appear unresponsive when in fact they are functioning properly. Allow the phone some time to process your data usage request.

#### **Enhanced 4G LTE**

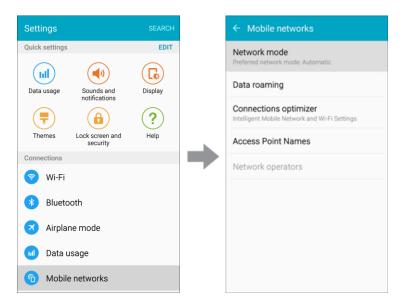
The Enhanced 4G LTE network provides your phone with wireless Internet access over greater distances than Wi-Fi and delivers data transfer rates of up to 60 Mbps. To connect your phone to the network, you need to be in an area covered by the Enhanced 4G LTE network.

For more information about the availability of Enhanced 4G LTE in your location, visit boostmobile.com.

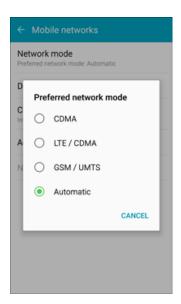
**Note**: The availability and range of the network depends on a number of factors, including your distance to the base station and infrastructure and other objects through which the signal passes.

#### **Set Your Network Options**

1. From home, tap Apps > Settings > Mobile networks > Network mode.



2. Select an option. The phone will scan for the best available network and will automatically connect to it.



When your phone is connected to the Enhanced 4G LTE network, the LTE icon appears in the Status bar.

**Note**: The Enhanced 4G LTE network is self-discoverable, which means no additional steps are required for your phone to connect to it.

#### **Data Connection Status and Indicators**

Your phone displays the current status of your data connection through indicators at the top of the screen. The following symbols are used:

Icon	Description
.al	Network (full signal): The number of bars indicates the strength of the signal. More bars mean a better signal
LTE 🍂	Enhanced 4G LTE data service: Your phone is connected to the Enhanced 4G LTE network. The rays spin when data is being transferred
336 E	<b>3G (data service)</b> : Your phone is connected to the 3G network. When the icon is animated, your phone is transferring or receiving data

#### **Browser**

Your phone's Web browser gives you full access to both mobile and traditional websites on the go, using 3G, 4G, or Wi-Fi data connections.

#### SSL/TLS

SSL (Secure Sockets Layer) and TLS (Transport Layer Security) are protocols for encrypting sent/received data. While in a screen connected by SSL/TLS, data is encrypted to safely send/receive private information, credit card numbers, corporate secrets, etc., and provide protection against online threats (eavesdropping, falsification, impersonation, etc.).

#### SSL/TLS Cautions

When opening a secured page, users must decide as their responsibility whether or not to open the page with use of SSL/TLS. Boost Mobile and the applicable Certification Authorities make no guarantees whatsoever to users regarding security of SSL/TLS.

#### **Use the Browser**

Launching the browser is as easy as tapping an icon.

■ From home, tap Apps > Internet .



- The browser opens.
- The first time you launch Internet, you may be prompted to enter your 10-digit wireless phone number to access the Boost Mobile home page.
- You can also launch the browser by tapping a URL in a text message, email message, or Gmail message.

**Tip**: To change the phone's default launch page to your current page, tap **MORE** > **Settings** > **Homepage** > **Current page**.

#### Add a Bookmark

Bookmark favorite sites using the browser menu options.

1. From home, tap Apps > Internet .



- The browser opens.
- 2. Navigate to the Web page you want to bookmark, and tap **Bookmarks** > **ADD**.



- The add bookmark window opens.
- 3. Check or change the bookmark title, URL, etc., and then tap **SAVE**.
  - The Web page is added to bookmarks.

#### **Bookmark Options**

- Editing Bookmarks: From the browser, tap Bookmarks , touch and hold a bookmark, tap MORE > Edit, edit the bookmark, and then tap SAVE.
- **Deleting Bookmarks**: From the browser, tap **Bookmarks** , touch and hold a bookmark, and then tap **DELETE**.

## **View Browser History**

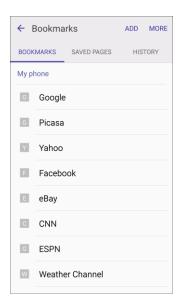
Use the browser menu options to view your browsing history.

1. From home, tap **Apps** > Internet **5**.

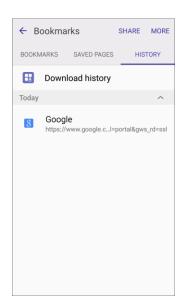


The browser opens.

# 2. Tap Bookmarks 🔼.



- The bookmark window opens.
- 3. Tap **HISTORY** tab and then tap an entry.



The Web page opens.

## **Open New Browser Windows**

Use windows to switch between websites quickly and easily.

1. From home, tap Apps > Internet .



- The browser opens.
- 2. Tap **Tabs** 1.



- The window opens.
- If you don't see **Tabs** , drag the Web page down to display the address bar.

- 3. Tap **NEW TAB**.
  - A new window appears.
  - To switch windows, tap Tabs 2, and then touch a thumbnail.

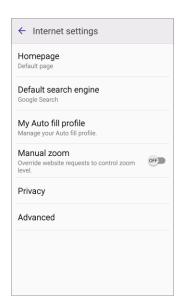
## **Browser Settings**

Customize your experience with the Internet through the browser settings menu.

1. From home, tap Apps > Internet .



- The browser opens.
- 2. Tap MORE > Settings, and customize your browser settings.



Your browser settings are saved.

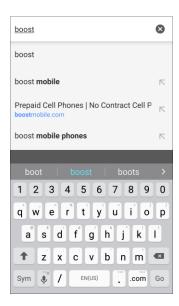
## **Chrome Browser**

In addition to the default "Internet" Web browser, your phone supports the Chrome mobile Web browser. If you are signed in with a Google Account, the Chrome browser will import all your bookmarks and other Web preferences for use on your phone.

1. From home, tap **Apps** > **Chrome** .



- Chrome opens.
- 2. Tap the address bar at the top and enter search words (for a Google search) or a Web address (URL).



The search results appear or a Web page opens.

#### **Chrome Support**

- To find on-phone help with Chrome, from Chrome, tap **More options** ⇒ **Help & feedback**.
  - ❖ A Web page will open displaying Google help for Chrome.

**Tip**: For more information, from your computer, visit: google.com/chrome/.

# **Camera and Video**

You can use the camera or video camera to take and share pictures and videos. Your phone comes with a 16 megapixel rear camera and a 5 megapixel front camera that lets you capture sharp pictures and videos.

## **Take Pictures and Record Videos**

The following topics teach you how to take pictures and record videos with your phone's camera.

#### **Capturing Pictures/Videos**

- File Format for Pictures: File format for pictures is JPEG.
- File Format for Videos: File format for videos is MPEG4.

#### Camera Cautions

**If Lens Becomes Dirty**: Fingerprints/smudges on lens prevent capturing of clear still images/videos. Wipe lens with a soft cloth beforehand.

**Avoid Exposure to Direct Sunlight**: Be careful not to expose lens to direct sunlight for long periods. This may discolor color filter and affect color of images.

#### Mobile Light Warning

Do not shine Mobile Light close to eyes. Do not look directly at Mobile Light when shining. Do not shine Mobile Light at other people's eyes. It may affect eyesight.

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#### **Take a Picture**

You can take high-resolution pictures using your phone's camera.

1. From home, tap Apps > Camera .



- The camera viewfinder appears.
- 2. Aim the camera at your subject and then touch .



- Auto focus activates.
- The shutter clicks and the picture is captured and saved to your phone.

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#### **Viewfinder Screen**

The Viewfinder screen lets you view your subject and access camera controls and options.



- **Shortcuts Menu**: Gives quick access to frequently-used camera settings. To customize the Shortcuts menu, touch and hold an icon to display the available options, and then drag an icon onto or off of the Shortcuts menu.
- Camera Settings: Opens the camera settings menu and lets you change additional camera settings. See Camera Settings.
- Gallery: View your picture or video in the Gallery application.
- Record Video: Begin recording video.
- Capture Picture: Take a picture.
- Switch Between Front/Back Cameras: Switch between the back camera lens and the front-facing camera lens (for self-portraits, video chatting, etc.).
- Shooting Modes: Select a shooting mode.

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#### **Record Videos**

Record high-quality videos using your phone's video camera.

1. From home, tap **Apps** > **Camera** .



- The camera viewfinder appears.
- 2. Aim the camera at your subject and then tap **Record** .



- Video recording begins.
- 3. Tap to pause recording. Tap to stop recording.
  - The camera stops recording and the video is captured and saved to your phone.

# **View Pictures and Videos Using Gallery**

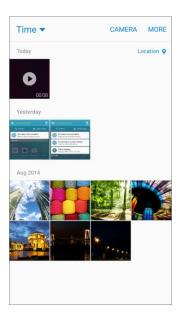
Using the Gallery application, you can view pictures and watch videos that you've taken with your phone's camera, downloaded, or copied to phone memory. You can also take a look at your pictures and your friends' pictures that are on your social networks (Facebook and Flickr only).

For pictures that are on your phone, you can do basic editing such as rotating and cropping. You can also easily assign a picture as your contact picture or wallpaper and share pictures with your friends.

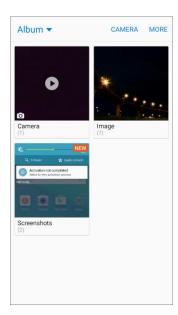
### **View Pictures and Videos**

You can access and view all your stored pictures and videos from your phone's Gallery.

1. From home, tap Apps > Gallery .



- The Gallery app opens.
- 2. Tap **Time** to open a drop down list and select other views, such as **Albums**.



- The list of albums opens.
- To select another view, tap the drop down list again.

- 3. Tap an image to view the picture or video.
  - The picture opens or the video begins playing.
  - Tap a picture or video to view it full screen.
  - When viewing pictures and videos, you can touch and hold an image to open a selection menu and choose what to do with the picture or video.

#### Pictures and Videos: Review Screen

After capturing a picture or video, from the camera screen, tap the thumbnail image at the bottom right corner of the screen to see the item in the review screen. From there, you can access options such as save, view, send, or delete the picture or video.

#### **Pictures and Videos: Options while Viewing**

- **Zoom In or Out on a Picture**: Tap the screen twice or pinch the screen to zoom in or out on a picture.
- Viewing Videos: Use the onscreen controls to play, pause, or stop the video playback.

After selecting an album from the Albums tab, you can browse through the pictures and videos of that album. Tap a picture or video to view it in full screen. By default, the pictures and videos in an album are displayed in grid view.

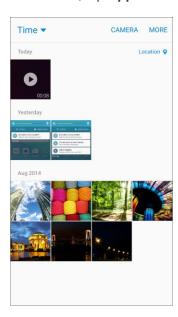
**Note**: When viewing pictures, you can touch and hold on a picture or video to open a selection menu and choose what to do with the picture or video.

## **Edit Pictures**

Whether you are browsing pictures in filmstrip or grid view in the Gallery application, you can tap a picture to open a selection menu and choose to delete the picture, rotate or crop it, and more.

#### **Rotate and Save a Picture**

1. From home, tap Apps > Gallery .



The Gallery app opens.

- 2. Tap the picture you want to rotate.
- 3. Tap Edit > Rotate.



The picture is rotated and saved to the phone.

### **Crop a Picture**

1. From home, tap Apps > Gallery .

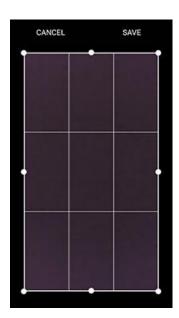


- The Gallery app opens.
- 2. Tap the picture you want to crop.

3. Tap **Edit** > **Crop**.



- A crop box appears on the picture.
- 4. To adjust the crop box size, touch and hold the edge of the box. When directional arrows appear, drag your finger inward to or outward to resize the crop box.

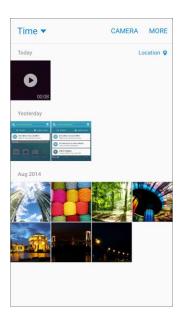


- To move the crop box to the part of the picture that you want to crop, drag the crop box to the desired size and position.
- 5. Tap **SAVE** to apply the changes to the picture.
  - ❖ The cropped picture is saved in the album as a copy. The original picture remains unedited.

#### **Photo Editor**

Perform advanced edits on your pictures, including straightening, adjusting the tone, adding visual effects, and enhance portraits.

1. From home, tap Apps > Gallery .



- The Gallery app opens.
- 2. Tap the picture you want to crop.
- 3. Tap Edit > Photo Editor.



Enhancement tools display

4. Adjust your picture with these tools:

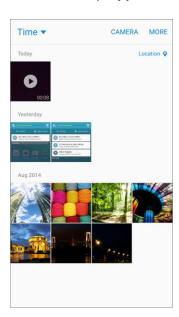


- Adjustment: straighten and freely rotate your picture.
- **Tone**: Adjust the brightness, contrast, saturation, temperature, and hue of the picture.
- Effect: Add color effects to your picture.
- Portrait. Enhance facial features of portraits.

### Collage

Create a photo collage with your pictures.

1. From home, tap Apps > Gallery .



The Gallery app opens.

- 2. Tap the picture you want to crop.



- Enhancement tools display
- 4. Create a photo collage with these tools:



- Aspect ratio: Adjust the aspect ratio of the collage.
- Layout: Change the layout of the collage.
- Border: Add a border to the collage.
- Background: Change the background of the collage.

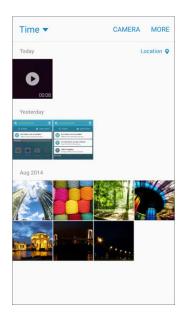
## **Share Pictures and Videos**

The Gallery application lets you send pictures and videos using email or multimedia messages. You can share pictures on your social networks (such as Facebook, Flickr, Picasa, and Twitter) and share videos on YouTube. You can also send them to another phone or your computer using Bluetooth.

## **Send Pictures or Videos by Email**

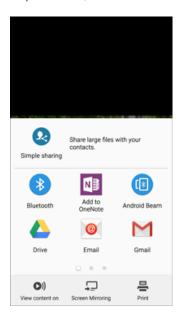
You can send several pictures, videos, or both in an email or Gmail message. They are added as file attachments in your email. For more information about using email and Gmail, see Compose and Send Email or Create and Send a Gmail Message.

1. From home, tap Apps > Gallery .



- The Gallery app opens.
- 2. Tap the pictures or videos you want to share.
  - To select multiple items, touch and hold an image to turn on multiple select. Tap all the items you want to include.

3. Tap SHARE, and then on the sharing menu, tap Email or Gmail.



Follow onscreen prompts to complete and send the message.

**Note**: If you have multiple email accounts or Gmail accounts, the default account will be used. Check the "From" line to determine which account is being used.

For more information about using email and Gmail, see Compose and Send Email or Create and Send a Gmail Message.

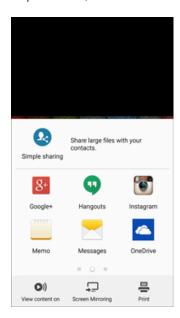
## Send a Picture or Video by Multimedia Message

Multimedia Messaging (MMS) lets you send pictures and videos using your phone's messaging app. Although you can send several pictures or videos in a multimedia message, it may be better to just send one at a time, especially if the files are large in size.

1. From home, tap Apps > Gallery .



- The Gallery app opens.
- 2. Tap the pictures or videos you want to share.
  - To select multiple items, touch and hold an image to turn on multiple select. Tap all the items you want to include.
- 3. Tap **SHARE**, and then on the sharing menu, tap **Messages**.



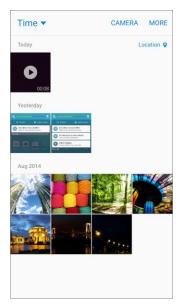
Follow the onscreen prompts to complete and send the message.

For more information about sending multimedia messages, see Send a Multimedia Message (MMS).

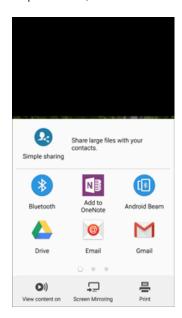
## **Send Pictures or Videos Using Bluetooth**

You can select several pictures, videos, or both and send them to someone's phone or your computer using Bluetooth.

1. From home, tap Apps > Gallery .



- The Gallery app opens.
- 2. Tap the pictures or videos you want to share.
  - To select multiple items, touch and hold an image to turn on multiple select. Tap all the items you want to include.
- 3. Tap **SHARE**, and then on the sharing menu, tap **Bluetooth**.



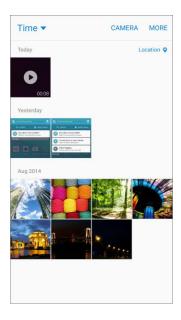
Follow the onscreen prompts to complete and send the files.

For more information, see Bluetooth.

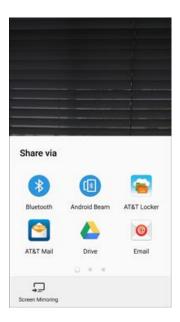
#### **Share Videos on YouTube**

You can share your videos by uploading them to YouTube. Before you do this, you must create a YouTube account and sign in to that account on your phone.

1. From home, tap Apps > Gallery .



- The Gallery app opens.
- 2. Tap the videos you want to share.
  - To select multiple videos, touch and hold an image to turn on multiple select. Tap all the videos you want to include.
- 3. Tap **SHARE**, and then on the sharing menu, tap **YouTube**.



- 4. Enter the prompted information, such as description and tags, and select a privacy option.
- 5. Tap **Upload** 
  - The upload is completed.

## **Camera Settings**

You can adjust your camera's settings using the icons on the main camera screen and the full camera settings menu.

## **Switch Cameras**

Your phone lets you switch between the front and back cameras.

1. From home, tap Apps > Camera .



- The camera viewfinder appears.
- 2. Tap 🗐.
  - ❖ The active camera switches from front to back or back to front.

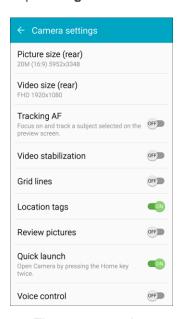
### **Set Camera Functions**

You can configure your camera's settings to fit any situation and event.

1. From home, tap Apps > Camera .



- The camera viewfinder appears.
- 2. Tap Settings 🌼.



- The camera settings menu opens.
- Settings differ depending on the camera and camera mode in use.
- 3. Select your desired settings.
  - The settings are applied.

# **Useful Apps and Features**

The following topics detail many of your phone's tools and features such as maps and navigation, calendar, clock, social networking apps, music, memos, and more.

## 1Weather

Receive real-time local weather information at any location in the world. Access 7-day and hourly weather forecasts for your area.

■ From a Home screen, tap Apps > 1Weather .

## airG

Meet new friends instantly with just one click. Real-time feeds allow you to browse through the latest community activity or just see what your friends are up to.

■ From home, tap Apps > airG ...

## **Amazon**

Shop Amazon.com from your phone.

■ From home, tap Apps > Amazon

## **Boost 411**

Boost 411 gives you access to a variety of services and information, including residential, business, and government listings; movie listings or show times; driving directions, restaurant reservations, and major local event information. You can get up to three pieces of information per call, and the operator can automatically connect your call at no additional charge.

■ From home, tap Apps > Boost 411

## **Boost Music**

Discover millions of DRM-free music tracks, ringtones, and ringback tones from Boost's official music store and player.

■ From home, tap Apps > Boost Music ≥.

## **Boost Wallet**

Boost Wallet is a quick and easy way to make payments with cash directly from your Boost Mobile phone. Send money, pay bills and top-up your mobile phone account balance.

■ From home, tap Apps > Boost Wallet ...

## **Boost Zone**

Stay connected to all the latest news and information from Boost. Included here are news, feedback, featured applications and tips/tricks for your device.

## **Calculator**

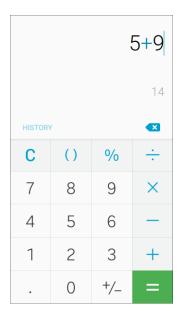
Your phone's convenient built-in calculator lets you perform basic mathematical equations.

1. From home, tap Apps > Calculator :

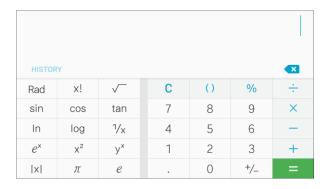


The calculator app launches.

2. Tap onscreen keys for calculations.



- Calculation results appear.
- 3. To use the scientific calculator, make sure Screen rotation is turned on (Notification panel > Screen rotation) and rotate the screen to the landscape orientation.



Keys for the scientific calculator appear.

## **Calendar**

Use Calendar to create and manage events, meetings, and appointments. Your Calendar helps organize your time and reminds you of important events. Depending on your synchronization settings, your phone's Calendar stays in sync with your Calendar on the Web, Exchange ActiveSync calendar, Google Calendar, and Outlook calendar.

In order to sync with your Google calendar, you must sign in to a Google Account on your phone. See Google Account.

#### **Calendar Operations**

- View Today's Calendar: From the Calendar, tap today's date.
- Change Calendar View: From the Calendar, tap the drop down menu in the upper left corner, and then tap Year, Month, Week, Day, or Tasks to change the current view.
- View Next/Previous Month (Month View): From the Calendar, flick the screen left or right.
- View Next/Previous Week (Week View): From the Calendar, flick the screen left or right.
- View Next/Previous Day (Day View): From the Calendar, flick the screen left or right.
- View the Next/Previous Time Period (Day/Week View): From the Calendar, flick the screen left or right.

#### Add an Event to the Calendar

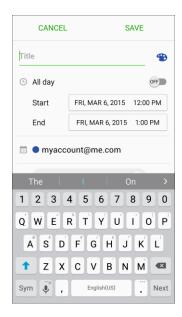
Add events to your calendar directly from the Calendar application.

1. From home, tap **Apps** > **Calendar** 5.



The Calendar app opens.

## 2. Tap **Add** •



- The add event window opens.
- 3. Enter an event title, start date/time, end date/time, etc., and then tap **SAVE**.
  - The event is added to your calendar.

#### Selecting a Calendar

- If you have more than one calendar, select a calendar by tapping the current Calendar on the Add Event screen.
  - Select My Calendars to create an event that will appear only on your phone.
  - Select your Google Account to create a Google Calendar event. If you have several Google Calendars on the Web, select one in which to add your event.
    - You can create multiple Google Calendars only in Google Calendar on the Web. After
      creating them in Google Calendar on the Web, you'll be able to see them in the Calendar
      application on your phone. For more information about creating and managing multiple
      Google Calendars, visit the Google website: calendar.google.com.
  - If you have synchronized your phone with an Exchange ActiveSync account or Outlook on your computer, you can also select these calendars.
  - Select Samsung Calendar to create an event that will sync with your Samsung account.

Note: Available options differ depending on the type of account selected for an event.

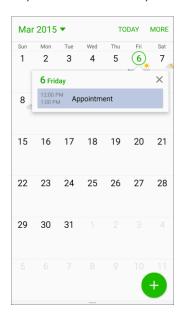
#### **View Calendar Events**

You can display the Calendar in daily, weekly, monthly, or agenda view. To change the Calendar view, tap the drop-down menu at the upper-left corner and tap an option.

1. From home, tap Apps > Calendar 5.



- The Calendar app opens.
- 2. Tap a date and then tap an event.



- The event details appear.
- Tap the event to view details and to make edits.

## **Sync Calendars**

You can select which calendars you'd like to sync on your phone, along with what types of information you want to sync.

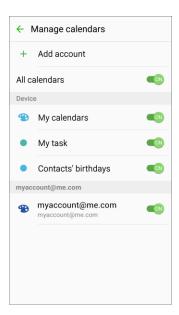
1. From home, tap Apps > Calendar 5.



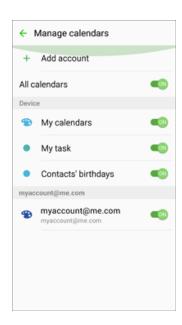
- The Calendar app opens.
- 2. Tap MORE > Manage calendars.



3. Select sync options by tapping the **ON/OFF** switch next to each item.



- The sync settings have been updated.
- 4. To manually sync your calendars, swipe down on the screen.



The selected calendars sync.

## Synchronize an Exchange ActiveSync Calendar

If you have set up a Microsoft Exchange ActiveSync account on your phone, you can also synchronize Exchange ActiveSync calendar events on your phone. Calendar events on your Exchange ActiveSync will also show in Calendar if you chose to synchronize with the Exchange ActiveSync Server.

- To check if Exchange ActiveSync items are set to be synchronized, From home, tap Apps > Settings > Accounts > Microsoft Exchange ActiveSync.
  - If Microsoft Exchange ActiveSync doesn't appear under the Accounts heading in the Settings menu, you do not have an Exchange ActiveSync account configured on the phone. For information about adding an account, see Add an Exchange ActiveSync Account.
- 2. If your Exchange ActiveSync account is set for synchronization, the ON/OFF switch next to **Sync**Calendar will be ON

  ON

  Calendar will be ON

## Clock

Your phone has a clock app that lets you set alarms, view time in time zones around the world, use a stopwatch, set a timer, and use your phone as a desk clock.

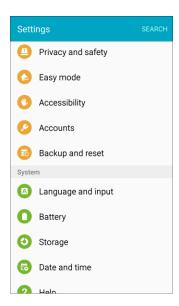
#### **Checking the Time**

You can always check the time on your phone. The current time displays in the upper right corner of the Status bar. Many widgets and Lock screens also display the time and provide options for how time is displayed.

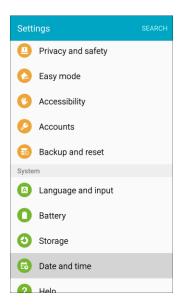
#### **Setting Date and Time**

Your phone automatically receives the current date and time from the wireless network. You can set the date by hand by overriding the default setting.

1. From home, tap **Apps** > **Settings** .



2. Tap Date and time.

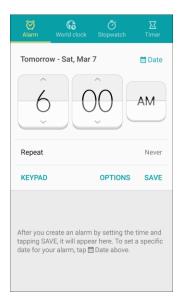


- 3. Set available date and time options.
  - Your date and time settings are applied and saved.

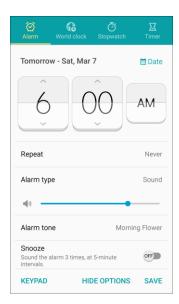
### **Set Alarms**

Set multiple alarms using your phone's Clock app.

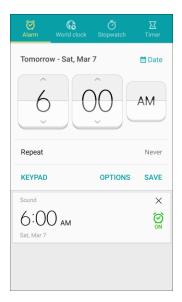
1. From home, tap **Apps** > Clock .



- The Clock appears.
- 2. Set the alarm options, including time, days, and repeat pattern. For more options, tap **OPTIONS**.



3. When finished, tap **SAVE**.



The alarm is set.

#### **Phone at Alarm Time**

- At the set alarm time, the phone sounds the alarm and/or vibrates.
- When the alarm sounds, drag to the right to dismiss it.

## **World Clock**

The world clock lets you keep track of the current time in multiple cities around the globe.

1. From home, tap Apps > Clock > World Clock.

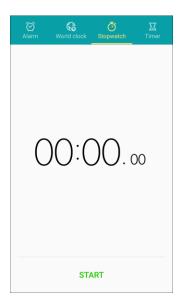


- 2. Tap a city, and then tap **Add City** to add it to your list.
- 3. Repeat to add multiple cities.

## **Stopwatch**

The stopwatch lets you time events down to the hundredth of a second.

1. From home, tap Apps > Clock > Stopwatch.



- 2. Tap **START** to begin timing.
- 3. Tap **STOP** to stop timing.
  - Additional options include LAP to keep track of laps, RESUME to continue timing, and RESET to reset the stopwatch to zero.

#### **Timer**

The timer provides a countdown timer for up to 99 hours, 59 minutes, and 59 seconds.

1. From home, tap Apps > Clock > Timer.



- 2. Use dials to set the length of the timer. To use a keypad instead, tap KEYPAD.
- 3. Tap **START** to begin the timer.

## **Facebook**

Keep up with friends and family with the Facebook app. Share updates, photos, and videos, as well as text, chat, and play games.

■ From home, tap Apps > Facebook f.

## **Gadget Guardian**

Keep your device and personal data safe and secure.

# **Galaxy Apps**

Discover apps designed exclusively for your Galaxy phone.

**Note**: You must sign in to a Samsung account in order to download Galaxy apps.

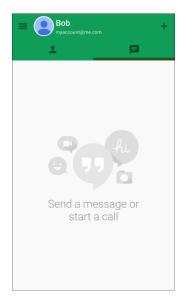
■ From home, tap Apps > Galaxy Apps ...

# **Google Hangouts**

Hangouts is Google's instant messaging service. Use to communicate with other Hangout users, and also use video calling. Log in to a Google Account beforehand (see Google Account).

#### **Using Hangouts**

1. From home, tap Apps > Google > Hangouts .



- The Hangouts app will open.
- 2. Tap Add to start a new Hangout.



3. Type a name, email, number, or circle, or select a contact from the list.



- 4. Type a message or tap 
  to start a video chat.
  - A chat window or a video chat window opens.
  - Each time text is entered, the corresponding friend appears.
  - If a friend is not in a Hangout, you will see a message. Tap **Send invitation** to invite them to join the Hangout.

#### **Hangouts Operations**

- Ending a Video Chat: In the video chat window, tap
- Disabling Chat History: If you don't want to keep chat history, in the chat window, tap MORE
   > Turn history off.
- Delete Chat History: To delete all your chat history, in the chat window, tap MORE > Delete > Delete.

**Note**: You can use Hangouts as your phone's default messaging app, or as a standalone IM app. If you set Hangouts as the default messaging app, the Messages app will be disabled. For more information, see Default Messaging App Settings.

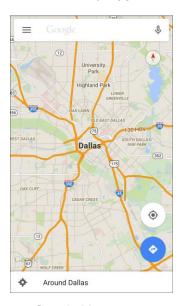
# **Google Maps**

Use the Google Maps app to determine your location, find directions, browse local businesses and attractions, rate and review places, and more.

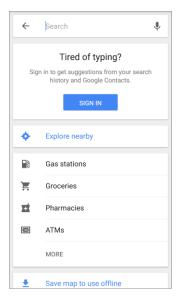
#### **View Maps of Specified Places**

Use Google Maps to locate and map a specific address or destination.

1. From home, tap Apps > Maps .



- Google Maps opens.
- If prompted, follow the onscreen instructions to accept terms of use.
- 2. Tap in the search box to start a search.



3. Enter an address, city, facility name, etc., and then tap a candidate in the results list.



A map of the specified location opens.

#### **Google Maps Operations**

- Viewing Current Location: From the Maps app, tap .
- Obtain Useful Area Information for Current Location: Tap Search Q, enter the information you are looking for, and then tap a result to view it.
- View Traffic Information, Aerial Photos, Etc., in Maps: Tap Menu and then tap Traffic, Satellite, Google Earth, etc.
- Check Route to Destination: Tap �, enter your current location and your destination, and then tap a method of transport (car, public transit, bicycle, or on foot) to see available routes.
- Check Detailed Operation for Maps: From the Maps app, tap Menu = > Help.

## **Google Play Books**

Discovering your favorite books and authors has never been easier. With Google Play Books, you can shop the world's largest selection of eBooks and read them anywhere you like.

■ From home, tap Apps ⇒ Soogle > Play Books .

## **Google Play Games**

Google Play Games is the easiest way for you to discover new games, track achievements and scores, and play with friends around the world. It brings all of your gaming on Google Play together in a unified Android experience.

■ From home, tap Apps > Google > Play Games > ...

## **Google Play Movies & TV**

Google Play Movies & TV allows you to watch movies and TV shows purchased on Google Play. You can stream instantly on your Android phone or download so you can watch from anywhere, even when you are not connected. Also, get quick access to your personal video collection, including those taken on your phone.

Learn more about Google Play Movies & TV at play.google.com/about/movies.

■ From home, tap Apps ⇒ Google > Play Movies & TV

## **Google Play Music**

The Google Play Music app lets you browse, shop, and play back songs purchased from Google Play as well as songs you have loaded from your own music library. The music you choose is automatically stored in your Google Play Music library and instantly ready to play via streaming or download.

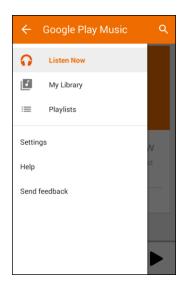
For more information about Google Play Music, visit play.google.com/about/music.

**Note**: For information about loading music onto your phone, see Transfer Files Between Your Phone and a Computer.

### **Using Google Play Music**

Use the Google Play Music app to listen to all your music on your phone. Compatible music file formats include: MP3 (.mp3), AAC (m4a), WMA (.wma), FLAC (.flac), OGG (.ogg), DRM protected AAC (m4p), and ALAC (.m4a).

1. From home, tap Apps > Google > Play Music .



- The Play Music app opens to the Listen Now screen. To view additional music options, tap

  Menu and select an option (My Library, Playlists, Instant Mixes, or Shop).
- 2. Tap an item from the category window and then tap a song.
  - The song begins playing.

### **Google Play Music Screen Layout**

The following diagram outlines the main features of the Play Music app player screen.



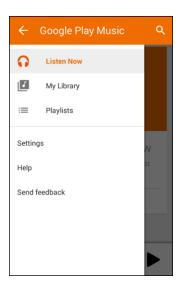
Feature	Description
Elapsed Time	Amount of time the song has been playing.
Forward	Play the next song.
Music Image/Album Name	Display music images and album names (if available).
Music List	View current playlist or queue
Music Title/Artist	Displays music title and artist (if available).
Options Menu	Access the options menu.
Play/Pause	Play or pause the current song.
Playback Position	Current point in the song. Slide to move forward or backward.
Previous	Play the previous song.
Rate (Thumbs Up/Thumbs Down)	Rate the current song.

Feature	Description
Repeat/Play Next	Repeat the current song or play the next song queued.
Shuffle Playlist	Shuffle the current playlist or queue.
Song Length	The length of the song.

#### **Create Playlists in Google Play Music**

Organize music into playlists to fit every occasion.

1. From home, tap Apps > Google > Play Music .



- The Play Music app opens to the Listen Now screen.
- 2. Tap **Menu** to view your library, playlists, or access Google Play Music online.
- 3. From a list displaying songs, tap **More options** next to a song you want to add to a playlist.
- 4. 4. Tap Add to playlist > New playlist.
- 5. Enter a Name, Description, and accessibility option for the playlist, and then tap **CREATE PLAYLIST**.
- 6. To add more songs, tap **More options** next to a song and then tap **Add to Playlist** > [playlist name].

### **Adding Currently Playing Music to a Playlist**

- From the player view, tap More options → Add to playlist > New playlist.
  - The music is added to the playlist.

# **Google Play Newsstand**

With Google Play Newsstand, discover more of the news and magazines you care about all in one app on your phone. Enjoy breaking news and in-depth articles featuring audio and video. From sports, business, cooking, entertainment, fashion and more it's all in one place.

■ From home, tap Apps > Google > Play Newsstand =.

# **Google Search**

Search information saved on the phone and in phone applications as well as on the Internet.

## **Use Google Search**

Type search terms in the Google Search bar to find information on your phone and around the globe.

1. From home, tap the Google search bar or tap Apps > Google > Google S.



- The Search window opens.
- If a description for Google Now appears, read the information provided. Tap YES, I'M IN if you want to use Google Now.
- 2. Type your search keywords and tap **Search** 
  - Search results appear.
  - To search by voice, tap in the search bar and speak your search terms.

#### **Google Search Options**

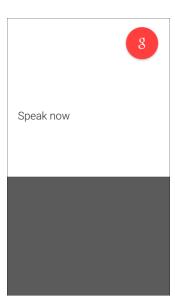
**Note**: To set Google Search options, from the main Google Search screen, press the **Back** key ...

- Changing Search Information: In the search window, tap Menu > Settings > Phone search and select where to search.
- **Using Google Now**: Google Now automatically searches for information based on search keywords used, your current location, etc., and presents search results in the search screen. Google Now also informs users of scheduled events.
  - To enable Google Now, in the search window, tap Menu > Settings. Tap Now cards, and then tap the ON/OFF switch next to Show cards.
  - To disable Google Now, in the search window, tap Menu > Settings. Tap Now cards, and then tap the ON/OFF switch next to Show cards. Tap TURN OFF to confirm.

## **Use Google Voice Search**

Use your voice to search instead of typing, with Google Voice Search.

1. From home, tap Apps ⇒ Soogle > Voice Search .



- The Voice Search window opens.
- 2. Speak your search terms.
  - Search results appear.

## **Hancom**

Opens and manages Hancom Office Hanword (\*.hwp) and Hanshow (\*.show) documents.

■ From home, tap Apps ⇒ Samsung > Hancom Office 2014 ≥.

# Help

View tips and guidelines for using your phone.

■ From home, tap Apps > Help ?.

## Memo

Use your phone's memo app to save text, memos, lists, and more.

1. From home, tap Apps > Samsung > Memo ....



The memo list appears.

2. Tap 

and enter your memo title and text.



- 3. Tap SAVE.
  - The memo is saved.

# **Messaging Plus**

Messaging Plus provides high quality video calling, group chat, and media sharing along with easy registration, a full emoji keyboard, and other convenient features.

■ From home, tap Apps > Messaging+ >.

**Note**: You can use Messaging Plus as your phone's default messaging app, or as a standalone IM app. If you set Messaging Plus as the default messaging app, the Messages app will be disabled. For more information, see Default Messaging App Settings.

# Messenger

Instantly reach your friends and family with Facebook Messenger.

■ From home, tap Apps > Messenger >.

### Milk

Exclusive to Galaxy owners, Milk Music is a radio service that gives you more of the music you love, curated by top DJs and industry pros and all for free.

■ From home, tap Apps > Samsung > Milk ♥.

## Milk Video

Exclusive to Galaxy owners, Milk Video helps you discover and share the most talked-about videos.

■ From home, tap Apps > Milk Video .

# **My Files**

My Files allows you to manage your sounds, images, videos, Bluetooth files, Android files, and other data in one convenient location. This application allows you to launch a file if the associated application is already on your phone.

- 1. From home, tap Apps > Samsung > My Files ...
- 2. Folders display, including:
  - Recent files: View recently saved files.
  - Images: View image files.
  - Videos: View video files.
  - Audio: View audio files.
  - Documents: View document files.
  - Download history: View all apps and files that have been downloaded to the phone.
  - **Shortcuts**: Contains shortcuts to files or folders that you have added. This option only appears if you have added shortcuts to the My Files main screen.
  - Local Storage: View folders and files in their storage locations.
    - **Device storage**: View folders and files located on the phone.
  - Cloud storage: View folders and files located in a cloud account.

Note: Different folders may appear depending on how your phone is configured.

To view files in My Files:

- 1. From home, tap Apps > Samsung > My Files ...
- 2. Tap a category to view its files or folders.
- 3. Tap a file or folder to open it.

## **NextRadio**

Listen to your favorite local radio stations with NextRadio – FM radio on your smartphone. Tune in to any FM frequency in your area and listen to the radio without the buffering and cost of streaming music.

■ From home, tap **Apps** > **Next Radio** .

**Note**: To listen to radio from your phone, you must plug in either headphones or a speaker cable to the headphone jack on top of the phone. To listen through the phone's speaker (after plugging in headphones), tap **Menu** > **Output to Speaker**.

## **OneDrive**

OneDrive gives you free online storage for all your personal files so you can get to them from your Android device, computer, and any other devices you use.

■ From home, tap Apps ⇒ Microsoft ⇒ > OneDrive △

## **OneNote**

Stay organized using text, pictures, or audio notes. Create Quick Notes or review and edit shared OneNote notebooks using OneDrive.

■ From home, tap Apps ⇒ Microsoft > OneNote

## **Peel Smart Remote**

Use your phone to control your TV, Set-top box, DVR, Stereos, and other electronic devices.

■ From home, tap Apps > Samsung > Peel Smart Remote .

## **S Voice**

S Voice is a voice recognition application you can use to activate a wide variety of functions on your phone.

This is a natural language recognition application. You can ask questions (Is it raining in Dallas?) or speak commands (Show me where to find cheap gas).

- 1. From home, tap Apps > S Voice .
- 2. Review and accept the terms and conditions, and then tap **NEXT**.
- 3. Tap **START** and follow the instructions to set up a wake-up command.
- 4. To use S Voice, speak a command. The screen gives you some examples.
- 5. Tap uif the phone does not hear you, or to give it a command.

## Scout

Scout is a daily personal navigator that helps you get where you're going. It lets you see and hear turn-by-turn directions and it can provide important, personalized information about traffic and alternate routes.

■ From home, tap Apps > Scout .

# **Smart Manager**

This apps provides shortcuts to your Battery, RAM, Storage, and Device security information.

- From home, tap **Apps** ⇒ Smart Manager .
  - Tap Battery, Storage, RAM, or Device Security to view details and options.
  - Tap CLEAN ALL to increase storage and RAM space.

## **Uber**

Search and find transportation service using the Uber app. Request a ride and get picked up within minutes.

■ From home, tap **Apps** > **Uber** □.

## **Video**

Play videos stored on your phone, or from your other devices (you must sign in to your Samsung account to play videos synced from your other devices).

- 1. From home, tap **Apps** > **Video** .
- 2. Scroll through the videos stored on your phone. After a few seconds, each video thumbnail begins playing a preview of the clip.
- 3. Tap a video to view it.

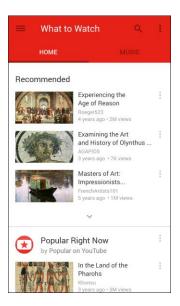
## YouTube

View videos uploaded to YouTube and upload your own videos to your YouTube account.

#### **View YouTube Videos**

You can use the YouTube app to view videos on YouTube even if you aren't signed in to a YouTube account.

1. From home, tap Apps > YouTube.

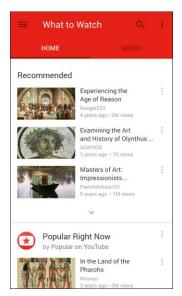


- The YouTube app launches.
- If you are prompted to provide confirmation to use the site, follow the onscreen instructions to continue.
- 2. Search through the YouTube channels and tap a video you want to see.
  - The video plays on your phone screen.
  - Tap the screen to pause or resume play while watching.

#### Post a Video to YouTube

You can post videos to your YouTube account from your phone. Before posting, you must set up a YouTube account and sign in to it on your phone.

1. From home, tap Apps > YouTube .



- The YouTube app launches.
- 2. Tap Options => Uploads.



- The Open from menu appears.
- 3. Tap **Upload** 1 to select a video from your phone.
  - Enter a title, description, and tags, and select a privacy setting.
- 4. Tap **Upload** 1.
  - The video is uploaded to your YouTube channel.

# **Connectivity**

The following topics address your phone's connectivity options, including USB file transfer and tethering, Wi-Fi, Bluetooth, IR connectivity, and more.

## **Connect to a PC via USB**

One way to back up or sync files between your phone and a computer is by using a direct USB connection.

## **Transfer Files Between Your Phone and a Computer**

You can use the supplied USB connector to connect your phone directly to your computer and transfer music, pictures, and other content files.

For example, if you have a music album stored on your computer that you want to listen to on your phone with any of the music apps, just attach your phone to the computer and copy the files to the music folder.

Data exchange may use the methods outlined in the following table:

Method	Description
Media Device (MTP)	Transfer files between your phone and PC such as pictures, videos, and music.
Camera (PTP)	Transfer picture and video files between your phone and PC.
Mass Storage Mode	Exchange data with a PC using your phone as an external storage device.

### Transfer Files Between the Phone and a Computer

1. Connect your phone to your computer using the supplied USB/charging cable.



• Insert the larger end of the cable to the charger/accessory port at the bottom of the phone.

- Insert the USB end of the cable into an available USB port on your computer. You may need to remove the USB cable from the charging head to access it.
- 2. Drag the Status bar down to display the Notification panel.



3. You will see either Connected as a media device or Connected as a camera.

The files on your phone can now be accessed via your computer.

- For most transfers, you'll want to use **Connected as a media device**.
- To change the option, tap the notification in the Notification panel to open the USB computer connection window, and then tap the desired option.
- 4. On your computer, navigate to the detected device (such as through the My Computer menu) and open it.
- 5. Select **Phone** for internal phone storage.
- 6. Select a folder (for example, **Music** for songs and albums) and copy files to it from your computer.
- 7. When you are done, disconnect your phone from your computer.
  - The transferred files are now saved to your phone.

## Wi-Fi

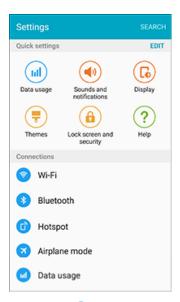
Wi-Fi provides wireless Internet access over distances of up to 300 feet. To use your phone's Wi-Fi, you need access to a wireless access point or "hotspot."

The availability and range of the Wi-Fi signal depends on a number of factors, including infrastructure and other objects through which the signal passes.

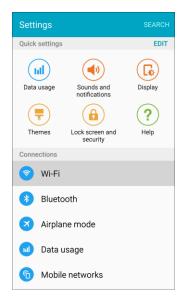
### Turn Wi-Fi On and Connect to a Wireless Network

Use the Wi-Fi setting menu to enable your phone's Wi-Fi radio and connect to an available Wi-Fi network.

1. From home, tap **Apps** > **Settings** .

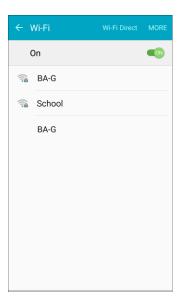


2. Tap Wi-Fi 🛜.



The Wi-Fi settings menu appears.

3. Tap the **ON/OFF** switch to turn Wi-Fi on.



- ❖ Wi-Fi is enabled. You will see the names and security settings of in-range Wi-Fi networks.
- To disable Wi-Fi, tap the **ON/OFF** switch again.
- 4. Tap a Wi-Fi network to connect, enter the password (if it's not an open network), and then tap **CONNECT**.



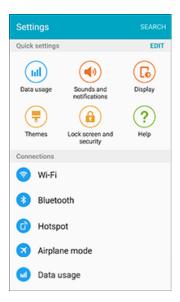
- ❖ Your phone is connected to the Wi-Fi network. You will see ➡ in the Status bar.
- The password, for a household wireless LAN router, is sometimes found on a sticker on the router (WEP, WPA, KEY, etc.). Contact the router manufacturer for information. For password for a public wireless LAN, check with user's service provider.
- Entering a password is not required if an access point is not security protected.

**Note**: The next time your phone connects to a previously accessed secured wireless network, you will not be prompted to enter the password again, unless you reset your phone to its factory default settings or you instruct the phone to forget the network.

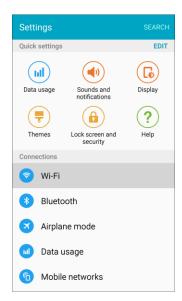
## **Wi-Fi Settings**

Use the Wi-Fi settings menu to manually set your Wi-Fi connection options.

1. From home, tap **Apps** > **Settings** .

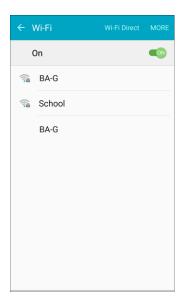


2. Tap Wi-Fi 🛜.

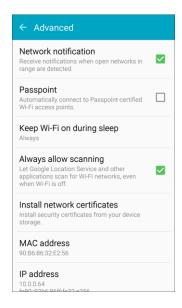


The Wi-Fi settings menu appears.

3. Tap the **ON/OFF** switch to turn Wi-Fi on.



- ❖ Wi-Fi is enabled. You will see the names and security settings of in-range Wi-Fi networks.
- To disable Wi-Fi, tap the ON/OFF switch again.
- 4. Tap MORE > Advanced.



- The advanced Wi-Fi settings menu appears.
- 5. Configure your Wi-Fi settings.
  - Your Wi-Fi settings changes are saved.

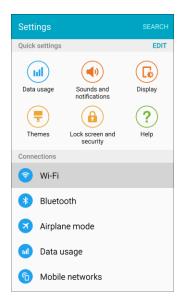
### **Disconnect Wi-Fi**

You may want to remove a connected Wi-Fi network.

1. From home, tap **Apps** > **Settings** .



2. Tap Wi-Fi 🛜.



The Wi-Fi settings menu appears.

3. Press and hold the name of the connected access point, and then tap **Forget network**.

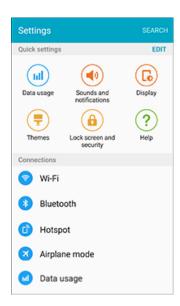


- Wi-Fi is disconnected and the network settings are removed.
- After "forgetting" an access point, you need to enter the correct password (and other network settings, if required) to reconnect.

### **Wi-Fi Direct**

Use Wi-Fi Direct to connect directly to other Wi-Fi Direct devices using only Wi-Fi, without a wireless access point (network) or via the Internet.

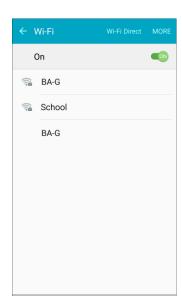
1. From home, tap **Apps** > **Settings** .



# 2. Tap Wi-Fi 🛜.

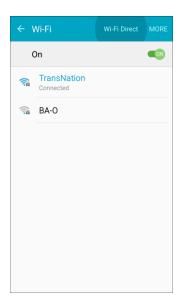


- The Wi-Fi settings menu appears.
- 3. Tap the **ON/OFF** switch to turn Wi-Fi on.



❖ Wi-Fi is enabled. You will see the names and security settings of in-range Wi-Fi networks.

#### 4. Tap Wi-Fi Direct.



- The Wi-Fi Direct settings menu appears.
- Wi-Fi Direct and Wi-Fi are unavailable at the same time.
- 5. If a device is found, tap the device entry to connect.



- If connected via Wi-Fi, you will see a confirmation. Follow the onscreen instructions.
- 6. Accept the connection on the other device.
  - ❖ The phone is connected via Wi-Fi Direct.
  - If a connection is not accepted after a certain period, the connection request is cancelled.
  - To stop a connection, tap the device name on the Wi-Fi Direct list.

## **Bluetooth**

Bluetooth is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets and hands-free car kits, and Bluetooth-enabled handhelds, computers, printers, and wireless phones. The Bluetooth communication range is usually approximately 30 feet.

#### **Bluetooth Hints**

Problem: I can't use Bluetooth.

**Solution**: Is your phone in airplane mode? Bluetooth is unavailable in airplane mode.

#### Bluetooth Function Cautions

Information may not appear correctly on connected devices depending on the transferred data.

### **Bluetooth Information**

Bluetooth is a technology that enables wireless connection with PCs, Bluetooth devices with hands-free features, etc.

Function	Description
Audio output	Listen to music, etc., wirelessly.
Hands-free calls	Call hands-free, using Bluetooth-capable hands-free devices and headsets.
Data exchange	Exchange data with Bluetooth devices.

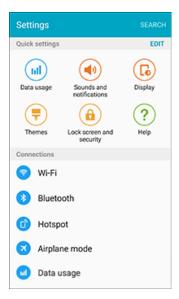
### **Enable Bluetooth**

Use the settings menu to enable or disable your phone's Bluetooth capabilities.

- Wireless connection to all Bluetooth functions is not guaranteed for the phone.
- The phone may not connect properly depending on the other device.
- Noise may be experienced with wireless calls and hands-free calls depending on the conditions.

#### To enable Bluetooth:

1. From home, tap **Apps** > **Settings** .



2. Tap Bluetooth 3.



The Bluetooth settings open.

3. Tap the **ON/OFF** switch to turn Bluetooth on.



- Bluetooth is enabled.
- To disable Bluetooth, tap the **ON/OFF** switch again.

**Tip**: You can also turn Bluetooth on or off with the Quick settings button in the Notification panel. Drag the Status bar down to display the Notification panel and then tap **Bluetooth** to turn Bluetooth on or off.

**Note**: Turn off Bluetooth when not in use to conserve battery power, or in places where using a wireless phone is prohibited, such as aboard an aircraft and in hospitals.

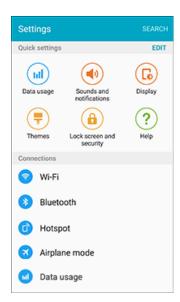
### **Pair Bluetooth Devices**

Search for and pair nearby Bluetooth devices. Saved Bluetooth devices can be connected simply.

**Note**: Before pairing, turn on Bluetooth on the other device and make sure it is visible or discoverable.

#### To pair Bluetooth devices:

1. From home, tap **Apps** > **Settings** .



2. Tap Bluetooth 3.



- The Bluetooth settings open.
- Nearby devices that are visible or discoverable appear in the "Available devices" list.
- If a target device is not detected, tap REFRESH to search again.

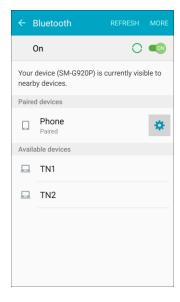
3. Tap a device from the "Available devices" list, and follow the onscreen instructions to pair with the device. Methods to accept a Bluetooth connection differ depending on the device used.



The Bluetooth device is paired to your phone.

### **Unpairing from a Paired Device**

1. From the Bluetooth settings menu, tap **Settings** next to the paired device you wish to unpair.

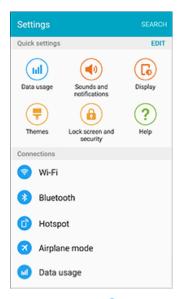


- 2. Tap Unpair.
  - The device is unpaired from your phone. To make another connection with the device, you will need to pair again.

### **Connect to a Paired Bluetooth Device**

You can listen to music over a Bluetooth stereo headset, or have hands-free conversations using a compatible Bluetooth headset or car kit. It's the same procedure to set up stereo audio and hands-free devices.

1. From home, tap Apps > Settings .



2. Tap Bluetooth 3.



- The Bluetooth settings open.
- Paired Bluetooth devices appear in the "Paired devices" list.
- 3. Tap a device from the "Paired devices" list.
  - Your phone connects to the paired device.

The pairing and connection status is displayed below the device's name in the Bluetooth devices section.

When the device is connected to your phone, the Bluetooth connected icon is displayed in the Status bar. Depending on the type of device you have connected, you can then start using the headset or car kit to listen to music or make and receive phone calls.

**Note**: Due to different specifications and features of other Bluetooth-compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible with all Bluetooth-compatible devices.

## **Share Information Using Bluetooth**

You can use Bluetooth to transfer information between your phone and another Bluetooth-enabled devices such as a phone or notebook computer.

#### Types of Data You Can Send via Bluetooth

You can send the following types of information, depending on the device you are sending to:

- Images and videos
- Calendar events
- Contacts
- Audio files

The instructions below illustrate sharing information via Bluetooth by describing how to share a contact.

### **Sending Contacts Data via Bluetooth**

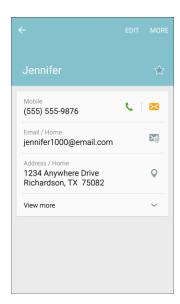
Note: Your phone must be paired with another Bluetooth-enabled device in order to send information.

From home, tap Apps ⇒ Contacts

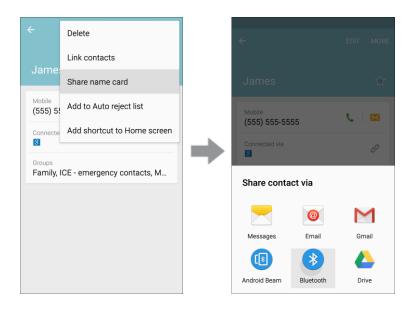


You will see the Contacts list.

2. Tap a contact to send.



3. Tap MORE > Share name card > Bluetooth.



4. Tap a paired device to receive the data.

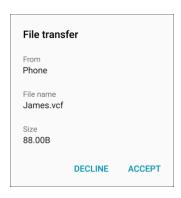


- The contact information is sent.
- If you see a message to confirm, follow the onscreen instructions.

## **Receiving Data via Bluetooth**

Receive data from paired Bluetooth-enabled devices.

1. When another device attempts to send a file to your phone via Bluetooth, you will see a request to accept the file.



#### 2. Tap ACCEPT.

- The file is sent to your phone.
- When your phone receives a file, you will see a notification. To open the file immediately, drag the Status bar down to display the Notification panel, and then tap the notification.
- When you open a received file, what happens next depends on the file type:
  - Media files and documents are usually opened directly in a compatible application.
  - For a vCalendar file, select the calendar where you want to save the event, and then tap
    Import. The vCalendar is added to your Calendar events. (For more information on using
    the Calendar, see Calendar.)
  - For a vCard contact file, received contacts are stored in the Contacts list.

# **Settings**

The following topics provide an overview of items you can change using your phone's **Settings** menus.

# **Basic Settings**

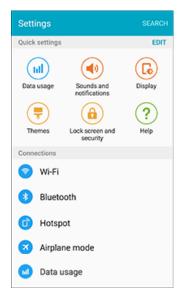
From the Home screen, tap **App** > **Settings** to access your phone's settings menu.

The table below outlines the top-level settings categories.

Category	Description
Wi-Fi	Enable and set Wi-Fi options.
Bluetooth	Enable Bluetooth connections.
Hotspot	Use the Hotspot feature to share your phone's data connection with other devices via Wi-Fi.
Airplane mode	Turn Airplane mode on or off.
Data usage	Check your phone's data usage.
Mobile networks	View and configure your mobile network connections and settings.
NFC and payment	Enable Near-Field Communication (NFC) functions, including Tap and pay services.
More connection settings	Set wireless and network functions, including selecting a default messaging app, printing services, and setting up a Virtual Private Network (VPN).
Sounds and notifications	Set ringtone, operation tones, etc.
Display	Set display features, font, brightness, etc.
Motions and gestures	Enable phone controls by using motions and gestures.
Applications	Manage applications, default apps, and system processes.
Wallpaper	Set wallpaper for the Home and Lock screens.
Themes	Select visual themes for your phone.

Category	Description
Lock screen and security	Set your phone's Lock screen options. Set security features such as device administrators, encryption, and trusted credentials.
Privacy and safety	Configure privacy and safety features, including location method and emergency messaging.
Easy mode	Enable Easy mode for your phone, simplifying the layout and interface.
Accessibility	Set accessibility options such as screen magnification, hearing aid compatibility, etc.
Accounts	Set up accounts such as Samsung, Google, and more.
Backup and reset	Set up backup options for your phone, as well as resetting the phone to its factory defaults.
Language and input	Set up language and input methods for your phone.
Battery	Display the battery charge as a percentage on the Status bar, view battery usage by application and system process, and configure power saving modes.
Storage	View total and available system memory.
Date and time	Set your phone's date and time.
Help	View tips and guidelines for using your phone.
Activate this device	Activate your device with the Boost Mobile network.
System update	Update your system's software, PRL, and Profile.
About device	View device status, legal information, and hardware information about your device.

### **Access Settings**



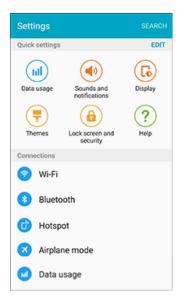
The settings menu opens.

# Wi-Fi Settings Menu

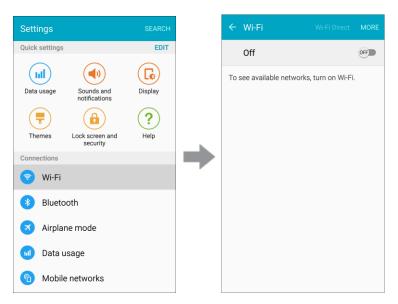
The Wi-Fi settings menu lets you turn Wi-Fi on or off, set up and connect to available Wi-Fi networks, and configure advanced Wi-Fi options.

For more information about using Wi-Fi, see Wi-Fi.

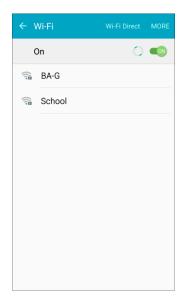
1. From home, tap **Apps** > **Settings** .



## 2. Tap Wi-Fi 🛜.

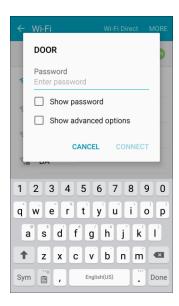


- The Wi-Fi settings menu appears.
- 3. Tap the **ON/OFF** switch to turn Wi-Fi on.

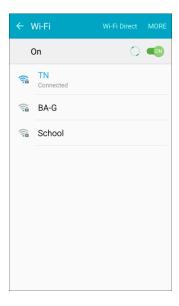


- ❖ Wi-Fi is enabled. You will see the names and security settings of in-range Wi-Fi networks.
- To disable Wi-Fi, tap the **ON/OFF** switch again.

4. Tap a Wi-Fi network, enter the password, and tap **CONNECT**.



❖ Your phone is connected to the selected Wi-Fi network.



- The password, for a household wireless LAN router, is sometimes found on a sticker on the router (WEP, WPA, KEY, etc.). Contact the router manufacturer for information. For password for a public wireless LAN, check with user's service provider.
- Entering a password is not required if an access point is not security protected.

#### Connect to a Wi-Fi Network via WPS

Wi-Fi Protected Setup (WPS) is a network security standard that allows you to easily secure a wireless network connection between your phone and a router.

To connect using a WPS button:

- 1. From Wi-Fi settings, tap **MORE** > **WPS** push button.
- 2. Tap the WPS button on your router.
- 3. Follow the prompts to complete the connection.

To connect using a Personal Identification Number (PIN):

- 1. From Wi-Fi settings, tap **MORE** > **WPS PIN entry**.
- 2. Enter the PIN displayed on your router.
- 3. Follow the prompts to complete the connection.

#### **Advanced Wi-Fi Settings**

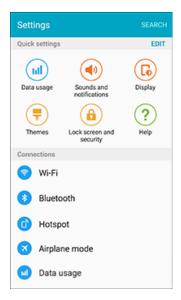
The advanced Wi-Fi settings menu lets you set up and manage wireless access points.

- Enable Notification When Open Networks Are Available: From Wi-Fi settings, tap MORE > Advanced > Network notification.
  - The setting is available when Wi-Fi is turned on.
  - Tap Network notification to turn the option on or off.
- Passpoint: Automatically connect to Passpoint-certified Wi-Fi access points.
- Set Timing for Pausing a Connection: From Wi-Fi settings, tap MORE > Advanced > Keep Wi-Fi on during sleep and then select a setting.
- Allow Background Scanning for Wi-Fi Networks (Even When Wi-Fi Is Turned Off): From Wi-Fi settings, tap MORE > Advanced > Always allow scanning to turn the option on or off.
- Install Network Security Certificates: From Wi-Fi settings, tap MORE > Advanced > Install network certificates and select a certificate.
- Check MAC Address: From Wi-Fi settings, tap MORE > Advanced.
  - MAC Address appears below "MAC Address."
- Check IP Address: From Wi-Fi settings, tap MORE > Advanced.
  - IP Address appears below "IP Address."

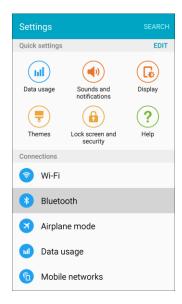
# **Bluetooth Settings**

Your phone's Bluetooth capabilities let you use wireless headsets, send and receive pictures and files, and more. For details on your phone's Bluetooth usage, see Bluetooth.

1. From home, tap **Apps** > **Settings** .



2. Tap Bluetooth 3.



The Bluetooth settings open.

### **Bluetooth Settings Operations**

- Enable Bluetooth: In Bluetooth settings, tap the ON/OFF switch to enable.
  - When enabled, confirmation appears for your phone to be discoverable by other devices.
     Follow the onscreen instructions.
- Pairing Bluetooth Devices: Make sure the other devices are set to be discovered. From Bluetooth settings, tap the device name in "Available devices" and follow the onscreen instructions.
  - Depending on the device, you may be required to enter or accept a passkey.
  - If the target device does not appear, tap REFRESH to search again.
  - This setting is available when Bluetooth is enabled.
- Change the Name of a Paired Device: From Bluetooth settings, tap Settings next to a paired device name, tap Rename, enter a new name, and tap RENAME.
  - Emoji cannot be used in a device name.
  - This setting is available when Bluetooth is enabled.
- Cancelling Pairing: From Bluetooth settings, tap Settings next to a paired device name, and then tap Unpair.
  - This setting is available when Bluetooth is enabled.
- Enable Service from Paired Device: From Bluetooth settings, tap Settings next to a paired device name. Any available services for the paired device will be shown under Use for.
  - If a confirmation prompt appears, follow the onscreen instructions.
  - This setting is available when Bluetooth is enabled.
  - This setting is available when the paired device is providing a service.
  - Tap the ON/OFF switch to turn the option on or off.
- Search for Other Devices: From Bluetooth settings, tap REFRESH.
  - This setting is available when Bluetooth is enabled.
- Check Files Received via Bluetooth Transfer: From Bluetooth settings, tap MORE > Received files, and follow the onscreen instructions.

# **Hotspot Settings**

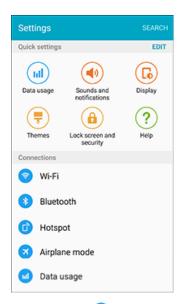
Use the Hotspot feature to share your phone's data connection with other devices via Wi-Fi.

**Note**: Using the Hotspot feature consumes battery power and uses data services

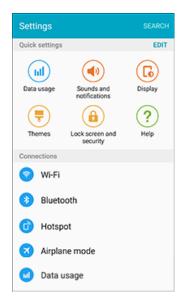
### **Turn Hotspot On or Off**

To conserve battery life, turn Hotspot on when you need it and turn it off when you are finished. You can control Hotspot from Settings.

1. From home, tap **Apps** > **Settings** .



2. Tap Hotspot 🗓.

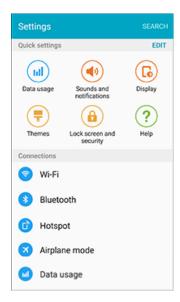


- The Hotspot settings open.
- 3. Tap the **ON/OFF** switch to turn Hotspot on or off.

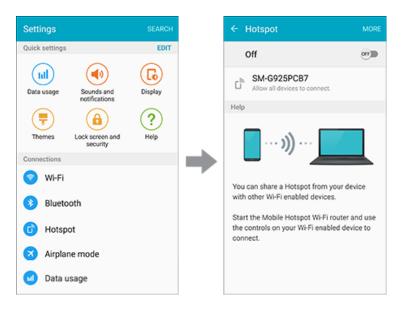
## **Configure Hotspot**

Set up Hotspot to your preferences.

1. From home, tap **Apps** > **Settings** .



2. Tap Hotspot 🙃.



### 3. Tap **MORE** to set these options:

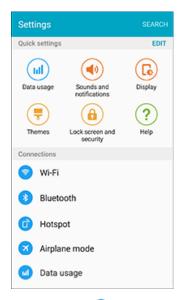
- Configure Hotspot:
  - Network name: View and change the name of your mobile hotspot.
  - Hide my device: When enabled, your mobile hotspot is not visible to other Wi-Fi devices during a scan. Other devices can still connect to your mobile hotspot, but will have to set up the connection manually with your Network SSID and Password.
  - **Security**: Choose the security level for your Mobile Hotspot.
  - Password: If you choose a security level that uses a password, set a password.
  - Show password: When enabled, the contents of the Password field are visible.
  - Show advanced options: When enabled, you can access advanced options, including Broadcast channel, to specify the channel your device uses for Hotspot, and you can set the maximum number of connections to your Hotspot.
- Timeout settings: Choose a time period, after which Hotspot will automatically turn off if there is no activity.
- LAN settings: View and configure settings related to using your Hotspot as a Local Area Network.
  - IP address: View the default IP address, or tap to enter a valid IPv4 address.
  - Subnet mask: View the default subnet mask, or tap to enter a subnet mask.
  - **DHCP**: Tap to enable or disable DHCP. When DHCP is enabled, your phone assigns IP addresses to devices that connect to Hotspot.
  - Starting IP: When DHCP is enabled, view the default starting IP address for assigning IP addresses to connecting devices, or enter a enter a valid IPv4 address. When other devices connect to your device using DHCP, the IP address your phone assigns will be between the Starting IP and Ending IP.
  - Ending IP: When DHCP is enabled, view the default ending IP address for assigning IP addresses to connecting devices, or enter a enter a valid IPv4 address. When other devices connect to your device using DHCP, the IP address your phone assigns will be between the Starting IP and Ending IP.
  - Lease time: When DHCP is enabled, set a length of time a connected device may use an assigned IP address.
  - Maximum DHCP users: When DHCP is enabled, set the maximum number of devices allowed to connect to your Hotspot.

#### **Allowed Devices**

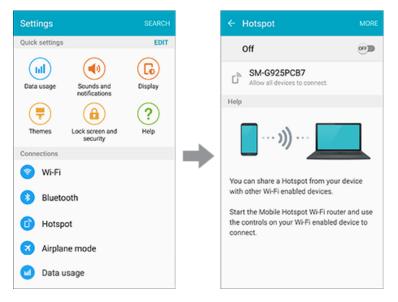
Control whether devices can connect to your Mobile Hotspot with the Allowed devices list. After you add devices to the list, they can scan for your phone and connect using your phone's Hotspot name and password.

**Note**: Using the Hotspot feature consumes battery power and uses data services.

1. From home, tap **Apps** > **Settings** .



2. Tap Hotspot 🗊



- 3. Tap MORE > Allowed Devices.
- 4. Tap **ADD**, and then enter the other device's **Device name** and **MAC address**. Consult the other device's settings to find these details.
- 5. Tap **OK** to add the device to the Allowed devices list.

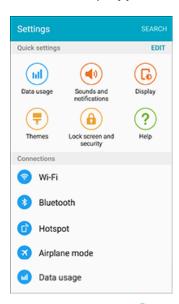
# **Airplane Mode**

When you enable Airplane mode, your phone disconnects from all networks, meaning you cannot use make calls, send or receive messages, or access the Internet. It also turns off other connectivity features, such as Wi-Fi and Bluetooth.

While in airplane mode, you can use other features of your phone, such as playing music, watching videos, or other applications.

To use Wi-Fi and Bluetooth after enabling Airplane mode, turn them on either in Settings or on the Notification panel.

1. From home, tap **Apps** > **Settings** .



2. Tap Airplane mode 3.



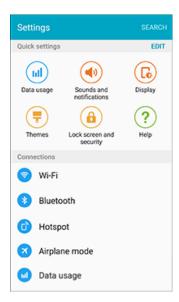
3. Tap the **ON/OFF** switch to enable Airplane mode.



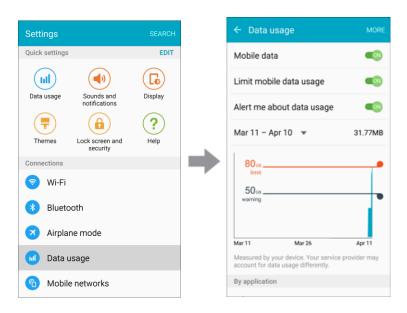
# **Data Usage Settings**

The Data usage menu lets you view your phone's mobile and Wi-Fi data usage, set data limits, restrict hotspot usage, and more.

1. From home, tap **Apps** > **Settings** .



2. Tap Data usage ....



The data usage window opens.

### **Data Usage Settings Operations**

- Enable Mobile Data: Tap the ON/OFF switch next to Mobile data.
- Set Amount for Alert When Data Usage Increases: Tap the ON/OFF switch next to Alert me
  about data usage, and then drag the horizontal warning slider up and down to set an amount.
  - Data usage amounts are approximate. Actual amounts may differ.
  - This setting is available when Mobile data is enabled.
- Enable Restrictions on Mobile Data Usage: Tap the ON/OFF switch next to Limit mobile data usage, and then drag the horizontal limit slider up or down to set the data usage limit.
  - This setting is available when Mobile data is enabled.
- Set Dates for Resetting Data Usage: Tap the date range to set the data usage measuring cycle.
  - This setting is available when Mobile data is enabled.
- Check Data Usage for Each Application: Tap an app name to see its usage for the period.
- Enable Restriction on Mobile Data in Background: Tap MORE > Restrict background data > OK.
  - The availability of roaming services is dependent on your service plan. Check with your carrier and service plan for details.
  - This setting stops some apps and services from working unless your phone is connected to a Wi-Fi network.
  - This setting is available when Limit mobile data usage is on.

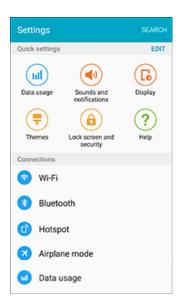
- View Both Mobile Data and Wi-Fi Usage: Tap MORE > Show Wi-Fi usage.
  - When Show Wi-Fi usage is enabled, you will see a Wi-Fi tab at the top of the Data usage window. Tap the tab to view your phone's Wi-Fi data usage.

# **Mobile Networks Settings**

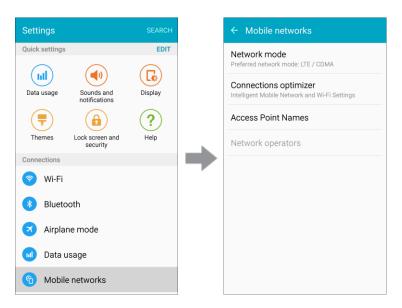
The Mobile networks settings menu allows you to configure your mobile network connections.

Set options for network selection and data service.

1. From home, tap **Apps** > **Settings** .



2. Tap Mobile networks ①.



#### 3. Configure options:

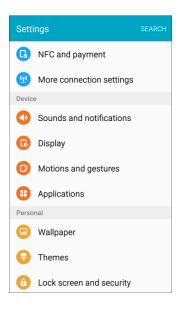
- Network mode: Choose a preferred network mode. Available options depend on your phone's features, but may include: CDMA, LTE/CDMA, GSM/UMTS, and Automatic (the recommended setting).
- Connections optimizer: When enabled, Connections optimizer helps you manage and enhance your data experience by finding and connecting to "remembered" Wi-Fi networks, and, if applicable, the Enhanced LTE Network. Remembered networks are those to which you have already connected.
- Access Point Names: View, configure, and add access point names (APNs) for your phone's data connection.
- **Network operators**: View mobile network operator information.

# **NFC and Payment**

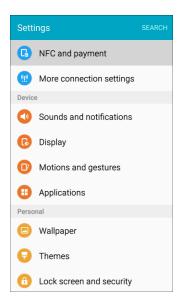
NFC and payment uses the Near-Field Communication (NFC) feature of your phone. You can send information using NFC, including payment through mobile payment services at businesses that support this function.

### **Access NFC and Payment**

1. From home, tap **Apps** > **Settings** .



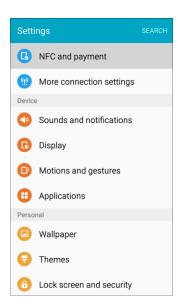
2. Tap NFC and payment.



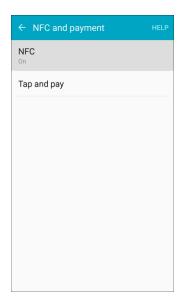
- 3. Tap settings to configure them.
  - Your settings are saved and implemented.

### **Enable NFC and Android Beam**

1. From home, tap Apps > Settings > NFC and payment .



### 2. Tap **NFC**.



3. Tap the **ON/OFF** switch to enable NFC.



4. Tap Android Beam.



5. Tap the **ON/OFF** switch to enable Android Beam.



NFC and Android Beam are enabled.

# **More Connection Settings**

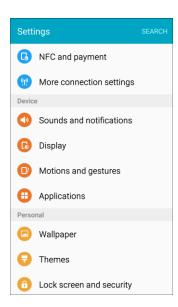
The More connection settings menu provides access to additional network options, such as default messaging app, VPN, mobile networks, and printers (if available).

## **More Connection Settings Options**

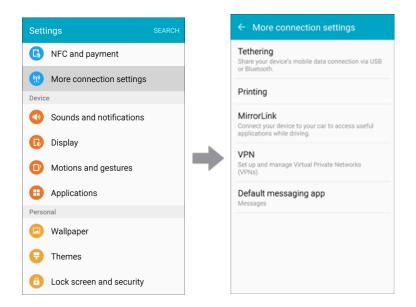
Setting	Description
Tethering	Use Tethering to share your device's Internet connection with a computer that connects to your device via USB cable or by Bluetooth.
Printing	Set up printers to print from your phone.
MirrorLink	Connect your phone to your car to access useful applications while driving. Your vehicle must support the MirrorLink interface.
VPN	Add a Virtual Private Network (VPN).
Default messaging app	Set a default text messaging app.

## **Access More Connection Options**

1. From home, tap **Apps** > **Settings** .



2. Tap More connection settings (12).



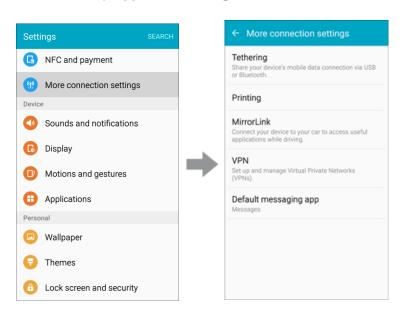
- 3. Set items.
  - Your settings are saved and implemented.

# **Tethering Settings**

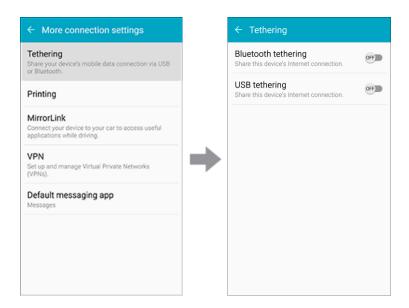
Use Tethering to share your device's Internet connection with a computer that connects to your device via USB cable or by Bluetooth.

**Note**: Using the tethering feature consumes battery power and use data services.

1. From home, tap Apps > Settings > More connection settings .



### 2. Tap **Tethering** and choose an option:



- Bluetooth tethering: Pair your device with the computer via Bluetooth. Consult the computer's documentation for more information about configuring your computer to pair via Bluetooth. Tap Bluetooth tethering to turn tethering on.
- USB tethering: Connect the computer to your phone via USB cable, and then tap USB tethering to turn tethering on.

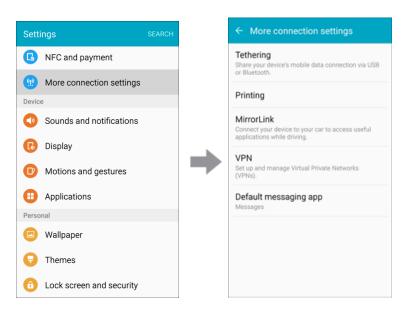
## **Printing**

You can print from your phone, via Wi-Fi, to an optional compatible printer (not included). Your phone and the optional printer must be connected to the same Wi-Fi network.

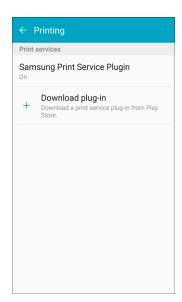
### **Add a Printer**

Before you can print to a printer, you must add and set it up on your phone. You need to know the IP address of the printer; consult the printer's documentation for this information.

1. From home, tap Apps > Settings > More connection settings .



### 2. Tap Printing.



The Printing settings screen displays.

- 3. From the Printing settings screen, tap + Download plug-in.
- 4. Follow the prompts to download and install a print driver from the Google Play store.
- 5. Choose a print service from the list, and then tap the **ON/OFF** switch to turn the service on or off. The service must be on to add a printer.
- 6. Tap MORE > Add printer > ADD PRINTER (or +), and then enter a name and the IP address of the printer.

### **Set Up a Printer**

Add a printer to a print service and configure settings.

**Note**: Below settings are examples only. Available settings will differ depending on the type of print service and printer you are using.

- 1. From the Printing settings screen, select a print service from the list
- 2. Tap the **ON/OFF** switch to turn the service on. The service must be on to add a printer.
- 3. Tap MORE > Add printer and follow the prompts to add a printer.
- 4. Tap **MORE** > **Printer settings** to configure printer options. Available options may vary depending on the type of printer, and not all printers support all options.

## **Virtual Private Networks (VPN)**

From your phone, you can add, set up, and manage virtual private networks (VPNs) that allow you to connect and access resources inside a secured local network, such as your corporate network.

### **Prepare Your Phone for VPN Connection**

Depending on the type of VPN you are using at work, you may be required to enter your login credentials or install security certificates before you can connect to your company's local network. You can get this information from your network administrator.

Before you can initiate a VPN connection, your phone must first establish a Wi-Fi or data connection. For information about setting up and using these connections on your phone, see Browser and Turn Wi-Fi On and Connect to a Wireless Network.

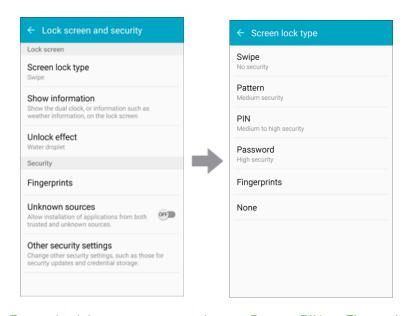
### **Set Up Secure Credential Storage**

If your network administrator instructs you to download and install security certificates, you must first set up the phone's secure credential storage.

1. From home, tap Apps > Settings > Lock screen and security 1.



2. Tap Screen lock type > Password.

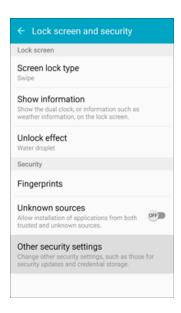


**Note**: For credential storage, you can also use Pattern, PIN, or Fingerprints screen lock types. See Screen Lock.

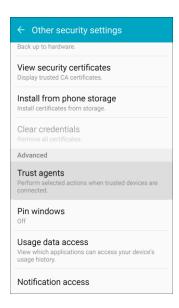
3. Enter a new password (at least eight characters without any spaces) for the credential storage, scroll down and confirm the password, and then tap **OK**.



- 4. Select your display option for notifications on the lock screen, then tap **DONE**.
  - The password is set, allowing secure credential storage.
- 5. On the Lock screen and security window, tap **Other security settings**.



6. Tap **Trust agents**, and then tap your preferred system and user credentials.



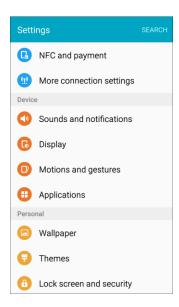
Your secure credentials storage is set.

You can then download and install the certificates needed to access your local network. Your network administrator can tell you how to do this.

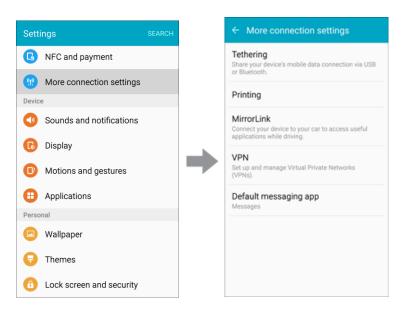
### Add a VPN Connection

Use the More networks settings menu to add a VPN connection to your phone.

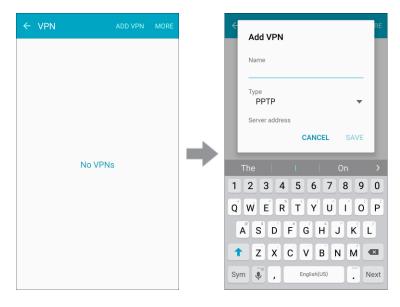
1. From home, tap **Apps** > **Settings** .



2. Tap More connection settings > VPN.



- The VPN settings window appears.
- 3. Tap ADD VPN, and then enter the information for the VPN you want to add.



- Information may include Name, Type, Server address, PPP encryption (MPPE), and advanced options.
- Set up all options according to the security details you have obtained from your network administrator.

#### 4. Tap SAVE.

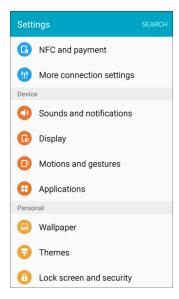
Your VPN is added to the VPNs section of the VPN settings window.

### Connect to or Disconnect from a VPN

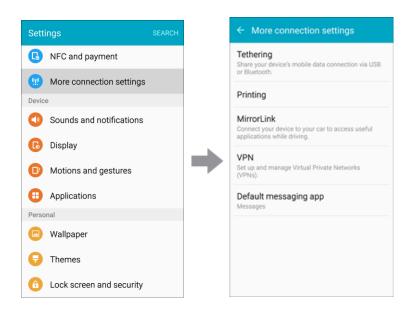
Once you have set up a VPN connection, connecting and disconnecting from the VPN is easy.

### **Access the VPN Settings Window**

1. From home, tap **Apps** > **Settings** .



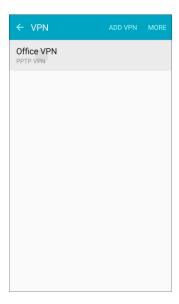
2. Tap More connection settings \*> VPN.



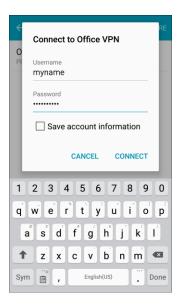
The VPN settings window appears.

### Connect to a VPN

1. From the VPNs section of the VPN setting window, tap the VPN that you want to connect to.



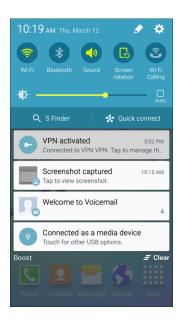
2. When prompted, enter your login credentials, and then tap **CONNECT**.



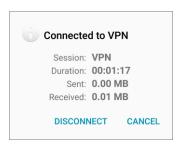
- You will connect to the selected VPN.
- When you are connected, a VPN connected icon appears in the notification area.
- 3. Open the Web browser to access resources such as intranet sites on your corporate network.

### **Disconnect from a VPN**

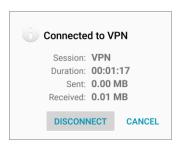
1. Drag the Status bar down to open the Notification panel.



2. Tap the VPN connection to display the VPN connection window.



3. Tap **DISCONNECT** to disconnect from the VPN.

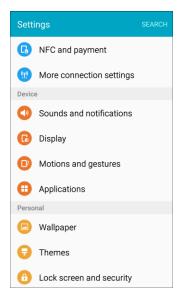


- Your phone disconnects from the VPN.
- When your phone has disconnected from the VPN, you will see a VPN disconnected icon in the notification area of the Status bar.

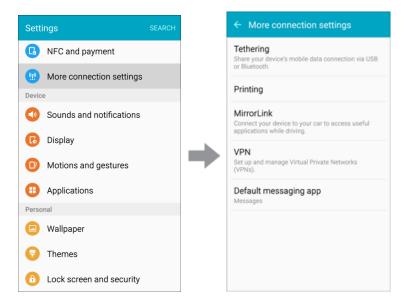
## **Default Messaging App Settings**

If you have multiple messaging apps installed on your phone, you can choose the app your phone uses for messaging. The app you select here will be used when you choose Messages in other apps, such as when sharing items like pictures or video.

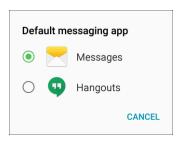
1. From home, tap **Apps** > **Settings** .



2. Tap More connection settings 💯 > Default messaging app.



3. Choose a messaging app.



The default messaging app is set.

**Note**: If you choose a default messaging app other than Messages (for example, Google Hangouts), you will not be able to use the standard Messages app unless you restore it as the default messaging app.

# **Sounds and Notifications Settings**

The Sounds and notifications settings menu lets you control your phone's audio, from ringtones and alerts to tap tones and notifications.

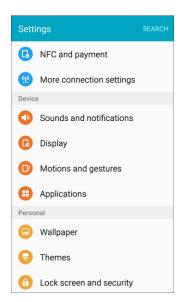
## **Sounds and Notifications Settings Overview**

The Sounds and notifications settings menu allows you to configure the following options:

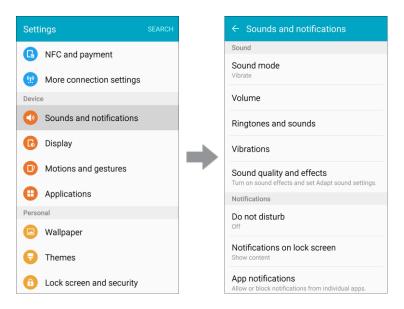
Sound Setting	Description
Sound mode	Set the sound mode for the phone (Sound, Vibrate, or Mute).
Volume	Set volume for ringtones, media, system features, etc.
Ringtones and sounds	Set your ringtones and notification sounds for your phone, apps, keypad, and other features.
Vibrations	Configure vibration pattern, feedback, and other settings.
Sound quality and effects	Set sound quality and sound effects for your phone.
Do not disturb	Configure the Do not disturb feature to mute calls and alerts at will or on a schedule, as well as set exceptions.
Notifications on lock screen	Set a tone for default phone notifications.
App notifications	Configure notifications for apps installed on your phone.
LED indicator	Toggle the LED indicator light for notifications.

## **Access Sound Settings**

1. From home, tap **Apps** > **Settings** .



2. Tap Sounds and notifications 💿.



- 3. Set your sound options.
  - Your sound settings are saved and applied.

# **Display Settings**

Adjusting your phone's display and wallpaper settings not only helps you see what you want, it can also help increase battery life.

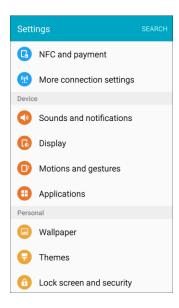
### **Display Settings Overview**

The display settings menu allows you to configure the following options:

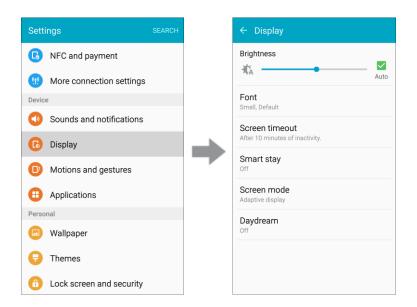
Display Setting	Description
Brightness	Set the display brightness.
Font	Set a default font and font size.
Screen timeout	Set a screen timeout duration.  Note: Longer durations discharge the battery more quickly.
Smart stay	Set the phone display to stay on for as long as you are looking at it.
Screen mode	Select a screen display mode to optimize it for the content being displayed.
Daydream	Select a screensaver to be displayed when the device is charging.

## **Access Display Settings**

1. From home, tap **Apps** > **Settings** .



2. Tap **Display** .



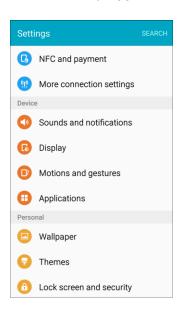
- 3. Set your display options.
  - Your display settings are saved and applied.

## **Motions and Gestures**

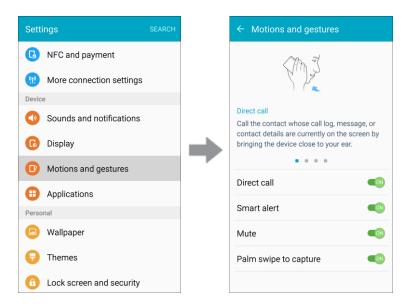
Enable or disable motions and gestures, which provide phone controls by moving the phone or by gesturing.

### **Access Motions and Gestures Settings**

1. From home, tap **Apps** > **Settings** .



2. Tap **Motions and gestures** ①. You can swipe through the screens at the top to read about each motion and gesture.



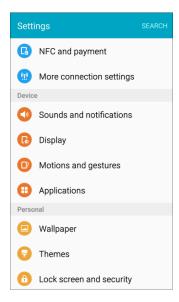
- 3. Tap a motion or gesture setting to enable or disable it.
  - Your motions and gestures settings are saved and applied.

# **Applications Settings**

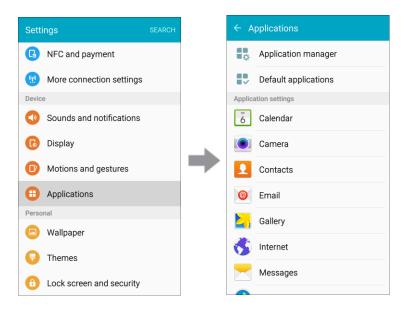
View information and configure settings for all apps on your phone. The Application manager and Default applications menus are located here.

### **Access Applications Settings**

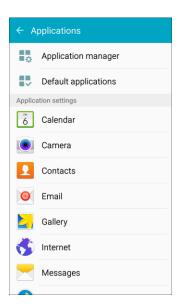
1. From home, tap **Apps** > **Settings** .



2. Tap **Applications** .



3. Scroll down to **Application settings** to see all of the pre-loaded apps. Tap on an app to view and configure its settings.



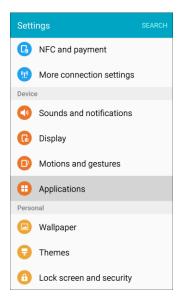
# **Application Manager**

Check installed applications and running applications. Items that can be checked in the Application manager are as follows.

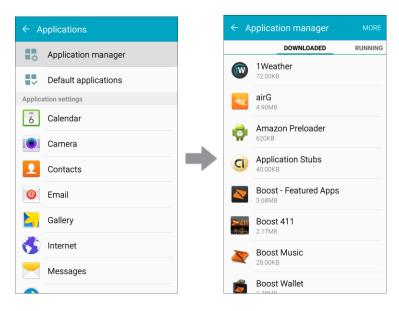
Apps Setting	Description
Downloaded	Check downloaded apps.
Running	Check running apps.
All	Check all apps.

## **Access the Application Manager**

1. From home, tap Apps > Settings > Applications .



2. Tap Application manager.



- 3. Tap items to view details.
  - Check your application settings condition and access additional options.

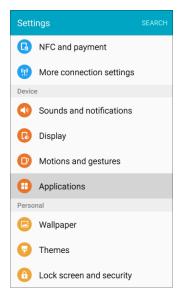
**Note**: Depending on the app and its location, you may be able to force the app closed, uninstall or disable the app, clear cache and data, and more.

## **Default Applications**

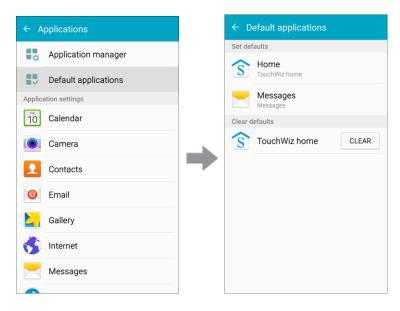
Set default applications for certain built-in features of the phone.

## **Access Default Applications**

1. From home, tap Apps > Settings > Applications +...



2. Tap **Default applications**.



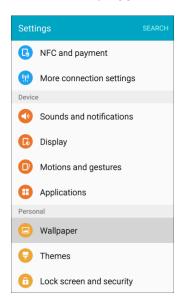
3. Tap each default setting to see what services or applications are available to set as the default.

# Wallpaper

You can change the wallpaper for the Home and Lock screens.

### **Change the Wallpaper**

1. From home, tap Apps > Settings > Wallpaper =.



– or –

Touch and hold an empty area on a Home screen, and then touch **Wallpaper**.

2. Tap **Home screen** to open the drop down list. Select the screens that you want to change the wallpaper for.



- 3. Tap a wallpaper to preview it.
- 4. Tap **SET AS WALLPAPER** to set the selected wallpaper for the screen or screens.

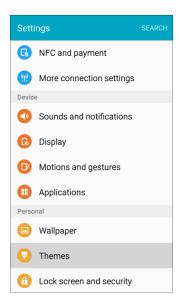
Your wallpaper is changed.

## **Themes**

Themes are packages of visual content that provide different wallpapers and icons for your phone.

### **Change the Theme**

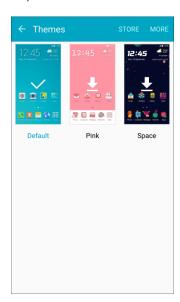
1. From home, tap **Apps** > **Settings** > **Themes** .



– or –

Touch and hold an empty area on a Home screen, and then touch **Themes**.

2. Tap a theme to view it.



- To find other themes, tap **STORE**.
- To download a theme, tap the theme, and then tap **DOWNLOAD**.

- To apply a theme, tap the theme, and then tap APPLY.
  - Your theme is changed.

# **Lock Screen and Security Settings**

The Lock screen settings let you set your method for unlocking your phone, customize Lock screen options, determine whether to show tips for unlocking the phone, and enter your owner information to be displayed on the Lock screen.

The Security settings let you set encryption options, password visibility, administrator settings, and credential storage options.

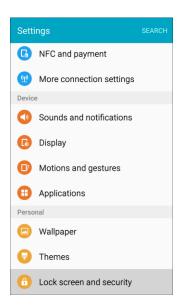
# **Lock Screen and Security Overview**

The following options are available in the Lock screen and security menu (options vary depending on the screen lock selected):

Setting	Description
Screen lock type	Set your screen lock.
Show information	Select items to show on the Lock screen, like a Dual clock, the Weather, and Owner information.
Unlock effect	Set the effect shown when the Lock screen wakes up.
Secure lock settings	Configure secure lock functions, such as Auto lock and Lock instantly with Power key.
Fingerprints	Register your fingerprint on your phone.  Note: Fingerprint recognition uses the unique characteristics of each fingerprint to enhance the security of your device. The likelihood of the fingerprint sensor confusing even small areas of two different fingerprints is very low. But, in rare cases the sensor may recognize a fingerprint that is similar to a registered fingerprint.
Unknown sources	Allow or deny installation of apps from sources other than the Google Play store app.
Other security settings	Configure settings for encryption, password visibility, security updates, credentials, and other security features.

### **Access Lock Screen and Security Options**

■ From home, tap Apps > Settings > Lock screen and security 0.



The Lock screen and security menu opens.

### **Screen Lock**

You can increase the security of your phone by creating a screen lock. When enabled, you have to draw the correct unlock pattern on the screen, enter the correct PIN, or enter the correct password to unlock the phone's control keys, buttons, and touchscreen.

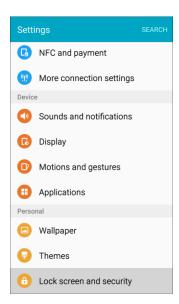
In order from least secure to most secure, the available screen lock options are:

- Swipe
- Pattern
- PIN
- Password
- Fingerprints
- None

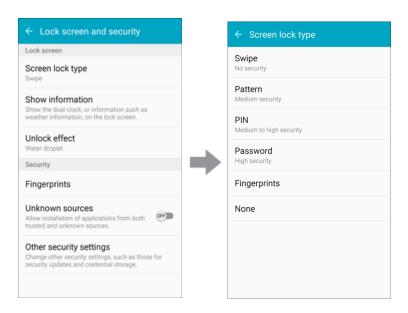
**Important**: To protect your phone and data from unauthorized access, it is recommended that you use the highest security level available (Password protection). It is also recommended you frequently change your password to ensure the safety of your phone and personal data.

### **Access Screen Lock Settings**

1. From home, tap Apps > Settings > Lock screen and security 1.



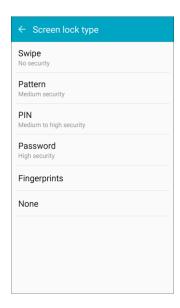
- The Lock screen and security menu opens.
- 2. Tap Screen lock type.



The Screen lock settings menu opens.

## Use Swipe to Unlock the Screen

■ From the Screen lock type menu, tap **Swipe** to save the setting.



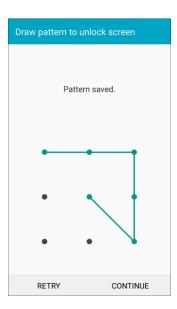
❖ The screen lock is set.

### **Use a Screen Unlock Pattern**

1. From the Screen lock type menu, tap **Pattern**.



2. Draw the screen unlock pattern by connecting at least four dots in a vertical, horizontal, or diagonal direction. Lift your finger from the screen when finished.

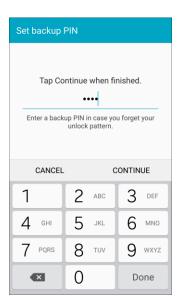


- The phone records the pattern.
- 3. Tap **CONTINUE**.
- 4. When prompted, draw the screen unlock pattern again, and then tap **CONFIRM**.



The screen unlock pattern is saved.

5. Enter a backup PIN, tap **CONTINUE**, re-enter the PIN, and tap **OK** to save your screen unlock pattern.



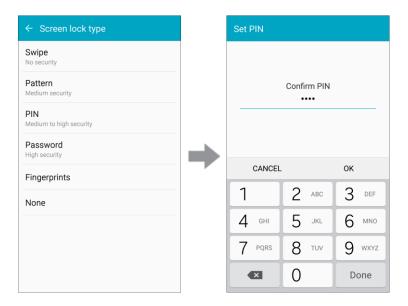
- ❖ The screen lock is set.
- If you fail to draw the correct unlock pattern on the screen after five attempts, you will be prompted to wait for 30 seconds before you can try again.

**Note**: Clear the **Make pattern visible** check box if you do not want the unlock pattern to display on the screen when you unlock it.

Note: To change your unlock screen pattern, from home, tap Apps > Settings > Lock screen and security > Screen lock type.

#### Use a Screen Unlock PIN

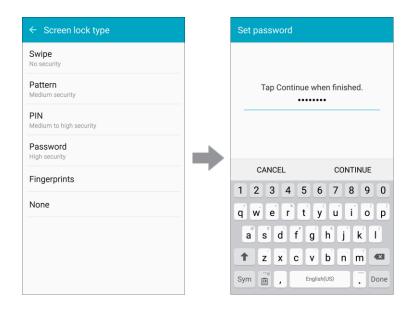
1. From the Screen lock type menu, tap PIN.



- 2. Enter a PIN, tap **CONTINUE**, re-enter your PIN, and tap **OK** to save the setting.
  - The screen lock is set
  - If you fail to enter the correct PIN after five attempts, you will be prompted to wait for 30 seconds before you can try again.

#### **Use a Screen Unlock Password**

1. From the Screen lock type menu, tap Password.



2. Enter a password, tap **CONTINUE**, and then enter your password again to confirm it.

- ❖ The screen lock is set.
- If you fail to enter the correct password after five attempts, you will be prompted to wait for 30 seconds before you can try again.

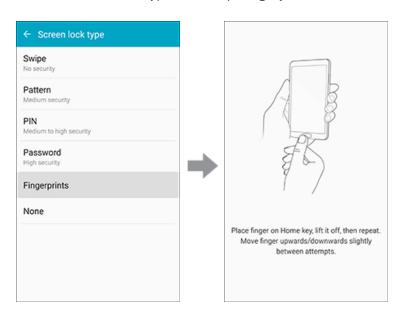
**Important**: To protect your phone and data from unauthorized access, it is recommended that you use the screen unlock password (highest security). It is also recommended that you frequently change your password to ensure the safety of your phone and personal data.

### **Use a Screen Unlock Fingerprint**

With a Fingerprint screen lock, swipe your finger over the Home key.

**Note**: Before using the Fingerprint screen lock option, you will need to register your fingerprint on your phone. See Lock Screen and Security Settings.

1. From the Screen lock type menu, tap **Fingerprints**.

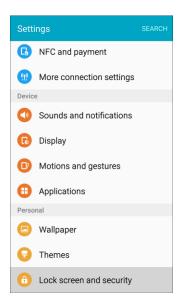


2. Follow the prompts to set up your fingerprints.

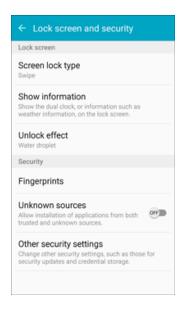
### **Disable the Screen Lock**

Follow the instructions below to turn off your current screen lock.

1. From home, tap Apps > Settings > Lock screen and security 1.

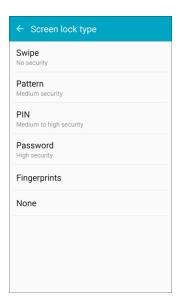


- The Lock screen and security menu opens.
- 2. Tap Screen lock type.



- The Screen lock settings menu opens.
- 3. Draw your unlock screen pattern, enter your PIN, or enter your password.

### 4. Tap None.



The screen lock is disabled.

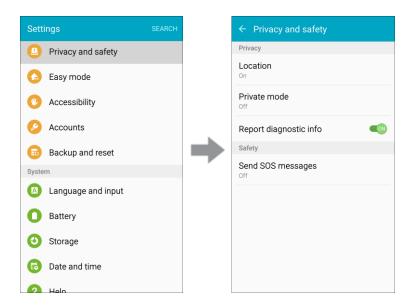
# **Privacy and Safety**

Privacy and safety features include locating methods and emergency messaging. The following settings are available.

Privacy and Safety Setting	Description
Location	Select the method used to estimate your location. You can also view the apps that have requested your location and review their history logs.
Private mode	Private mode allows you to hide and protect content you want to keep private. You must configure a security lock to use Private mode.
Report diagnostic info	You can choose to enable reporting of diagnostic info when your phone experiences technical problems.
Send SOS messages	Enable SOS messages to quickly send an alert to your emergency contacts by pressing the Power key three times.

## **Access Privacy and Safety Settings**

■ From home, tap Apps ⇒ > Settings > Privacy and safety □.



The Privacy and safety menu opens.

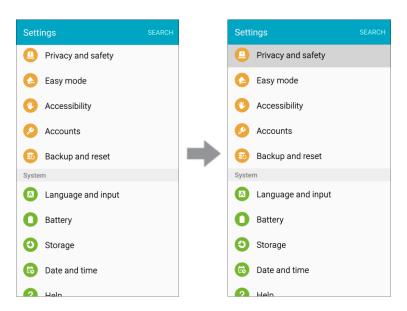
# **Location Settings**

Your Location services settings menu lets you select how your phone determines its location (using the wireless networks, GPS satellites, both, or neither).

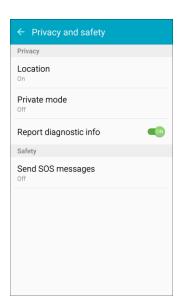
#### **Enable Location Services**

Before using any features that require location assistance, you must enable your phone's location services.

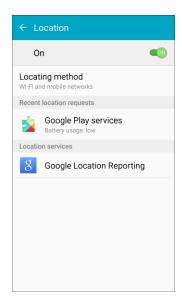
1. From home, tap Apps > Settings > Privacy and safety .



2. Tap Location.



3. Tap the **ON/OFF** switch to enable Location services.



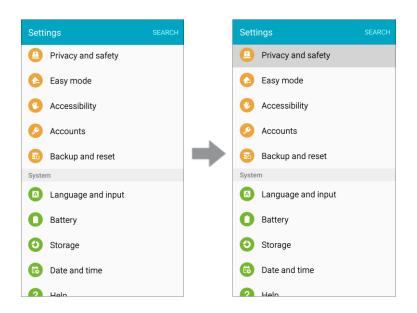
- Your phone's location services are enabled.
- If you see a confirmation, follow the onscreen instructions to connect.

### **Changing Location Method**

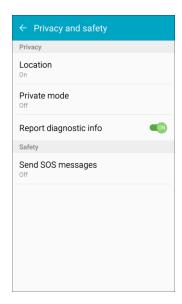
You can change the methods used for determining your location.

Note: Location must be turned on to change locating method.

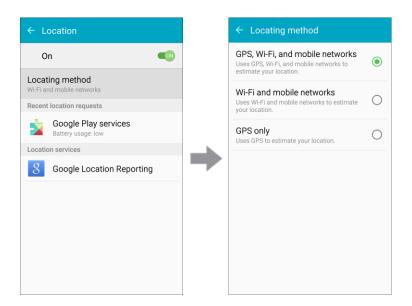
1. From home, tap Apps > Settings > Privacy and safety ...



### 2. Tap Location.



3. Tap Locating method.



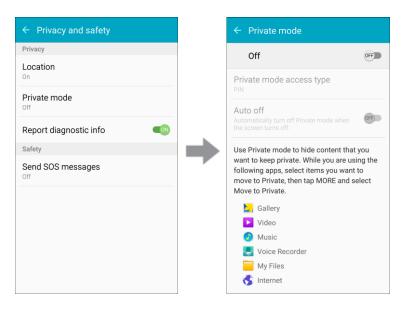
- 4. Select a locating method. Each mode has a description of which method or methods are used to estimate your location.
  - Your phone's locating method is set.

### **Private Mode**

Private mode allows you to hide and protect content you want to keep private using supported apps. You must configure a security lock to use Private mode.

#### **Activate Private Mode**

1. From home, tap Apps > Settings > Privacy and safety > Private mode.



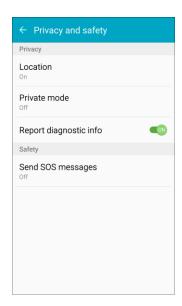
- 2. Tap the **ON/OFF** switch to turn on Private mode.
- 3. Follow the prompts to set security for Private mode.

# **Report Diagnostic Info**

You can choose to enable reporting of diagnostic info when your phone experiences technical problems.

### **Enable Report Diagnostic Info**

1. From home, tap Apps > Settings > Privacy and safety > Report diagnostic info.



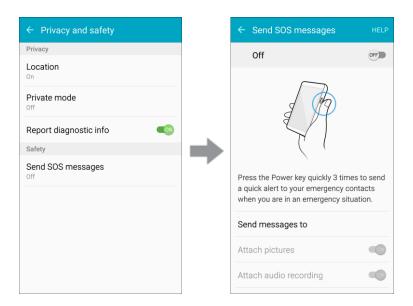
2. Read the consent information and tap **YES** to enable.

# **Send SOS Message**

Enable SOS messages to quickly send an alert to your emergency contacts by pressing the Power key three times.

### **Configure SOS Messages**

1. From home, tap Apps > Settings > Privacy and safety > Send SOS messages.

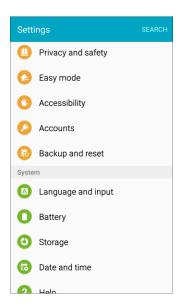


- 2. Tap the **ON/OFF** switch to activate SOS messaging.
- 3. Read the Terms and conditions and agree in order to activate SOS messaging.
- 4. Follow the prompts to set up emergency contacts and enable SOS messaging features.

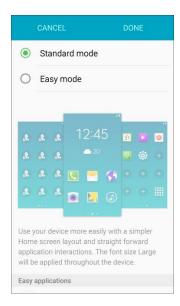
# **Easy Mode Settings**

Easy mode provides a simpler experience using your phone, with a simpler Home screen layout and simpler app interactions. If you're a first-time smartphone user, or just to want to simplify the operation of your phone, you can turn on Easy mode at any time.

1. From home, tap **Apps** > **Settings** .



2. Tap **Easy mode** to configure options:



- Tap the button beside Easy mode to enable the option. Easy mode must be enabled to set other options.
- **Easy applications**: Choose apps to apply Easy mode to their operation.

3. Tap **DONE** to apply your Easy mode settings.

**Tip**: To disable Easy mode, tap the button beside Standard mode in the Easy mode settings screen.

# **Accessibility Settings**

The Accessibility menu lets you enable and manage accessibility-related applications.

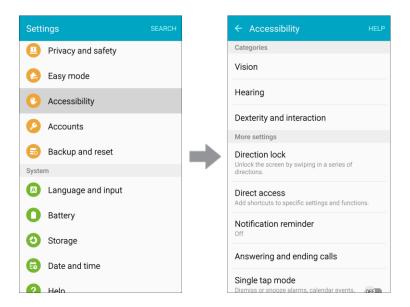
### **Accessibility Settings Overview**

The following Accessibility options may be configured:

Accessibility Option	Description
Vision	Configure accessibility features for vision.
Hearing	Configure accessibility features for hearing and sounds.
Dexterity and interaction	Configure accessibility features for handling and interactions with the phone.
Direction lock	Unlock the screen by swiping in a series of directions.
Direct access	Open your accessibility settings by pressing the Home Key three times in quick succession.
Notification reminder	Set the phone to beep or vibrate at set intervals to remind you of any unread notifications from selected applications.
Answering and ending calls	Answer calls by pressing the Home Key, and end calls by pressing the Power/Lock Key.
Single tap mode	Dismiss or snooze alarms, calendar events, and timer alerts, and answer or reject incoming calls with a single tap.
Manage accessibility	Import and export your accessibility settings, or share them with other devices.
Services	Configure other accessibility services, if installed.

## **Access Accessibility Options**

1. From home, tap Apps > Settings > Accessibility .



- 2. Set available accessibility options.
  - Your accessibility settings are applied and saved.

# **Add Accounts**

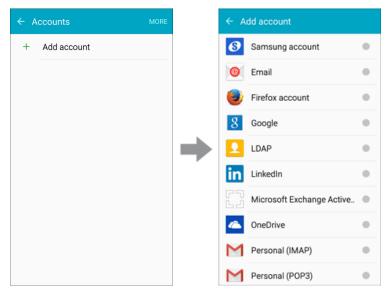
The Accounts settings menu lets you add and manage all your email, social networking, and picture and video sharing accounts.

### **Set Up a New Account**

1. From home, tap Apps > Settings > Accounts .



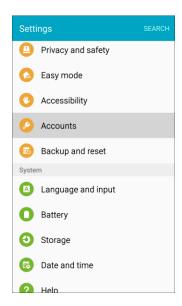
2. Tap Add account.



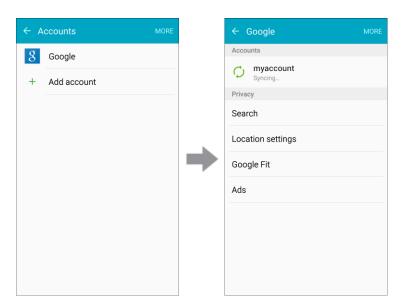
- An Add account window appears.
- 3. Tap an account type and then follow the onscreen instructions to add the required account information.
  - The account is added to the accounts list.

## **Manage Existing Accounts**

1. From home, tap Apps > Settings > Accounts .



2. Tap the account type to see the existing accounts.



- The account settings menu appears.
- 3. View and configure your account settings as desired.
  - The account options are updated.

# **Backup and Reset**

Your phone's **Backup and reset** menu lets you back up your phone's data and settings to Google servers before resetting your phone to the original factory settings. The Factory data reset erases all data from the phone's application storage, including:

- Your Samsung account
- Your Google Account
- All other email and social networking accounts
- System and application data and settings
- Downloaded applications

### **Backup and Reset Overview**

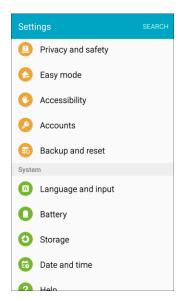
The following options are available in the Back up and reset menu:

Backup and Reset Option	Description
Back up my data	Enable backup for application data, Wi-Fi passwords, and other settings to your Samsung account.
Restore	When reinstalling an application, backed up settings and data will be restored from your Samsung account.
Backup account	Select the Google Account used to back up data.
Back up my data	Enable backup for application data, Wi-Fi passwords, and other settings to your Google Account.
Automatic restore	When reinstalling an application, backed up settings and data will be restored from your Google Account.
Factory data reset	Reset all settings and delete all data on phone.

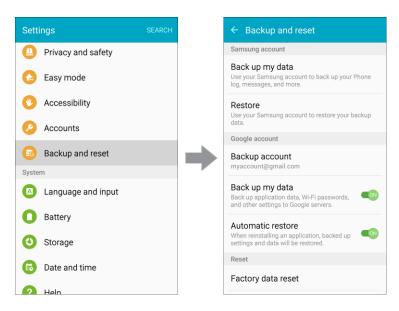
- Performing a factory data reset erases all data on the phone. It is recommended that you back up important data before performing a factory data reset.
- Erased information cannot be restored. Only erase data after you are sure you have saved everything you need.

## **Access Backup and Reset Options**

1. From home, tap **Apps** > **Settings** .



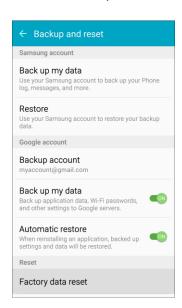
2. Tap Backup and Reset 🗐



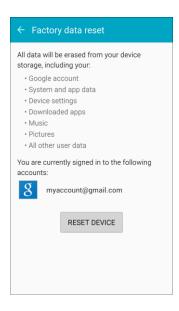
- The Backup and reset menu opens.
- 3. Set options.
  - The backup and reset settings are applied and saved.
  - If you are performing a Factory data reset, follow the prompts to confirm the data removal. The phone will erase all data and reboot.

## **Factory Data Reset**

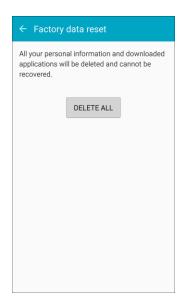
1. From the Backup and reset menu, tap **Factory data reset**.



2. Read the factory data reset information page and tap **RESET DEVICE**.



### 3. Tap **DELETE ALL**.



- ❖ Your phone will power down and reset itself, which may take up to 10 minutes.
- Once the phone has reset, it will run through the Hands Free Activation and update processes again. When finished, you will see the Welcome screen and Setup application. See Complete the Setup Screens to start over.

# **Language and Input Settings**

Your phone's language and input settings let you select a language for the phone's menus and keyboards, select and configure keyboard settings, configure speech input settings, and set your phone's mouse/trackpad options.

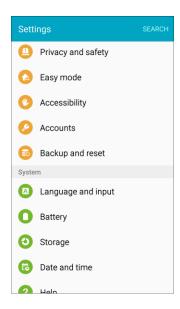
## **Language and Input Settings Overview**

You can set the following options in the Language and input settings menu:

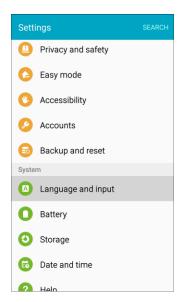
Language and Input Setting	Description
Language	Set the language for your display and menus.
Default keyboard	Set the default method for entering text.
Samsung keyboard	Set Samsung keyboard options.
Google voice typing	Set options for Google Voice text entry.
Voice input	Set your voice search options.
Text-to-speech options	Set text-to-speech options.
Pointer speed	Set the speed of the pointer for a mouse/trackpad.

## **Access Language and Input Setting Options**

1. From home, tap **Apps** > **Settings** .



2. Tap Language and input (A).



- The Language and input settings menu opens.
- 3. Set options.
  - The language and input settings are applied and saved.

### **Select the Default Language for Your Phone**

- 1. From home, tap Apps > Settings > Language and input > Language.
- 2. Tap an available language.

#### **Language and Input Options**

Some of the language and input options are detailed below.

- 1. From home, tap Apps > Settings > Language and input (a).
- 2. Set options:
  - Set the Display Language: From the Language and input settings menu, tap Language and then tap a language to assign it.
  - **Set Input Method**: From the Language and input setting menu, tap **Default keyboard** and then tap an input method.
  - Set Samsung Keyboard Options: From the Language and input settings menu, tap
     Samsung keyboard and configure your keyboard options.
  - Set Google Voice Typing Options: From the Language and input settings menu, tap
     Google voice typing and configure your options, including language detection.

- Set Voice Output When Using Voice Search: From the Language and input settings menu, tap Voice input, tap a settings option, and follow the onscreen instructions.
- Set Output for Text-to-Speech: From the Language and input settings menu, tap Text -to-speech options, tap a settings option, and follow the onscreen instructions.
- Set Speed of Pointer for Mouse/Trackpad: From the Language and input settings menu, tap Pointer speed, drag the bar to adjust the speed, and tap OK.

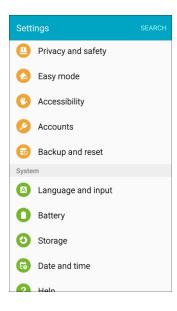
# **Battery Settings**

Monitor your phone's battery usage through this settings menu. View which functions are consuming your battery's charge and at what percentage. You can also display the battery charge remaining as a percentage on the Status bar.

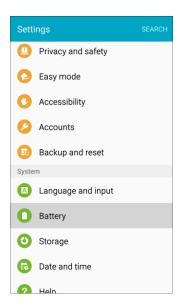
# **Battery Usage and Information**

Use the Battery settings menu to inspect details of your phone's battery usage.

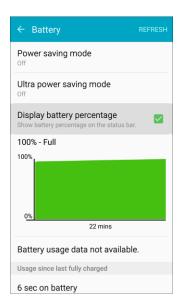
1. From home, tap **Apps** > **Settings** .



2. Tap Battery O.



3. Tap **Display battery percentage** to show the percentage of battery charge remaining on the Status bar.



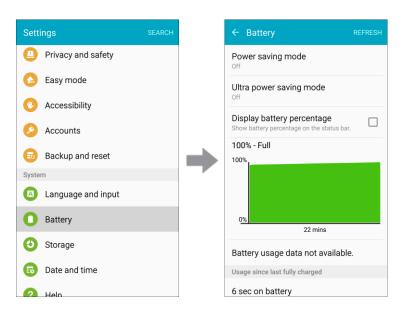
- 4. Tap items to view details.
  - Check your battery condition and access additional options.

# **Power Saving Mode**

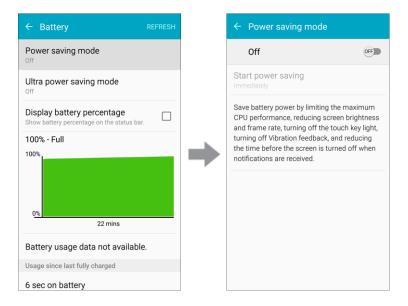
Save battery power by activating Power saving mode, which reduces or turns off certain features to decrease battery consumption.

### **Turn On Power Saving Mode**

1. From home, tap **Apps** > **Settings** > **Sattery** .



2. Tap Power saving mode.



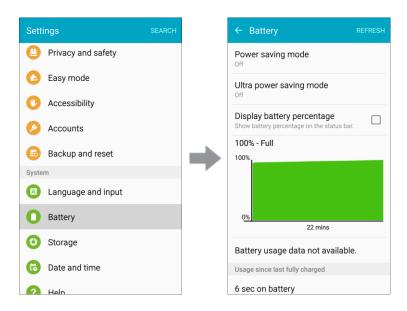
- 3. Tap the **ON/OFF** switch to enable Power saving mode.
  - Power saving mode is activated.

# **Ultra Power Saving Mode**

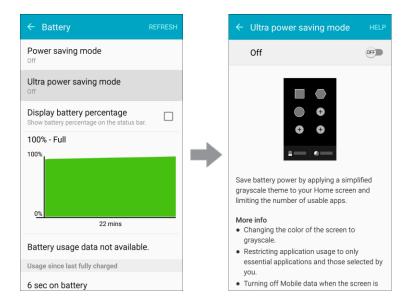
Conserve power and extend your phone's battery life by using a minimal Home screen layout, limiting the number of usable apps, turning off mobile data when the screen is off, and turning off connectivity features such as Wi-Fi and Bluetooth.

## **Turn On Ultra Power Saving Mode**

1. From home, tap Apps > Settings > Sattery 0.



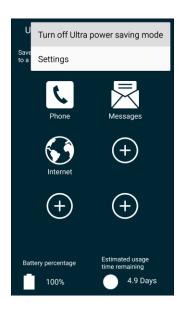
2. Tap Ultra power saving mode.



- 3. Tap the **ON/OFF** switch to enable Ultra power saving mode.
  - Ultra power saving mode is activated.

## **Turn Off Ultra Power Saving Mode**

1. From home, tap MORE > Turn off Ultra power saving mode.



- 2. Tap **TURN OFF** to disable Ultra power saving mode.
  - The phone returns to normal power mode.

# **Storage Settings**

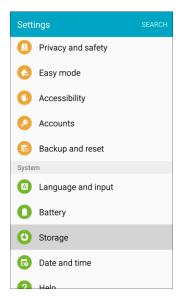
The Storage settings menu lets you manage internal storage on your phone.

### **Storage Settings Overview**

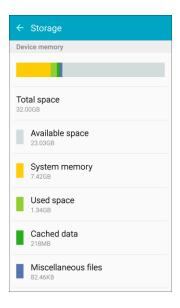
The Storage settings menu allows you to configure the following options:

### **Access Storage Settings**

1. From home, tap **Apps**  → **Settings** > **Storage** .



2. View memory usage for the different types of information stored in your phone's memory. Tap an item for more information.



# **Date and Time Settings**

Use the Date and Time settings menu either to automatically use the network-provided date and time or manually set these values, as well as select time and date format options.

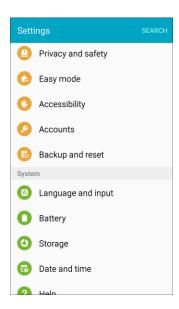
#### **Date and Time Overview**

The following Date and time options may be configured:

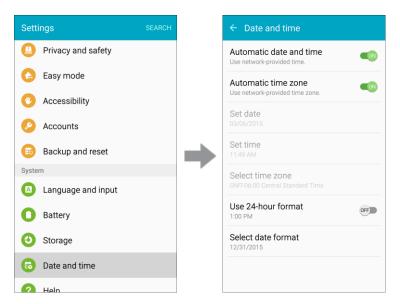
Date and Time Option	Description
Automatic date and time	Set the date and time automatically via the connected wireless network.
Automatic time zone	Set the time zone automatically via the connected wireless network.
Set date	Set the date manually (only available when Automatic date and time option is disabled).
Set time	Set the time manually (only available when Automatic date and time option is disabled).
Select time zone	Set the time zone manually (only when Automatic time zone is disabled).
Use 24-hour format	Enable or disable 24-hour format.
Select date format	Set the date display format.

### **Access Date and Time Options**

1. From home, tap **Apps** > **Settings** .



2. Tap Date and time .



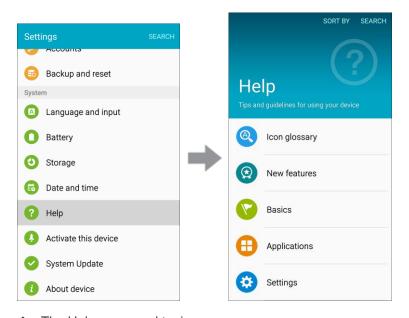
- 3. Set available date and time options.
  - Your date and time settings are applied and saved.

## Help

The Help menu provides tips and guidelines to help you use your phone.

#### **Access Help**

1. From home, tap Apps > Settings > Help ?.



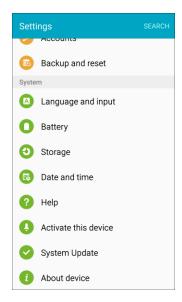
The Help menu and topics appear.

- 2. Tap on a topic to view its contents.
- 3. Tap **SEARCH** to search for a topic.

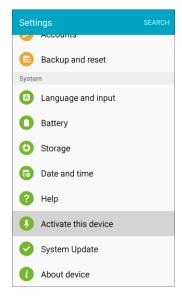
### **Activate This Device**

The Activate this device menu lets you activate a new phone or use additional self-service options such as checking the status of an in-service phone.

1. From home, tap **Apps** > **Settings** .



2. Tap Activate this device .



The Self Service menu appears.

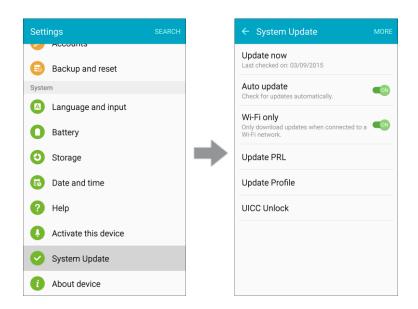
- 3. Follow the onscreen prompts to activate your phone or review your summary.
  - Your phone activates. If already activated on an account, you will see a usage and plan summary.

## **System Update**

The System Update menu provides settings for keeping your phone up-to-date with the latest software.

#### **Access System Update**

■ From home, tap Apps > Settings > System Update <.



The System Update menu appears.

For information about using the System Update options, see Update Your Phone.

## **About Device**

The About Device menu lets you access important phone information, search for and apply updates, and view legal and safety information.

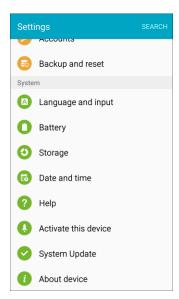
### **About Device Overview**

The following About Device items may be reviewed or set:

About Device Item	Description
Software version	Check your current software version.
Hardware version	Check your current hardware version.
Status	Check your phone's status.
Legal information	Check copyright information, terms of use, etc.
Device name	Change the name of your device (other devices see this name when using Mobile hotspot or Bluetooth).
Model number	Check the phone's model number.
Android version	Check the Android version number.
Baseband version	Check the phone's baseband version.
Kernel version	Check the phone's kernel version.
Build number	Check the current phone build number.

### **Access About Device Options**

1. From home, tap **Apps** > **Settings** .



2. Tap About device 0.



- 3. Select or view available options.
  - Your phone information is displayed.

## **Copyright Information**

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©2015 Samsung. Samsung and Galaxy are trademarks of Samsung Electronics Co., Ltd.

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Other marks are property of their respective owners.

Screen images are simulated.

Appearance of device may vary.

The actual available capacity of the internal memory is less than the specified capacity because the operating system and default applications occupy part of the memory. The available capacity may change when you upgrade the device.

This device and related software are not intended for use in the diagnosis of disease or other conditions, or in the cure, mitigation, treatment, or prevention of disease.

## **For Assistance**

The following topics address areas of support for your phone, including troubleshooting, specifications, account information, warranty information, and customer service contact information.

## **Troubleshooting**

Check the questions and answers below for troubleshooting solutions for common phone issues.

#### **Check Here First**

**Problem**: Phone freezes/operation is unstable.

**Solution**: Turn the phone on again. Data that was being edited is erased after your phone is powered on again.

**Problem**: Operation is unstable after a new application was installed.

**Solution**: The newly installed application may be the cause. Uninstall the application. See Uninstall an App.

Problem: Cannot use phone, mail, or Internet.

Solution 1: Check whether you are in an area where signal is weak or outside of the service area.

Solution 2: Power the phone on again.

**Solution 3**: Is the phone in Airplane mode? To check whether Airplane mode is enabled:

■ From home, tap Apps > Settings > Airplane mode <.

Solution 4: Is mobile data disabled? To check that mobile data is enabled:

■ From home, tap Apps ⇒ > Settings > Data usage → > Mobile data.

Problem: Battery level goes down quickly.

**Solution**: Are you in an area where signal is weak, or have you been in an area with no coverage for a long period? Calling where signal is weak or being out of service area uses a lot of battery.

Problem: Cannot install applications.

**Solution**: Applications cannot be installed with only a little free space on the phone. To check free space, see Storage Settings. Applications not supported by your phone cannot be installed.

Problem: Cannot unlock screen.

**Solution**: Power the phone on again. Apps or other processes that were running may lose data when the phone is restarted.

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## **Boost Account Information and Help**

Find out about managing your account online and on your phone, buying additional minutes for your plan, and getting help.

For more information about your Boost Mobile account, as well as other Boost Mobile services, visit us at: boostmobile.com.

### **Manage Your Account**

Access information about your account. You can:

- Check your minutes.
- Re-Boost<sup>®</sup> (add money to your account).
- Change plans.
- And more.

#### From Your Phone

Access account information and other self-service tools from Boost Zone.

■ From home, tap Apps > Boost Zone ...

You can also dial directly for access to certain information:

- Dial # N 2 ABC 2 ABC 5 JRL (#BAL) to check account balance.
- Dial # N 2 ABC 3 DEF (#ADD) to make a payment.
- Dial # 1 0 1 0 1 0 to launch Boost Zone or call Boost Customer Care (depending on your Settings) to get answers to other questions.

### **From Your Computer**

■ Visit boostmobile.com, click **My Account**, and log in with your wireless phone number and account PIN.

#### From Any Other Phone

■ Boost Customer Care: **1-888-BOOST-4U** (1-888-266-7848).

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### **Re-Boost**

Boost Mobile makes it easy to add money to your account. You decide exactly how and where you want to pay. Keep your account active by using your phone and adding money to your account.

### Pay with Cash

Find an Authorized Re-Boost Retailer near you. Pick up a Re-Boost Card or recharge for as low as \$10 at the register, where available.

### Pay Anytime with a Credit/Debit Card

Dial #ADD (# 2 ABO 3 DEF 3 DEF ) to add money from your phone or visit **My Account** at boostmobile.com to do it online. Securely register your credit/debit card with Boost for more convenient one-time payments or to set up easy Auto Re-Boost payments.

### Set Up Worry-Free Payments with Auto Re-Boost<sup>SM</sup>

It's the easiest way to make sure your account stays on and active. Use a credit card, debit card or bank account—whatever's best for you.

Visit boostmobile.com/reboost to get the details on all your Re-Boost options.

For Assistance 326

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